Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 04/12/2019 MHL011-103 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **421 RIVERVIEW DRIVE** RIVERVIEW GROUP HOME ASHEVILLE, NC 28806 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 **RECEIVED** An annual survey was completed on 4/12/19. A deficiency was cited. By DHSR - Mental Health Lic. & Cert. Section at 11:45 am, Apr 25, 2019 This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Individuals with Mental Illness. The facility will hold fire and disaster 6-11-19 V 114 V 114 27G .0207 Emergency Plans and Supplies drills on each shift quarterly and vary the conditions for all the drills. Home 10A NCAC 27G .0207 EMERGENCY PLANS Managers and QP's will be inserviced AND SUPPLIES on the schedule for fire and disaster (a) A written fire plan for each facility and drills as well as the emergency plan for area-wide disaster plan shall be developed and shall be approved by the appropriate local the residence. Administator will be authority. responsible for ensuring compliance. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to hold disaster drills on each shift at least quarterly. The findings are: Review on 4/11/19 of fire and disaster drills from May 2018-April 2019 revealed: -No documentation of disaster drills conducted on 1st or 3rd shifts for September-November 2018. Interview on 4/11/19 with the Administrator

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LABORATORY, DIRECTOR'S OF PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

PRINTED: 04/15/2019 FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_\_\_\_\_ B. WING 04/12/2019 MHL011-103 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **421 RIVERVIEW DRIVE RIVERVIEW GROUP HOME** ASHEVILLE, NC 28806 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETE (X4) ID PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DEFICIENCY) V 114 V 114 Continued From page 1 revealed: -They have a master schedule for fire and disaster drills to which the house manager or lead staff refer. The house manager went out on medical leave about that time. -Some of the disaster drills were not conducted according to the schedule.

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EXEG11



April 24, 2019

Cathy Samford
Facility Compliance Consultant
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation

Dear Cathy,

Please find the enclosed Plan of Correction for the Riverview Group Home with RHA Health Services.

If you have any questions feel free to contact me at <u>john.carithers@rhanet.org</u> or call me at 828-817-9565.

As always, thank you for your help,

John Carithers, MS/QP

Administrator