

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL058-022	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 04/17/2019
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

AMANI RESIDENTIAL

**105 ROBERSON DRIVE
WILLIAMSTON, NC 27892**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on April 17, 2019. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure For Children or Adolescents	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation	V 118		

DHSR - Mental Health

MAY 21 2019

Lic. & Cert. Section

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

GY9011

If continuation sheet 1 of 9

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER AMANI RESIDENTIAL		STREET ADDRESS, CITY, STATE, ZIP CODE 105 ROBERSON DRIVE WILLIAMSTON, NC 27892		
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V 118	<p>Continued From page 1 with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure medications were administered on physician orders for 2 of 3 clients (#1 & #3); a medication was self administered when authorized by a physician & MARs was kept current for 1 of 3 audited clients (#3). The findings are:</p> <p>Review on 4/17/19 of client #1's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 4/1/19 - diagnoses of Disruptive Mood Disorder; Attention Deficit Hyperactivity Disorder and Conduct Disorder <p>Review on 4/17/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 10/16/17 - diagnoses of Post Traumatic Stress Disorder; Oppositional Defiant Disorder and Mild Intellectual Disorder <p>A. The following is example of medications administered without physician orders:</p> <ul style="list-style-type: none"> - Aripiprazole 10mg morning (can treat schizophrenia, bipolar and depression) - Clonidine 1mg in the morning & bedtime (can treat high blood pressure) - Trazadone 50mg everyday (can treat depression) <p>During interview on 4/17/19 the Licensee reported:</p> <ul style="list-style-type: none"> - client #1 was admitted to the facility without physician orders 	V 118	<p>Amani Residential ensure that all medications will be administered in accordance and compliant w/ Rule 276.0209(c) all prescription and non-prescription drugs shall only be administered to a client on a written order of a person authorized by law to prescribe drugs</p> <p>Amani will ensure medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>Amani will ensure that all medications, including injections, shall be administered only by licensed persons or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>Amani will ensure that a MAR (Medication Administration Record) of all drugs administered shall be recorded immediately after administration</p> <p>The MAR is to include the following</p>	

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - the pharmacy did not have physician orders for the medications - will reach out to the physician <p>* A phone call was made to the physician on 4/17/19 by the Qualified Professional (QP). The physician orders were faxed to the facility.</p> <p>B. The following is example of MARs not kept current:</p> <p>Observation on 4/16/19 at 7:42pm in client #3's bedroom revealed the following:</p> <ul style="list-style-type: none"> - a prescription medication "retina gel for acne" apply at bedtime - the medication was on the dresser <p>Review on 4/17/19 of April 2019 MAR revealed the retina gel was not on the MAR</p> <p>During interview on 4/17/19 the Licensee reported:</p> <ul style="list-style-type: none"> - the MARs are transcribed by the QP - he and the QP reviewed the MARs - he (Licensee) was not aware client #3 was on an acne medication - the QP took the clients to their medical appointments <p>During interview on 4/17/19 the QP reported:</p> <ul style="list-style-type: none"> - the medication was not on the MAR - if the medication was not on the MAR he could not be sure if it was administered <p>C. The following is an example of how a medication was self administered:</p> <p>During interview on 4/16/19 client #3 reported:</p> <ul style="list-style-type: none"> - he applied the retina gel whenever he needed it 	V 118		

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V 118	Continued From page 3 - he kept the medication in his bedroom During interview on 4/16/19 staff #1 reported: - he was not aware the retina gel was in client #3's bedroom - medications are not allowed in client's bedrooms - the client could overuse the medication During interview on 4/17/19 the Qualified Professional reported: - he was aware client #3 kept the medication in his bedroom - it was a cream he used at bedtime for acne - he will get a self administer physician order for client #3 to administer the medication [This deficiency constitutes a recited deficiency and must be corrected within 30 days.]	V 118	(A) client's name (B) name, strength, and quantity of the drug; (C) instructions for administering the drug (D) date and time the drug is administered (E) name or initials of person administering the drug. (5) Client request for medication changes or checks shall be recorded and kept w/ the MAR file followed up by appointment or consultation w/ a physician Amani shall conduct a company/ staff medication administration class w/ a registered nurse to address Medication Administration cited deficiencies by May 29, 2019	
V 120	27G .0209 (E) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of	V 120	All recited standard level deficiencies have been correct w/ current physician orders and appropriate documentation for client #3 to (Physician's Order self-administer his acne medication All physician orders have been made current by securing the current physician orders from each client's doctor. This process was completed by May 17, 2019 verified by Amani Residential /Director Jeff Roberts BS, QP	

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V 120	<p>Continued From page 4</p> <p>controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on observation, record review & interview the facility failed to ensure medication was securely locked for one of three audited clients (#3). The findings are:</p> <p>Review on 4/17/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 10/16/17 - diagnoses of Post Traumatic Stress Disorder; Oppositional Defiant Disorder and Mild Intellectual Disorder <p>Observation on 4/16/19 at 7:42pm in client #3's bedroom revealed the following:</p> <ul style="list-style-type: none"> - a prescription medication "retina gel for acne" apply at bedtime - the medication was on the dresser <p>During interview on 4/16/19 client #3 reported:</p> <ul style="list-style-type: none"> - he applied the medication whenever he needed it - he kept the medication in his bedroom <p>During interview on 4/16/19 staff #1 reported:</p> <ul style="list-style-type: none"> - he was not aware the medication was in client #3's bedroom - medications are not allowed in clients bedrooms - the client could overuse the medication <p>During interview on 4/17/19 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - he was aware client #3 kept the medication in 	V 120	<p><i>Amani Residential will ensure compliance to Rule 10A NC AC 27G.0209 Medication Requirements that the storage of medication is followed</i></p> <p><i>(E) all medication shall be stored</i></p> <p><i>(A) In a locked (securely) cabinet in a clean well lighted, ventilated room between 59 degrees and 89 degrees F°</i></p> <p><i>(B) In a refrigerator, if required, between 36 degrees and 46 degrees F°</i></p> <p><i>If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment of container</i></p> <p><i>(C) separately for each client,</i></p> <p><i>(D) separately for external and internal use</i></p> <p><i>(E) in a secure manner if approved by a physician for a client to self medicate.</i></p> <p><i>(2) Each facility that maintain stocks of controlled substances currently registered under that NC Controlled Substances Act G.S. 90 Article 5, including any subsequent amendments</i></p> <p><i>Amani Residential will comply with this Rule evidenced by already attaining a written physician order stating consumer # 3 ability to self-medicate</i></p> <p><i>Completed by May 17, 2019</i></p>	

