

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL028-013	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/02/2019
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NAME OF PROVIDER OR SUPPLIER ROANOKE TRAIL FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 185 ROANOKE TRAIL MANTEO, NC 27954
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on May 2, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to ensure fire and disaster drills were conducted under conditions that simulated emergencies. The findings are:</p> <p>Review on 5/1/19 and 5/2/19 of the facility's fire and disaster drill records for April 2018 - May 2019 revealed:</p> <p>- Fire Drill documented for 3rd shift 7/7/18 but no</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>documentation of evacuation of the facility.</p> <ul style="list-style-type: none"> - "Utility Outage", "Haz Mat [Hazardous Materials]", "Medical Emergency" drills were documented during the 4th quarter (October - December) 2018. Staff documented discussions with the clients about each of those events but no drill exercise. - "Evacuation drills" were documented September 2018. Staff documented discussions with the clients about what to do but did not evacuate the facility. - "Wildfire" drills were documented July 2018. Staff documented discussions with the clients about what to do in the event of a wildfire but no drill exercise. - "Workplace Violence drills" were documented June 2018. Staff documented discussions with the clients about what to do in the event of a workplace violence incident but no drill exercise. - "Hurricane drill" was documented 5/13/18. Staff documented discussion with the clients about what to do in the event of a hurricane but no drill exercise. - "Earthquake drills" documented 5/13/18 and 5/14/18. Staff documented discussions with the clients about what to do in the event of an earthquake but no drill exercise. - "Missing Consumer drills" documented April 2018. Staff documented discussions with the clients about what to do in the event a client was missing but no drill exercise. - No drills were documented between 11:00 pm and 6:30 am. <p>During interview on 5/2/19 staff #1 stated she completed fire and disaster drills according to a schedule sent to the facility from the provider's corporate office. She did wake clients up to complete drills overnight. Clients went outside to the end of the driveway for fire drills. She</p>	V 114		

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V 114	Continued From page 2 completed "table top drills" wherein she would meet with the clients as a group and discuss what to do in specific situations and ask them what they would do. She sometimes awakened clients to do "table top drills," clients usually went to bed by 8:30 pm. During interview on 5/2/19 the Qualified Professional stated drills were completed according to a schedule sent to the facility from the provider's corporate office. The schedule listed the specific type of drill to complete. Often, "table top drills" were completed. "table top drills" did not include actual safety or drill exercises, but were discussions about what clients could expect in specific situations. Staff would ask each client what they would do in a specific situation and provide feedback. Clients were sometimes awakened at night by staff for "table top drills"; clients usually went to bed by 8:30 pm. She understood utility outages, medical emergencies, workplace violence, and missing consumers were not disasters, but clients did need to know what to do in those events. She would discuss the rule requirement with her supervisor and corporate management.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.	V 736		

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V 736	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a safe and attractive manner. The findings are:</p> <p>Observations of the facility 5/1/19 at approximately 2:30 pm revealed:</p> <ul style="list-style-type: none"> - The vinyl floor covering in bathroom #2 was torn at the base of the bathtub for approximately 1/2 the length of the tub wall, a portion of the torn area was covered with a throw rug; an approximate 3 inch hole in the floor vinyl; the floor vinyl was "bubbling" up from the floor close to the wall at the bathtub. - Brown, rust-like stains on the wall under and around the sink in bathroom #2. - Dark stains in the shower in bathroom #1. <p>During interview on 5/2/19 the Qualified Professional stated the flooring in bathroom #2 was scheduled to be replaced.</p>	V 736		