STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	34G132	A. BUILDING _____ B. WING _____	05/07/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CHRISTY WOODS GROUP HOME	10100 MT. OLIVE ROAD MOUNT PLEASANT, NC 28124

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W 189	STAFF TRAINING PROGRAM CFR(s): 483.430(e)(1) The facility must provide each employee with initial and continuing training that enables the employee to perform his or her duties effectively, efficiently, and competently. This STANDARD is not met as evidenced by: Based on observations and staff interviews, the facility failed to provide staff training that enables direct care staff to perform their duties effectively and efficiently during the supper meal for 1 non-sampled client (#1). The finding is: Observations conducted on 5/6/19 at 5:25 PM revealed all 5 clients residing in the home were seated at the dining table, each in their respective wheelchairs. On-going observations at 5:30 PM revealed clients #2 and #4 began feeding themselves the supper meal while client #3 was fed the supper meal by staff C and client #5 was fed by staff A. Continued observations during the supper meal revealed while clients #2, #3, #4 and #5 were eating their supper meal, client #1 was seated at the dining table, without her meal and unoccupied until all of the other clients had completed their meal and left the dining area. Further observations at 6:32 PM revealed staff A heated client #1's supper meal in the microwave and began feeding client #1. Interviews conducted on 5/6/19 at 6:30 PM with staff A and staff C revealed client #1 usually receives her meal after the other clients have eaten due to having 2 staff scheduled on second shift and 3 clients needing to be fed by staff. Interviews conducted on 5/7/19 with the qualified intellectual disabilities professional and the group	W 189		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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W 189	Continued From page 1 home manager revealed the expectation that all 5 clients residing in the home should receive their supper meal together.	W 189		
W 227	INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(4) The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section. This STANDARD is not met as evidenced by: Based on observation, record review and interview, the individual program plan, referred to as the plan of care (POC), failed to include objectives necessary to meet the needs of 1 of 3 sampled clients (#2) and 1 non-sampled client (#4). The findings are: A. The POC failed to include objectives in the area of education/pre-vocation/vocation for client #2. Observations conducted in the group home during the recertification survey conducted on 5/6/19 and 5/7/19, revealed client #2 was cooperative with verbal and physical prompting and performed tasks related to activities of daily living with partial assistance from staff including serving and feeding himself, medication administration, self-ambulating in his wheelchair, transferring himself to the couch and back to his wheelchair and manipulating various objects in his environment independently. Review of the record for client #2, conducted on	W 227		

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W 227	Continued From page 2	W 227		

5/6/19 and 5/7/19 revealed a POC dated 4/19/19 which included current objectives for client #2 to verbalize a choice of a leisure item, tolerate sitting on the sofa with his feet reclined in neutral position, tolerate hand-over hand assistance to put his deodorant on, and improve his ability to tolerate his daily routine in order to decrease his rates of target behaviors. Continued review of the 4/19/19 POC for client #2 revealed no educational/pre-vocational/vocational objectives were included. Further review of the POC for client #2 revealed a Functional Skills Assessment dated 4/20/18 which documented client #2's skills in the area of education/pre-vocation/vocation include partial independence in performing the following skills, with verbal and/or physical prompts: attend to task, complete task, attend a group for at least 30 minutes, responds appropriately to instruction/verbal prompts, produces at least some acceptable work, follows one- and two-step directions and is highly motivated to work and produce.

Interview conducted on 5/7/19 with the qualified intellectual disabilities professional (QIDP) verified client #2 did not have any current skill acquisition objectives in the area of education/pre-vocation.

B. The POC failed to include objectives in the area of self-care and education/pre-vocation/vocation for client #4.

Observations conducted in the group home during the recertification survey conducted on 5/6/19 and 5/7/19, revealed client #4 to be cooperative with verbal prompting. Additional observation revealed client #4 to demonstrate independence in manipulating various objects in