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V 121	Continued From page 6 - diagnoses of Post Traumatic Stress Disorder; Oppositional Defiant Disorder and Mild Intellectual Disorder - no documentation of a drug regimen Review on 4/17/19 of physician orders for client #3 revealed: - (physician orders 5/30/18) Divalproex 250mg everyday (can treat bipolar disorders) & Benztropine 1mg everyday (used to treat side effects of certain psychiatric drugs) - (physician order 4/17/18) Risperidone 1mg 1/2am & 1pm (can treat bipolar, schizophrenia & irritability caused by autism) During interview on 4/17/19 the Qualified Professional & Licensee reported: - they were not aware drug reviews had to be completed for clients on psychotropic medications - a physician will be contacted	V 121	This will be conducted by the house mgr at the pharmacist and verified by the director Jeff Roberts BS, QP.	
V 296	27G .1704 Residential Tx. Child/Adol - Min. Staffing 10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows: (1) two direct care staff shall be present for one, two, three or four children or adolescents; (2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and	V 296	Amani Residential will comply w/ rule 10A NCAC 27G. 1704 Minimum Staffing Requirements (a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times. (b) The minimum number of direct care staff required when children or adolescent are Present and awake as follows	

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V 120	Continued From page 5 his bedroom - it was a cream he used at bedtime for acne - he will get a self administer physician order	V 120	This was verified by licensee. Jeff Roberts BS, QP. This violation is corrected	
V 121	27G .0209 (F) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 2 of 3 clients (#2 & #3) had drug reviews every six months. The findings are: Review on 4/17/19 of client #2's record revealed: - admitted on 7/1/17 - diagnoses of Disruptive Mood Dysregulation - a physician order dated 10/30/17 & 4/13/18: Quetiapine 200mg bedtime (can treat bipolar, schizophrenia & depression) - no documentation of a drug regimen Review on 4/17/19 of client #3's record revealed: - admitted to the facility on 10/16/17	V 121	Amani Residential will comply w/ Rule 10A NCAC 27G .0209 Medication Requirements (f) Medication review (1) When a client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated (2) the findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. Amani will assure that all clients receiving psychotropic medications obtain a review of their drug regimen every 6 months. The process will be completed initially by May 29, 2019 and every 6 months thereafter (at least)	

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V 296	Continued From page 7 (3) four direct care staff shall be present for nine, ten, eleven or twelve children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows: (1) two direct care staff shall be present and one shall be awake for one through four children or adolescents; (2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and (3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents. (d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan. (e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to ensure two staff were present for one of three audited clients (#1). The findings are:	V 296	(1) Two direct care staff shall be present for one, two, three, or four children or adolescent (2) Three direct care staff shall be present for five, six, seven, or eight children or adolescents and (3) four direct care staff shall be present for nine, ten, eleven, or 12 children or adolescents. (c) The minimum number of direct care staff during child or adolescent sleep hours is as follows (1) two direct care shall be present and one shall be awake for one through four (2) Two direct care staff shall be present and both shall be awake for five through eight. (3) three direct care shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents (d) In addition to the minimum number of direct care staff set forth in Paragraph (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent individual needs as specified in the treatment plan	

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V 296	Continued From page 8 Review on 4/17/19 of client #1's record revealed: - admitted to the facility on 4/1/19 - diagnoses of Disruptive Mood Disorder; Attention Deficit Hyperactivity Disorder and Conduct Disorder - a treatment plan dated 3/28/19 revealed no documentation one staff could transport Observation on 4/17/19 approximately 1:16pm revealed the Licensee & client #1 arrive at the facility During interview on 4/17/19 the Licensee reported: - one staff could transport clients - he would place in the clients' treatment plans	V 296	(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan. Amani will comply w/ this Rule immediately to be in compliance verified by Director Jeff Roberts BSPP May 17, 2019. Amani will make sure that each client individual needs are specified in their treatment plan and indicated if they can be transported 1:1 ratio. This rule will be completed by and verified by Director Jeff Roberts by May 29, 2019.		

STATE FORM: REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER MHL058-022	MULTIPLE CONSTRUCTION A. Building B. Wing	DATE OF REVISIT 4/17/2019
NAME OF FACILITY AMANI RESIDENTIAL	STREET ADDRESS, CITY, STATE, ZIP CODE 105 ROBERSON DRIVE WILLIAMSTON, NC 27892	

This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix V0114	Correction	ID Prefix V0738	Correction	ID Prefix	Correction
Reg. # 27G .0207	Completed	Reg. # 27G .0303(d)	Completed	Reg. #	Completed
LSC	04/17/2019	LSC	04/17/2019	LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	SIGNATURE OF SURVEYOR <i>Rhonda Smith</i>	DATE 5-2-19
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 2/21/2018

☐ CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? ☐ YES ☐ NO