

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

6899

2ESF11

If continuation sheet 1 of 6

DHSR - Mental Health

MAY 06 2019

Lic. & Cert. Section

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-338</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/12/2019</b>
NAME OF PROVIDER OR SUPPLIER  <b>SHARPE AND WILLIAMS #5</b>		STREET ADDRESS, CITY, STATE, ZIP CODE <b>2042 TEMPLE STREET</b> <b>WINSTON SALEM, NC 27101</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 110	<p>Continued From page 1</p> <p>plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure one of two staff (staff #1) demonstrated knowledge and skills required by the population served. The findings are:</p> <p>Observations on 4/12/19 at 9:05am upon arrival at the facility revealed client #3 was sitting outside, clients #1 and 2 were in their bedrooms and staff #1 was lying on the staff bed talking on the telephone.</p> <p>Review on 4/12/19 of client #1's record revealed: -An admission date of 10/3/15; -Diagnoses included Paranoid Schizophrenia and Deferred Seizure; -A Treatment Plan that included goals of:     -"(Client #1) will decrease his psychiatric symptoms ie..delusions that he's believes he is running a republican house, opening up his own bank and loan company, starting his own cigarette company and having auditory hallucinations from 7 days a week to 2 days a week for 6 consecutive months;"     -"(Client #1) will have unsupervised time while in the community (up to 5 hours) in efforts to gain independence."</p> <p>Review on 4/12/19 of client #2's record revealed: -An admission date of 1/11/18; -Diagnoses included Schizoaffective Disorder and Alcohol Use Disorder;</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>-A Treatment Plan that included goals of:            -(Client #2) will use his unsupervised time up to 3 times a week for the next 6 months so that he may gain socialization skills and work on organizational skills;            -(Client #2) will have unsupervised time while in the community up to 3 hours per day to help him to increase independence and to prepare him to live on his own in the future as he desires for 12 consecutive months."</p> <p>Review on 4/12/19 of client #3's record revealed:            -An admission date of 1/3/18;            -Diagnoses included Schizoaffective Disorder, Sleep Apnea, Hyperlipidemia, Glaucoma and Chronic Obstructive Pulmonary Disease;            -A Treatment Plan that included goals of:            -(Client #3) will work on his hygiene, staff will assist him with keeping his room clean 5 days a week and will revisit this goal in 12 months;            -(Client #3) will increase his independence by having up to 2 hours of unsupervised time in the community each day over the next 12 months so that he may seek employment and build and integrate himself into the community by attending social functions, church..."</p> <p>Interview on 4/12/19 at 10:20am with staff #1 revealed:            -Today was his 11th day working at the facility;            -None of the clients residing at the facility were allowed to have unsupervised time;            -The treatment goals of all the clients were to stay active and for staff to keep them happy;            -"I'm just here to cook and pass out medications."</p> <p>Review on 4/12/19 of staff #1's record revealed:            -A hire date of 4/3/19;</p>	V 110		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> <li>-An entry of Propranolol 10 mg, take 1 tablet by mouth three times a day;</li> <li>-There was 1 out of 34 entries of away;</li> <li>-There were 12 out of 34 entries of other;</li> <li>-There was 1 out of 34 entries of no show;</li> <li>-There were 20 out of 34 entries that the medication was administered as ordered.</li> </ul> <p>Observation on 4/12/19 of medications on hand revealed Propranolol was not available.</p> <p>Interview on 4/12/19 with client #3's pharmacy revealed the clients physician discontinued the order for Propranolol on 3/11/19.</p> <p>Interview on 4/12/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> <li>-He was positive that the medication was administered as ordered even though the MAR was not documented correctly;</li> <li>-Staff were going to be retrained within the next 2 weeks.</li> </ul> <p>Interview on 4/12/19 with the Director revealed:</p> <ul style="list-style-type: none"> <li>-She had completed a medication audit on 4/3/19;</li> <li>-"I just got off the phone with the pharmacy as to why it (Propranolol) showed up this month;"</li> </ul> <p>Due to the failure to accurately document medication administration it could not be determined if the client received their medication as ordered by the physician.</p>	V 118		