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W 227	Continued From page 3 the environment, consuming meals, discarding used food items/dishes/spoons/clothing protectors, and propelling herself in a wheelchair throughout the group home. Review of the record for client #4 on 5/6/19 and 5/7/19 revealed a POC dated 1/11/19. Review of the POC revealed formal objectives to use signing abilities daily and to tolerate her daily routine to reduce target behaviors. Further review revealed additional needs identified in her POC as "NEEDS PRIORITIZED..." which includes increase communication skills, maintain/improve social skill abilities, and maintain gross motor functional abilities. Subsequent review of client #4's POC revealed a Functional Skills Assessment (CFA) dated 1/11/19. Review of the CFA indicated the following "Training Potential" needs: "Turn water on/off" and "Combs, brushes hair" and "Communicates socially-uses please, thank you, hi etc." and "Follows three step directives." Subsequent review of client #4's CFA in the area of vocational needs revealed partial independence and verbal and physical prompting needs for tasks such as "Attends tasks for at least 10 minutes" and "Attends learned task to its completion" and "Grasps concept of tool usage." Interview conducted on 5/7/19 with the home manager and the qualified intellectual disabilities professional (QIDP) verified client #4 could use more formal programs.	W 227		
W 475	MEAL SERVICES CFR(s): 483.480(b)(2)(iv) Food must be served with appropriate utensils.	W 475		

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W 475	Continued From page 4 This STANDARD is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure place settings during supper and breakfast meals included appropriate eating utensils for 1 of 3 sampled clients (#2) and 1 non-sampled client (#4). The findings are: A. The facility failed to ensure place settings included appropriate eating utensils during supper and breakfast meals for client #2. Observations conducted on 5/6/19 at 5:30 PM revealed client #2 arrived at the dining table where he was assisted by staff to serve himself beefaroni casserole and tossed salad pre-cut by staff into bite-sized pieces. Client #2's place setting for the supper meal was observed to include a high-sided scoop dish, regular cups and a spoon. Observations conducted on 5/7/19 at 7:40 AM revealed client #2 was sitting at the dining table where he was assisted by staff to serve himself his breakfast meal consisting of a sausage biscuit pre-cut by staff into bite-sized pieces. Client #2's place setting for the breakfast meal was observed to include a high-sided scoop dish, regular cups and a spoon. Review of the record for client #2, conducted on 5/6/19 and 5/7/19, revealed a physician's order dated 5/2/19 prescribing a bite-sized diet consistency for client #2. Continued review of the record for client #2 revealed a plan of care (POC) dated 4/19/19 which included a Functional Skills Assessment (CFA) dated 4/20/18. Review of the CFA revealed documentation in the area of dining skills stating client #2 uses mealtime adaptive equipment independently. Further review of the	W 475		

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W 475	Continued From page 5 4/19/19 POC for client #2 revealed an Occupational Therapy Evaluation dated 12/19/18 documenting client #2's bilateral upper extremity active movements and coordination continue to be within functional limits with functional grasp, release and pinching abilities as well as the ability to bring objects to his face for eating, wiping his mouth etc.. Interview conducted with the qualified intellectual disabilities professional (QIDP) on 5/7/19 revealed client #2 has always utilized only a spoon for eating, however, no reason is known for client #2 not to be afforded the opportunity to use a fork, spoon and knife as indicated by the food served. B. The facility failed to ensure place settings included appropriate eating utensils during supper and breakfast meals for client #4. Dinner observations in the group home on 5/6/19 at 5:30 PM revealed client #4 sitting at the dining table consuming her meal consisting of Beefaroni and chopped salad with a regular spoon. Further observations revealed client #4's place setting to include only a regular spoon as a utensil, a divided dish, and regular drinking containers. Breakfast observations in the group home on 5/7/19 at 7:40 AM revealed client #4 sitting at the dining table consuming her meal consisting of a sausage biscuit with gravy (cut into quarters) with a regular spoon. Further observations revealed client #4's place setting to include only a regular spoon as a utensil, a divided dish, and regular drinking containers. Review on 5/7/19 of client #4's POC dated 1/11/19 revealed "...foods needing utensils cut into bite size pieces, sandwiches quartered,	W 475		

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W 475	Continued From page 6 regular liquids..." Continued review of the record for client #4 revealed a CFA dated 1/11/19 documenting independence in the area of mealtime skills to include "Self feeds once set up" and "Feeds self with spoon" and "Opens mouth sufficiently for introducing utensils/food/beverage." Further review of client #4's CFA revealed no areas of mealtime skill acquisition identified as training potential. Interview conducted with the QIDP on 5/7/19 revealed client #4 has always utilized only a spoon for eating, however, no reason is known for client #4 not to be afforded the opportunity to use a fork, spoon and knife as indicated by the food served.	W 475		