

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL028-013	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/02/2019
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NAME OF PROVIDER OR SUPPLIER ROANOKE TRAIL FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 185 ROANOKE TRAIL MANTEO, NC 27954
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 2, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000	To be in compliance LIFE Inc. will do the following:	
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure fire and disaster drills were conducted under conditions that simulated emergencies. The findings are:</p> <p>Review on 5/1/19 and 5/2/19 of the facility's fire and disaster drill records for April 2018 - May 2019 revealed:</p> <p>- Fire Drill documented for 3rd shift 7/7/18 but no</p>	V 114	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <p>RECEIVED</p> <p><small>By DHSR - Mental Health Lic. & Cert. Section at 9:08 am, May 15, 2019</small></p> </div>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Shirley S. Bowler

TITLE

Program Manager

(X6) DATE

5/9/19

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>documentation of evacuation of the facility.</p> <ul style="list-style-type: none"> - "Utility Outage", "Haz Mat [Hazardous Materials]", "Medical Emergency" drills were documented during the 4th quarter (October - December) 2018. Staff documented discussions with the clients about each of those events but no drill exercise. - "Evacuation drills" were documented September 2018. Staff documented discussions with the clients about what to do but did not evacuate the facility. - "Wildfire" drills were documented July 2018. Staff documented discussions with the clients about what to do in the event of a wildfire but no drill exercise. - "Workplace Violence drills" were documented June 2018. Staff documented discussions with the clients about what to do in the event of a workplace violence incident but no drill exercise. - "Hurricane drill" was documented 5/13/18. Staff documented discussion with the clients about what to do in the event of a hurricane but no drill exercise. - "Earthquake drills" documented 5/13/18 and 5/14/18. Staff documented discussions with the clients about what to do in the event of an earthquake but no drill exercise. - "Missing Consumer drills" documented April 2018. Staff documented discussions with the clients about what to do in the event a client was missing but no drill exercise. - No drills were documented between 11:00 pm and 6:30 am. <p>During interview on 5/2/19 staff #1 stated she completed fire and disaster drills according to a schedule sent to the facility from the provider's corporate office. She did wake clients up to complete drills overnight. Clients went outside to the end of the driveway for fire drills. She</p>	V 114 1.	<p>Per our Emergency Response and Disaster Preparedness Plan.... Fire drills are scheduled to be completed on each shift quarterly. Disaster drills will be conducted each month, one per shift. (attached)</p> <p>Habilitation Coordinator will schedule fire and disaster drills monthly. Drills will be scheduled at different times within shift to include 3rd shift drills being conducted between 10pm-6am.</p> <p>Direct Support Professionals will conducted drills with residents. Fire and tornado drills will be active drills that simulate real emergency situations in addition to table top exercises.</p> <p>QP will monitor to ensure drills are completed during monthly checks. QP or Program Manager will monitor drills during quarterly scheduled inspections.</p>	2/19 5/9/19
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V 114	Continued From page 2 completed "table top drills" wherein she would meet with the clients as a group and discuss what to do in specific situations and ask them what they would do. She sometimes awakened clients to do "table top drills," clients usually went to bed by 8:30 pm. During interview on 5/2/19 the Qualified Professional stated drills were completed according to a schedule sent to the facility from the provider's corporate office. The schedule listed the specific type of drill to complete. Often, "table top drills" were completed. "table top drills" did not include actual safety or drill exercises, but were discussions about what clients could expect in specific situations. Staff would ask each client what they would do in a specific situation and provide feedback. Clients were sometimes awakened at night by staff for "table top drills"; clients usually went to bed by 8:30 pm. She understood utility outages, medical emergencies, workplace violence, and missing consumers were not disasters, but clients did need to know what to do in those events. She would discuss the rule requirement with her supervisor and corporate management.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe and attractive manner. The findings are:</p> <p>Observations of the facility 5/1/19 at approximately 2:30 pm revealed:</p> <ul style="list-style-type: none"> - The vinyl floor covering in bathroom #2 was torn at the base of the bathtub for approximately 1/2 the length of the tub wall, a portion of the torn area was covered with a throw rug; an approximate 3 inch hole in the floor vinyl; the floor vinyl was "bubbling" up from the floor close to the wall at the bathtub. - Brown, rust-like stains on the wall under and around the sink in bathroom #2. - Dark stains in the shower in bathroom #1. <p>During interview on 5/2/19 the Qualified Professional stated the flooring in bathroom #2 was scheduled to be replaced.</p>	V 736	<p>2. Notified the Arc of North Carolina on 5/8/19 regarding a work order to repair vinyl flooring in bathroom #2, replace sink in bathroom #2, and to repair grout in the shower of bathroom #1.</p>	6/28/19

SECTION 5: TRAINING AND TESTING

This section includes:

Internal Disaster Drill Annual Log (lists when drills are to occur)

Disaster Drill Report (form to use for disaster drills)

Initial Disaster Preparedness Test

Annual Preparedness Test

Table Activity for Emergency Preparedness Form

Staff will be trained and tested on the Emergency Response Plan upon hire and annually. A passing grade of 80% is required.

Participation in emergency drills will occur throughout the year in the facility and will include managers, staff, and individuals served. Varied emergency drills will be conducted each month. Fire drills will be conducted on each shift quarterly. A full scale evacuation is to be completed by the facility in September. In March, a Table Activity for Emergency Preparedness is to be held in each region and include all the LIFE, Inc. facilities in that region. Copies of the emergency drills including the fire drills and table activity will be maintained in the facility's Inspection Notebook.

Contact will be made annually with the local County Emergency Management Services to offer collaboration with planning efforts and participation in any community training or drills that are available.

Annual review of the emergency plan will occur to include any new procedures developed as a result of after action reviews of drills and/or implementation of the plan for actual emergency/disaster situations.

LIFE, INC.

FACILITY: _____

YEAR: _____

Disaster Drill Record

Disaster drills are required annually according to the following schedule. Please complete drills between the 1st- 15th of the month.

Month	Type of Drill	1 st shift	2 nd shift	3 rd shift
January	Bomb Threat			
February	Epidemic			
March	Tornado			
March Each area completes Table Activity to review & Summarize previous year's drills. QP's, HC DPC, Nurse, Consumer, and DSP to participate.				
April	Missing Consumer			
May	Natural Disaster			
June	Workplace Violence			
July	Wild Fire			
August	(2am-4am) Fire Drill	<div style="border: 1px solid black; padding: 2px; width: fit-content;">File actual report with monthly fire drills</div>		
September	Evacuation	Full Scale Evac of the facility.	DATE COMP:	
October	Medical Emergency			
November	Hazmat			
December	Utility Failure			

Fire Drill Record

One fire drill per shift per quarter is required. Fire extinguishers are to be checked monthly and initialed on tag.

Month	1 st shift	2 nd shift	3 rd shift
January			
February			
March			
April			
May			
June			
July			
Aug			
September			
October			
November			
December			

Rev. 2/2019

Managers are to initial and date when each drill is completed for both the Disaster Drill and the Fire Drills. Completed Drills are to be filed in the Inspection Notebook. 2