

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL013-086	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/15/2019
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NAME OF PROVIDER OR SUPPLIER CABARRUS COUNTY GROUP HOME #4	STREET ADDRESS, CITY, STATE, ZIP CODE 169 SPRING STREET CONCORD, NC 28025
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 5/15/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR</p>	V 118		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on records review, observations and interviews, the facility failed to ensure MARS were kept current and medications administered were recorded immediately after administration affecting 1 of 3 clients (#3). The findings are:</p> <p>Review on 5/15/19 of client #3's record revealed: -admission date of 6/3/13 with diagnoses of Major Depressive Disorder and Generalized Anxiety Disorder; -physician's order dated 2/6/19 for Head and Shoulders Shampoo use daily at 7pm.</p> <p>Observation on 5/15/19 at 3:10pm of client #3's medications on site revealed Head and Shoulders Shampoo present at the facility.</p> <p>Review on 5/15/19 of client #3's MARS from 3/1/19 until 5/15/19 revealed the dosing dates of 4/1-4/30 left blank for Head and Shoulders Shampoo use daily at 7pm with no explanation on the form.</p> <p>Interview on 5/15/19 with client #3 revealed: -used her shampoo daily; -never had to go without it; -always have it.</p> <p>Interview on 5/15/19 with staff #1 revealed: -client #3 never been without her shampoo; -uses it daily.</p>	V 118		

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V 118	Continued From page 2 Interview on 5/15/19 with Administrative Staff revealed: -she reviewed all the MARS after staff completed them; -she did not catch the blank dosing dates for the shampoo; -documentation error.	V 118		
V 289	27G .5601 Supervised Living - Scope 10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or (2) two or more adult clients. Minor and adult clients shall not reside in the same facility. (c) Each supervised living facility shall be licensed to serve a specific population as designated below: (1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses; (2) "B" designation means a facility which	V 289		

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V 289	<p>Continued From page 3</p> <p>serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p>	V 289		

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V 289	<p>Continued From page 4</p> <p>This Rule is not met as evidenced by: Based on records review, observation and interviews, the facility failed to operate 24 hours affecting 2 of 3 clients (#1, #2). The findings are:</p> <p>Review on 5/15/19 of client #1's record revealed: -admission date of 8/22/07 with diagnosis of OCD, IDD-Moderate, Allergies, Sleep Apnea, Hypokalemia, Vitamin D Deficiency, Chronic Kidney Disease, Seizure Disorder, Hypertension, Hyperlipidemia and Hemochromatosis; -3/18/19 client #1 went to Urgent Care with left knee pain, X-ray completed, diagnosed with a sprain; -3/22/19 client #1 saw his primary care physician who checked his left knee, no issues found; -3/29/19 client #1 went to the Emergency Room for pain in the left knee, X-rays completed, diagnoses with a sprain, referred to Orthopedics; -4/4/19 seen by Orthopedics, had a MRI on left knee on 4/15/19 revealing a stress fracture and a torn meniscus.</p> <p>Observation on 5/15/19 at 10:30am revealed client #1 in a wheelchair at the facility's parent agency office.</p> <p>Review on 5/15/19 of client #2's record revealed: -admission date of 2/16/19; -diagnosis of IDD-Moderate, Schizophrenia, High Blood Pressure and Gallstones.</p> <p>Observation on 5/15/19 of client #1 and client #2 revealed the following: -10:00am client #1 and client #2 sitting on couches at the facility's parent agency office; -12:30pm client #1 and client #2 continue to be at the facility's parent agency office;</p>	V 289		

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V 289	<p>Continued From page 5</p> <p>-1:16pm client #1 and client #2 continue to be at the facility's parent agency office; -1:43pm client #1 and client #2 continue to be at the facility's parent agency office.</p> <p>Interview on 5/15/19 with client #1 revealed: -attend a workshop Monday through Friday; -hurt his knee, can't attend his workshop; -go to physical therapy on Tuesday and Thursdays; -at office other days.</p> <p>Attempts to interview client #2 on 5/15/19 with unsuccessful as he did not respond to questions with answers related to the questions asked.</p> <p>Interview on 5/15/19 with the Qualified Professional revealed: -client #2 was waiting on placement at the local workshop; -the Local Management Entity are evaluating the funds for the workshop and the workshop has a freeze on new admissions; -client #2's paperwork was almost completed and then the freeze happened; -client #1 hurt himself and is recovering form his injury.</p> <p>Interview on 5/15/19 with staff #2 revealed: -client #1 not in the workshop yet; -ready to go to the workshop; -talked about it a lot.</p> <p>Interview on 5/15/19 with Administrative Staff revealed: -client #1 comes to the office on days he does not have his PT, he is recovering from his injury; -client #2 comes to the office because he is not enrolled at the workshop because of the</p>	V 289		

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V 289	Continued From page 6 admission freeze; -would have to pay a lot of overtime to staff at the facility if client #2 remained at the facility; -live-in staff get off at 9:30am and return to work at 2:30pm; -will address issues of clients at the office .	V 289		