

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-777	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/01/2019
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NAME OF PROVIDER OR SUPPLIER TANGLE DRIVE GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 602 TANGLE DRIVE JAMESTOWN, NC 27282
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual and Follow-Up Survey was completed on May 1, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category:</p> <p>- 10A NCAC 27G .5600C: Supervised Living for Developmentally Disabled Adults</p>	V 000		
V 540	<p>27F .0103 Client Rights - Health, Hygiene And Grooming</p> <p>10A NCAC 27F .0103 HEALTH, HYGIENE AND GROOMING</p> <p>(a) Each client shall be assured the right to dignity, privacy and humane care in the provision of personal health, hygiene and grooming care. Such rights shall include, but need not be limited to the:</p> <p>(1) opportunity for a shower or tub bath daily, or more often as needed;</p> <p>(2) opportunity to shave at least daily;</p> <p>(3) opportunity to obtain the services of a barber or a beautician; and</p> <p>(4) provision of linens and towels, toilet paper and soap for each client and other individual personal hygiene articles for each indigent client. Such other articles include but are not limited to toothpaste, toothbrush, sanitary napkins, tampons, shaving cream and shaving utensil.</p> <p>(b) Bathtubs or showers and toilets which ensure individual privacy shall be available.</p> <p>(c) Adequate toilets, lavatory and bath facilities equipped for use by a client with a mobility impairment shall be available.</p>	V 540		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 540	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to assure clients the right to humane care in the provision of personal health, hygiene and grooming care, specifically in the provision of soap, personal hygiene articles, and articles that include but are not limited to toothpaste, toothbrush, sanitary napkins, tampons, shaving cream and shaving utensils, for 3 (client #1, client #2 and client #3) of 3 clients. The findings are:</p> <p>Review on 5-1-19 of client #1 ' s facility record revealed:</p> <ul style="list-style-type: none"> - admitted 6-2-14 - 27 years old - diagnoses of: <ul style="list-style-type: none"> - Mood Disorder with Psychotic Features - Moderate Mental Retardation <p>Review on 4-30-19 of client #2 ' s facility record revealed:</p> <ul style="list-style-type: none"> - admitted 2-1-18 - 57 years old - diagnoses of: <ul style="list-style-type: none"> - Moderate Mental Retardation - Partly Visually Impaired <p>Review on 5-1-19 of client #3 ' s facility record revealed:</p> <ul style="list-style-type: none"> - admitted 4-1-06 - 42 years old - diagnoses of: <ul style="list-style-type: none"> - Impulse Control Disorder - Mild Mental Retardation - Seizure Disorder <p>Interview on 5-1-19 with client #1 revealed:</p> <ul style="list-style-type: none"> - received \$66.00 every month 	V 540		

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V 540	<p>Continued From page 2</p> <ul style="list-style-type: none"> - spent the money on toiletries - the group home does not provide toiletries <p>Interview on 4-29-19 with client #2 revealed:</p> <ul style="list-style-type: none"> - received \$66.00 every month - spent the money on "soap, deodorant, cologne, that ' s it" <p>Interview on 4-29-19 with client #3 revealed:</p> <ul style="list-style-type: none"> - went on outings - some outings were to local bargain stores - spent the money on, "things I need like deodorant and toothpaste and things like that. - stated, "I give receipts to staff." <p>Review on 5-1-19 of the Personal Funds Log revealed:</p> <ul style="list-style-type: none"> - a ledger book with sections for each client - each section contained forms to record a month of expenditures - receipts for each expenditure were stapled to each month ' s log - client #1 spent: <ul style="list-style-type: none"> - \$2.14 on hand sanitizer, 3-30-19 - \$2.14 on soap, 4-5-19 - \$1.07 on soap, 4-10-19 - \$1.07 on styling gel, 4-20-19 - \$1.07 on soap, 4-13-19 - client #2 spent: <ul style="list-style-type: none"> - \$2.14 on hand sanitizer and facial tissues, 3-2-19 - \$2.14 on a wash cloth and soap, 3-16-19 - \$3.20 on feminine spray and soap, 3-30-19 - \$1.07 on lotion, 4-13-19 - \$12.00 on a haircut, 4-18-19 - \$1.07 on soap, 4-29-19 - client #3 spent: <ul style="list-style-type: none"> - \$1.07 on antiperspirant, 2-23-19 	V 540		

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V 540	<p>Continued From page 3</p> <p>Interview on 4-29-19 with staff #1 revealed:</p> <ul style="list-style-type: none"> - each client has their own spending money - "we handle their money" - receipts are kept to document all expenditures - clients make their own purchases <p>Interview on 5-1-19 with the Director/Licensee revealed:</p> <ul style="list-style-type: none"> - there ' s a log kept of all client purchases - clients purchase their own toiletries - the facility does not keep a supply of basic soap, shampoo, deodorant and other grooming products for the clients - requiring the clients to purchase their own toiletries has never been an issue in the 13 years she has been operating the facility 	V 540		