

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL076-001</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>04/24/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ALPHA HOUSE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>373 HILL STREET ASHEBORO, NC 27203</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000: INITIAL COMMENTS V 000

An annual and follow-up survey was completed on April 24, 2019. A deficiency was cited.

This facility is licensed for the following service category: 10A NCAC 27G. 5600E Supervised Living for Adults with Substance Abuse.

V 736 27G .0303(c) Facility and Grounds Maintenance V 736

10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS

(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.

This Rule is not met as evidenced by:  
Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:

Observation on 4/24/19 at 12:30 p.m. revealed:  
-There were numerous dark stains on the carpet throughout the facility.  
-There were numerous wrinkles on the carpet throughout the facility.

Observation on 4/24/19 of the Living area at 12:34 p.m. revealed:  
-Furniture's upholstery was peeing off.

Observation on 4/24/19 of the upstairs bathroom at 12:40 p.m. revealed:  
-Several black spot stains about an inch wide on the shower's ceiling

**RECEIVED**

By DHSR - Mental Health Lic. & Cert. Section at 2:35 pm, Apr 29, 2019

Pastor Doug Hefner with St. John's Lutheran Church and board member is looking into options for flooring to resent to the Board of Directors. 4/28/19

Purchased sofa and loveseat covers until furniture can be replaced. 4/29/19

Cleaned and used Kilz on the ceiling in bathroom. 4/29/19

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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*Lou B Brady Director, AS, BA, CSAC-R, QP*

Director, A.S., B.A., CSAC-R, QP

4/29/19

*4/29/19*

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V 736	<p>Continued From page 1</p> <p>Observation on 4/24/19 of the upstairs' bedroom to the left at 12:42 p.m. revealed: -One of the walls had paint peeled off.</p> <p>Interview on 4/24/19 with the Administrator revealed: -She was aware of the stains on the carpet; had them professionally cleaned, but stains returned. Due to monetary constraints, she has not been able to resolve issue. -She had received an estimate to have carpets replaced with flooring and was over \$20,000. -A cork board used to be located in the upstairs bedroom which was taken down and created and the paint to be peeled off. -She would have her maintenance person paint over the peeled area in the upstairs' bedroom and clean spots from shower's ceiling. -She acknowledged that the facility grounds were not maintained in a clean, safe and attractive manner.</p>	V 736	<p>St. John's Lutheran Church volunteers sanded and painted entire bedroom. 4/28/19</p> <p>Driveway 4/26/19</p> <ul style="list-style-type: none"> <li>• Re-graveled middle, front and parts of back parking area with 2 tons of donated gravel.</li> <li>• Fixed retaining wall board next to driveway</li> <li>• Pressure washed side of house adjacent to driveway.</li> </ul> <p>Walkway 4/28/19</p> <ul style="list-style-type: none"> <li>• Moved the dirt off the front step and sidewalk.</li> <li>• Pulled weeds and vines away from side of house and front porch.</li> <li>• Re-bricked brick on side of the sidewalk.</li> </ul> <p>Front Porch 4/28/19</p> <ul style="list-style-type: none"> <li>• Pressure washed front porch</li> <li>• Pulled vines of porch pillars</li> </ul> <p>Outbuilding 4/28/19</p> <ul style="list-style-type: none"> <li>• Replaced door latch on building</li> <li>• Fixed door and repainted white portion of the door.</li> </ul> <p>Back Yard 4/28/19</p> <ul style="list-style-type: none"> <li>• Staff donated 15 landscaping bricks to place the recycling and trash bins on.</li> </ul>	
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**Mailing Address**  
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FAX: 336.625.0527

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Asheboro, NC 27203  
[rfh@randolphrecovery.com](mailto:rfh@randolphrecovery.com)  
[rfh@centurylink.net](http://rfh@centurylink.net)

**Mangum House**  
841 East Pritchard Street  
Asheboro, NC 27203

April 29, 2019

Mr. Garrido  
Facility Compliance Consultant I  
Mental Health Licensure and Certification Section  
NC Division of Health Service Regulations  
2718 Mail Service Center  
Raleigh, NC 27699-2718

RE: Plan of Correction (**Alpha House 076-001 Annual & Follow-up 4-24-19**)

Dear Mr. Garrido:

Thank you for your feedback during our monitoring completed on April 24, 2019.

Following, you will find the original completed Plan of Correction. We have addressed each deficient item cited during the Monitoring and have included measures we will or already have put in place to correct the deficient areas, measures to prevent any re-occurrence of the problem going forward, who will monitor and how often the monitoring will occur. I also signed the document, included my credentials, title and date signed.

In reference to the re-cited standard level deficiencies of replacing carpet. We attached the quote; however, the Board of Directors are working on possible solutions to replace the carpeting/ flooring throughout the facility. Board will develop a plan to resolve by date required May 24, 2019.

Please let us know if you need any further information at 336-953-6222.

Sincerely,

Lori B. Brady  
Director, A.S., B.A., CSAC-R, QP  
Randolph Fellowship Home Inc.

CC: Rodney Trogdon, Board President [rtrock64@gmail.com](mailto:rtrock64@gmail.com), Pastor Doug Hefner, Board Member [pastorhefner@aol.com](mailto:pastorhefner@aol.com), McMickle, Susan R, [Susan.McMickle@dhhs.nc.gov](mailto:Susan.McMickle@dhhs.nc.gov), [DHSR\\_Letters@sandhillscenter.org](mailto:DHSR_Letters@sandhillscenter.org); Pridgen, Pam [Pam.Pridgen@dhhs.nc.gov](mailto:Pam.Pridgen@dhhs.nc.gov)