

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL049-142</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>05/03/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>ADELINE MOISE</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>140 TENNESSEE CIRCLE MOORESVILLE, NC 28117</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS  An annual survey was completed on 5/3/19. Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living or Assisted Family Living (AFL).	V 000	<p style="color: blue; text-align: center;">DHSR - Mental Health</p> <p style="color: red; text-align: center;">MAY 16 2019</p> <p style="color: blue; text-align: center;">Lic. &amp; Cert. Section</p>	
V 118	27G .0209 (C) Medication Requirements  10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

5899

LOS011

If continuation sheet 1 of 3

*[Signature]*

*QI/QA Director*

*5/14/19*

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to maintain an accurate MAR for 1 of 2 clients (client #2). The findings are:</p> <p>Review on 5/3/19 of client #2's record revealed: - An admission date of 8/25/18; -Diagnoses included Autistic Disorder, Schizoaffective Disorder and Delusional Disorder ; -An order dated 1/15/19 for Lamotrigine Extended Release, used for depression, 300 mg (milligrams) 1 tablet by mouth every morning; -An order dated 1/15/19 for Melatonin, used for sleep, 5 mg, 1 1/2 tablet by mouth at bedtime; -An order dated 1/15/19 for Desyrel, used as a sedative, 100 mg, 1 tablet by mouth at bedtime; -An order dated 1/15/19 for Haldol, used to treat Schizoaffective Disorder, 10mg, 1 tablet by mouth at bedtime.</p> <p>Review on 5/3/19 of client #2's May 2019 MAR revealed: -Lamotrigine was not listed as a medication to be administered; -Melatonin, Desyrel and Haldol were not documented as being administered on 5/2/19.</p> <p>Interview on 5/3/19 with the Alternate Family Living (AFL) Provider revealed: -She was not aware that Lamotrigine was not included on the May 2019 MAR; -Lamotrigine had not been discontinued and was still being administered daily; -She was aware that medications were supposed to be documented on the MAR immediately after</p>	V 118	<p>PLAN:</p> <p>The AFL Provider will review the new MAR at the end of the previous month to ensure all medications listed on the medication label, doctor's order, and the order listed on the MAR match exactly for each medication prescribed. Should there be any discrepancies, the AFL Provider will notify the assigned Qualified Professional and have the discrepancy fixed within 48 hours. The AFL Provider will seek out assistance from the Qualified Professional, if needed.</p> <p>The Qualified Professional will review the medication labels, doctor's orders, and MAR to ensure accuracy during the monthly site visits. If there are any discrepancies, the Qualified Professional will inform the AFL Provider in the form of a supervision record. The Qualified Professional will follow-up with the AFL Provider within 48 hours to ensure the discrepancy has been corrected.</p> <p>CORRECTIVE MEASURE:</p> <p>The Qualified Professional will complete impromptu/unscheduled visits to the Adeline Moise Home to ensure that medication administration is being properly documented. These impromptu/unscheduled visits will occur quarterly for a six month period. The Qualified Professional will also review the medication administration guidelines and procedures with the AFL Provider in a supervision report.</p>	<p>Training completed 5/14/19</p> <p>Status: Ongoing</p>

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V 118	<p>Continued From page 2</p> <p>they were administered; -She had administered Melatonin, Desyrel and Haldol on 5/2/19 but had failed to document the MAR.</p> <p>Interview on 5/3/19 with the Qualified Professional (QP) revealed it was the responsibility of the AFL Provider to ensure the accuracy of the MAR's when she received them from the pharmacy.</p> <p>Interviews on 5/3/19 with the Chief Executive Officer and the Chief Operating Officer revealed: -The AFL Provider was usually very good and did a good job; -The AFL Provider was responsible for ensuring the MAR's were accurate when she received them from the pharmacy; -The QP was responsible for checking the MAR's for accuracy monthly; -They were going to complete a Quality Improvement/Quality Assurance audit on the AFL Provider's charts; -They were going to be providing the AFL Provider with a client specific refresher training.</p> <p>Due to the failure to accurately document medication administration it could not be determined if the client received his medications as ordered by the physician.</p>	V 118			