Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  |  | (X2) MULTIPLE CONSTRUCTION A. BUILDING:   |             |
|---|--|---|--|---|-------------|
|   | Manager and a second se | MHL059-072  | B. WING  |   | 03/20/2019  |
|   | ROVIDER OR SUPPLIER  KY GROUP HOME   | 55 RAIL   | ADDRESS, CITY, STATE<br>ROAD STREET<br>I, NC 28752 | E, ZIP CODE   |             |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC  | ATEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>SC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD<br>CROSS-REFERENCED TO THE APPROPR<br>DEFICIENCY) | BE COMPLETE |
| V 000   | An annual and complaint survey was completed on 3/20/19. The complaint was unsubstantiated (Intake #NC00148478). Deficiencies were cited.  This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.  |   | V 000  | DHSR - Mental Health  APR 25 2019  Lic. & Cert. Section   |             |
|   | AND SUPPLIES  (a) A written fire plan if area-wide disaster plath shall be approved by if authority.  (b) The plan shall be in and evacuation processed in the facility.  (c) Fire and disaster dishall be held at least of repeated for each shift under conditions that is   | for each facility and n shall be developed and he appropriate local made available to all staff dures and routes shall be rills in a 24-hour facility | V 114  |   |             |
|   | failed to conduct fire a on each shift. The find   | w and interview the facility and disaster drills quarterly lings are:  he facility fire and disaster 018 revealed: ill for the quarter of             |  |   |             |

(X2) MULTIPLE CONSTRUCTION

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

6GT011

Division of Health Service Regulation

|                          | T OF DEFICIENCIES<br>OF CORRECTION   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   |                           | E CONSTRUCTION   | (X3) DATE SURVEY<br>COMPLETED |  |
|--------------------------|--|--|---------------------------|--|-------------------------------|--|
|                          |  | 1305921016   | B. WING                   |  | 03/20/2019                    |  |
| NAME OF P                | ROVIDER OR SUPPLIER  |  | DDRESS, CITY, ST          | ATE, ZIP CODE  |                               |  |
| CLEAR S                  | KY GROUP HOME  |  | ROAD STREET<br>, NC 28752 |  |                               |  |
| (X4) ID<br>PREFIX<br>TAG | (EACH DEFICIENCY   | TEMENT OF DEFICIENCIES<br>Y MUST BE PRECEDED BY FULL<br>SC IDENTIFYING INFORMATION)  | ID<br>PREFIX<br>TAG       | PROVIDER'S PLAN OF CORRE<br>(EACH CORRECTIVE ACTION SH<br>CROSS-REFERENCED TO THE APF<br>DEFICIENCY) | OULD BE COMPLE                |  |
| V 114                    | -No second shift disas 7/2018-9/2018 or 10/2 Interview on 3/20/19 v Professional revealed -The facility had two s 10pm-6amThe facility now has a oversee the drills.   | oter drill for the quarter of 1018-12/2018.  With the Qualified 10 in the interest of 1018-12/2018.  In the Qualified 10 in the interest of 1018-12/2018.  It is a safety manager who will 10 ing conducted each month.  | V 114                     |  |                               |  |
|                          | only be administered to order of a person authoriugs.  (2) Medications shall to clients only when authorium client's physician.  (3) Medications, include administered only by light unlicensed persons transpharmacist or other lesprivileged to prepare at (4) A Medication Administered current, Medications a recorded immediately MAR is to include the (A) client's name;  (B) name, strength, and (C) instructions for administered and time the (D) date and time the condensation of the cond | stration: -prescription drugs shall o a client on the written orized by law to prescribe be self-administered by orized in writing by the ling injections, shall be censed persons, or by sined by a registered nurse, gally qualified person and administer medications. Inistration Record (MAR) of to each client must be kept dministered shall be after administration. The following:  d quantity of the drug; |                           |  |                               |  |

Division of Health Service Regulation

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING: \_\_\_ 1305921016 B. WING\_ 03/20/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 55 RAILROAD STREET **CLEAR SKY GROUP HOME** MARION, NC 28752 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) V 118 V 118 | Continued From page 2 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on interview, and record review the facility failed to maintain the MAR current for 1 of 3 audited client (#2). The findings are: Observation on 3/18/19 at approximately 10:45am of the medications for Client #2 revealed: -Concerta 54mg 1 tablet daily. -Aripiprazole 10mg 1 tablet at bedtime. -Clonidine HCLER 0.1mg 1 capsule daily. -Polyethylene Glycol 3350 17g powder in liquid daily. Review on 3/18/19 of the record for Client #2 revealed: -Admission date of 6/25/18 with diagnoses of Attention Deficit Hyperactivity Disorder, Post-Traumatic Stress Disorder, Oppositional Defiant Disorder and Conduct Disorder by history. Review on 3/18/19 of the January 2019, February 2019 and March 2019 MAR for Client #2 revealed: -No documentation of Concerta 2/28/19 or Polyethylene on 2/28/19. -No documentation of Concerta on 3/18/19, Apriprazole 3/17/19, Clonidine 3/17/19, Atomoxetrine 3/18/19 or Polyethylene on 3/17/19.

