

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/28/2019
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G276	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/15/2019
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NAME OF PROVIDER OR SUPPLIER HOLDEN GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 517 NORTH HOLDEN ROAD GREENSBORO, NC 27410
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W 227	<p>INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(4)</p> <p>The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review, and interview the team failed to ensure the person centered plan (PCP) for 2 of 3 sampled clients (#2 and #5) included objective training to address identified needs relative to money management and meal preparation. The findings are:</p> <p>A. The PCP for client #2 failed to include objective training to address identified needs relative to money management. For example:</p> <p>Record review for client #2 on 2/15/19 revealed a current PCP dated 6/2018 with goals to wash his back, walk for twenty minutes, prepare a beverage, put vegetables in a pot, spell words using flash cards and identify the correct amount of change when using the dollar over method. Continued review of the PCP revealed client #2 is employed at a local restaurant 8-16 hours weekly with obtained earnings of approximately \$100.00-\$200.00 bi-weekly. Further review of client #2's record revealed a current adaptive behavior inventory (ABI) that reflected client #2 is able to work unassisted in his place of employment, is able to use a time clock, use a calendar, and identify combinations of some money and coins independently. Subsequent review of client #2's record revealed he does not have a checking or savings account at a local</p>	W 227	<p>W227</p> <p>A. The clinical team will meet to determine the need for money management objectives for person supported #2. The Habilitation specialist will ensure the recommendations are addressed in the form of a formal program. The habilitation specialist will in-service all staff to ensure the programs are implemented per the team meeting. The Qualified professional will revise the person centered plan to include the results of the team meeting. The clinical team will monitor to ensure staff are implementing the program x2 a week for period of one month and then on a routine basis through interaction assessments. In the future, the Qualified Professional will ensure all Person Centered Plans include objective training to address identified needs.</p>	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Sherman W Murray</i>	TITLE RHA	(X6) DATE 3-12-19
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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W 227	<p>INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(4)</p> <p>The individual program plan states the specific objectives necessary to meet the client's needs, as identified by the comprehensive assessment required by paragraph (c)(3) of this section.</p> <p>This STANDARD is not met as evidenced by: Based on observations, record review, and interview the team failed to ensure the person centered plan (PCP) for 2 of 3 sampled clients (#2 and #5) included objective training to address identified needs relative to money management and meal preparation. The findings are:</p> <p>A. The PCP for client #2 failed to include objective training to address identified needs relative to money management. For example:</p> <p>Record review for client #2 on 2/15/19 revealed a current PCP dated 6/2018 with goals to wash his back, walk for twenty minutes, prepare a beverage, put vegetables in a pot, spell words using flash cards and identify the correct amount of change when using the dollar over method. Continued review of the PCP revealed client #2 is employed at a local restaurant 8-16 hours weekly with obtained earnings of approximately \$100.00-\$200.00 bi-weekly. Further review of client #2's record revealed a current adaptive behavior inventory (ABI) that reflected client #2 is able to work unassisted in his place of employment, is able to use a time clock, use a calendar, and identify combinations of some money and coins independently. Subsequent review of client #2's record revealed he does not have a checking or savings account at a local</p>	W 227	<p>W227</p> <p>A. The clinical team will meet to determine the need for money management objectives for person supported #2. The Habilitation specialist will ensure the recommendations are addressed in the form of a formal program. The habilitation specialist will in-service all staff to ensure the programs are implemented per the team meeting. The Qualified professional will revise the person centered plan to include the results of the team meeting. The clinical team will monitor to ensure staff are implementing the program x2 a week for period of one month and then on a routine basis through interaction assessments. In the future, the Qualified Professional will ensure all Person Centered Plans include objective training to address identified needs.</p> <p style="text-align: right;">RECEIVED MAR 11 2019 DHSR NH L & C Black Mountain / WRO</p>	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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W 227	<p>Continued From page 1</p> <p>bank, to further learn money management skills of saving money and writing a check as he has requested.</p> <p>Interview with client #2 on 2/15/19 revealed that he is employed at a local restaurant and makes up to \$200.00 bi-weekly. Continued interview with client #2 revealed he has asked to set up a checking account at a local bank but the staff and the qualified intellectual disabilities professional (QIDP) have not assisted him with this request. Further interview with client #2 revealed he wants to learn how to write checks and save some of his money by keeping his money in a savings and checking account. Subsequent interview with client #2 revealed he is spending most of his money now ordering items from online stores.</p> <p>Interview with the facility QIDP on 2/15/19 confirmed client #2 does work independently at a job within the community earning \$100.00-\$200.00 approximately bi-weekly. Continued interview with the QIDP revealed client #2 is able to order items from online stores and spends most of his money in this way. Further interview with the QIDP confirmed client #2 has requested assistance with setting up a checking and a savings account at a local bank, but she was "waiting until he could count all money" before assisting him with this request. Subsequent interview with the facility QIDP revealed client #2 could benefit from additional interventions and programming relative to money management skills to include setting up a checking account.</p> <p>B. The PCP for client #5 failed to include objective training to address identified needs relative to meal preparation and self-independence. For example:</p>	W 227		

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W 227	<p>Continued From page 2</p> <p>Observations in the group home throughout the survey period of 2/14/19 to 2/15/19 revealed client #5 to participate in the kitchen with placing dishes in the dishwasher, manually cleaning and washing food containers, blending her food items and performing additional kitchen tasks (stirring, reaching to obtain/cover food items) as staff asked her to do so. Further observations revealed client #5 to appear exasperated at times, but remained consistent in completing the kitchen tasks.</p> <p>Review of records for client #5 on 2/15/19 revealed a PCP dated 5/16/18. Further review of client #5's PCP dated 5/2018 revealed client #5 is very intelligent, friendly, enjoys being independent, reading, doing crossword puzzles and is happy most of the time unless she is having a bad day. Review of client #5's habilitation evaluation dated 6/15/18 revealed she is clever, quick-witted and an avid reader of books, romance novels and short newspaper articles.</p> <p>Review on 2/15/19 of client #5's ABI dated 6/14/18 revealed under the sub-domain labeled "Reading and Writing" reading is one of her strengths she can perform independently. Further review of client #5's ABI revealed under the subdomain "Meal Preparation" needs are identified and are as follows: (1) "Interprets recipes-pictorial or written recipes and rated as "2" for "Partial independence; is able to perform some but not all of the behavior independently" and (2) "Uses recipes to prepare shopping list" and rated as "1" for "No independence; can not perform any portion of the behavior independently."</p>	W 227	<p>B. The clinical team will meet to determine the need for Meal Preparation and self-independence objectives for person supported #5. The Habilitation specialist will ensure the recommendations are addressed in the form of a formal program. The habilitation specialist will in-service all staff to ensure the programs are implemented per the team meeting. The Qualified professional will revise the person centered plan to include the results of the team meeting. The clinical team will monitor to ensure staff are implementing the program x2 a week for period of one month and then on a routine basis through Mealtime Assessments and interaction assessments. In the future, the Qualified Professional will ensure all Person Centered Plans include objective training to address identified needs.</p> <p>By: 4/16/19</p>	
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W 227	Continued From page 3 Review on 2/15/19 of client #5's programs revealed objectives to address handwashing, using the washing machine, choosing shirts, learning medications using flash cards, performing leg stretches for 15 minutes, performing 15 arm extensions, and a walking program performed at the day program. Interview on 2/15/19 with the QIDP verified client #5 could benefit from a meal preparation objective, in addition to other possible objectives that would utilize her independent reading abilities.	W 227			