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Interview on 3/19/19 with Client #1 revealed:

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION |   | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:   | (X2) MULTIPLE CONSTRUCTION A. BUILDING: |  | (X3) DATE SURVEY<br>COMPLETED |  |
|---|---|--|---|--|-------------------------------|--|
|   |   | 1305921016   | B. WING                                 |  | 03/20/2019                    |  |
| NAME OF P   | ROVIDER OR SUPPLIER                       |  | DDRESS, CITY, STAT                      | FE, ZIP CODE   |                               |  |
| CLEAR S   | KY GROUP HOME                             |  | ROAD STREET<br>, NC 28752               |  |                               |  |
| (X4) ID<br>PREFIX<br>TAG                            | (EACH DEFICIENC)                          | ITEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)   | ID<br>PREFIX<br>TAG                     | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULI<br>CROSS-REFERENCED TO THE APPROP<br>DEFICIENCY) | D BE COMPLETE                 |  |
| V 118   | were not documented -Client #2 had some b | ny of his medication.  with the Qualified the control of the contr | V 118                                   |  |                               |  |
|   |   |  |   |  |                               |  |

Division of Health Service Regulation

### Facility Name: Clear Sky Group Home (Level III) MHL Number: 059-072

The plan of protection outlined below will be immediately implemented by Clear Sky Behavioral staff.

# Cross Reference (1) - 10A NCAC 27G .0207 (c) Emergency Plans and Supplies

Clear Sky Behavioral has been completing monthly disaster/fire drills since January 2019. Drills have been logged with our house AP. Our direct care staff will be completing a disaster/fire drill on each shift (once a month). Since our facility is a 24-hour facility, drills will be logged on 2<sup>nd</sup>/3<sup>rd</sup> shift as outlined in the DHHS guidelines. Clear Sky Behavioral has implemented a safety manager to be following up with this expectation with the monthly.

# Cross Reference (2) - 10A NCAC 27G .0209 (e) Medication Requirements

Clear Sky Behavioral has implemented a daily check for Staff signatures on the MARS. Medication is only administered by our group leaders and/or AP. Our AP has been implementing a "buddy check" system for in order to catch these errors from occurring in the future. The group leaders have reviewed medication administrative guidelines as outlined. Clear Sky has employed a RN for auditing purposes, who will be completing checks monthly.

#### Plan of Protection Implementations

With this plan of protection, Clear Sky Behavioral Staff (Managing Partners, LP, QP, AP as well as direct care staff) will all be informed of changes outlined above. LP/QP/AP will collaborate with Managing Partners to ensure implementation of new policy and procedures. LP/QP/AP will be responsible for providing training for all direct care staff.

Facility Staff completing this form:



ROY COOPER . Governor

MANDY COHEN, MD, MPH . Secretary

MARK PAYNE • Director, Division of Health Service Regulation

March 27, 2019

Scott M. Price, Managing Partner Clear Sky Behavioral, LLC 33 Burgin Street Marion, NC 28752

Re:

Annual and Complaint Survey completed 3/20/19

Clear Sky Group Home, 55 Railroad Street, Marion, NC 28752

MHL # 059-072

E-mail Address: scott@clearskybehavioral.com

(Intake #NC00148478)

DHSR - Mental Health

APR 25 2019

Dear Mr. Price:

Lic. & Cert. Section

Thank you for the cooperation and courtesy extended during the annual and complaint survey completed 3/20/19. The complaint was unsubstantiated.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

#### Type of Deficiencies Found

All other tags cited are standard level deficiencies.

#### Time Frames for Compliance

Standard level deficiencies must be corrected within 60 days from the exit of the survey, which
is 5/19/19.

## What to include in the Plan of Correction

- Indicate what measures will be put in place to correct the deficient area of practice (i.e. changes
  in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to prevent the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

Send the <u>original</u> completed form to our office at the following address within 10 days of receipt of this letter.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603
MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718
www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

### Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Robin Sulfridge, Branch Manager at 336-861-7342.

Sincerely,

Sherry Waters

Facility Compliance Consultant I

Sherry Waters

Mental Health Licensure & Certification Section

Cc:

dhhs@vayahealth.com

File