

PRINTED: 02/22/2019
FORM APPROVED

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-113	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 02/22/2019
NAME OF PROVIDER OR SUPPLIER CHURCH STREET		STREET ADDRESS, CITY, STATE, ZIP CODE 908 CHURCH STREET EDEN, NC 27288			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on February 22, 2019. The complaint (NC//00148596) was unsubstantiated. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>Based on record reviews and interviews, 1 of 7 staff (1) failed to demonstrate the knowledge, skills and population served. The findings are:</p> <p>Review on 2/21/19 of staff #1's record revealed: -A hire date of -A job description of a Paraprofessional</p> <p>Review on 2/21/19 of client #1's record revealed: -An admission date of 8/10/17 -Diagnoses of Intellectual Disability, Autism Spectrum Disorder, Impulse Control Disorder, Unspecified, Schizophrenia, Gastroesophageal Reflux Disorder and Constipation. -An assessment dated 8/10/17 noting, "needs supervised living, specialized consultative services, mental/emotional and behavioral issues, several previous hospitalizations (a state mental health facility), needs a less restrictive environment, is hearing impaired, verbal, history of bed wetting, history of aggression, was adopted from an [overseas] orphanage, has challenging behaviors, exhibits episodes of aggression, many of his behaviors are to alleviate anxiety, needs prompting strategies that minimize the likelihood of power struggles, hits, kicks, shouts and history of damage to property and a history of stealing." -A treatment plan dated 5/31/18 noting, "will reduce the frequency of physical aggression, will reduce the frequency of inappropriate behaviors,</p>	V 000	<div style="border: 1px solid black; padding: 5px; text-align: center;"> RECEIVED <small>By DHSR - Mental Health Lic. & Cert. Section at 8:00 am, Apr 23, 2019</small> </div>		

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Marta Papp*TITLE *CEO*

(X6) DATE

4/15/18

STATE FORM

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If continuation sheet 1 of 0

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V 000	<p>Continued From page 1</p> <p>will continue to refrain from self-injurious behaviors, will continue to refrain from sexually inappropriate behaviors, will reduce the frequency of non-compliance, will reduce the frequency of disruptive behaviors, will continue to refrain from steals and will continue to refrain from elopement."</p> <p>-No documentation of unsupervised time</p> <p>Review on 2/21/19 of client #1's Data Sheet Form revealed:</p> <p>-On 1/5/19, [client #1] got upset, walked away from the group home, proceeded to walk off and returned with a large can in a paper bag. Prompted [client #1] what he had in the bag. He stated he had a beer. Prompted [client #1] to have a seat. Staff (#1) allowed [client #1] to drink the beer ...called [the Group Home Manager ..."</p> <p>Interview on 2/21/19 with client #1 revealed:</p> <p>-One time he went to buy beer (1/5/19)</p> <p>-Staff #1 was working that day</p> <p>-Went up to the store with no facility staff</p> <p>-"I walked off and bought a beer. It was a 'double one size'. It was a 24 ounce beer. I drank some of it, got sick and throw up and then drank the rest of it."</p> <p>-Had gone to a nearby store to purchase the beer</p> <p>-Stated after he drank the beer "it made me high, shaky and kinda sleepy. Like I had to take a nap. [Staff #1] saw me walk up the road and told me to come back but I didn't. I tried a second time to walk off to get a beer, but [staff #1] would not let me ..."</p> <p>Interview on 2/22/19 with staff #1 revealed:</p> <p>-Was aware of client #1's diagnoses and aware he was declared incompetent by the court system</p> <p>-Client #1 did not have unsupervised time in the facility or community</p>	V 000			

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V 000	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Was aware client #1 had been prescribed psychotropic medications and had taken them in the morning. -Was at church on 1/5/19 with client #1 when he had a behavior -Transported client #1 back to the facility -"We talked for 15 to 20 minutes. He went into his room and I went to the bathroom. When I came out, he was gone." -Called the group home manager whom stated to call the police. -"Before the police got there, he returned with a bag. In the bag was a beer. I told him it was not good to drink the beer. I did not try to physically remove the beer from him as he would have had a behavior. I saw him take a sip, but I cannot say whether he drank all of it ...he stated he felt bad and I monitored him to make sure he did not get sick. I also called his legal guardian ..." -Client #1's prescribed medications were administered by another staff at 8pm -Was not sure if he disclosed to the staff client had had a beer earlier in the day <p>Interview on 2/21/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Stated client #1 took psychotropic medication -Client #1 was not competent and did not have unsupervised time in the facility or the community -The biggest challenges were client #1's trigger of being told no or confronted about something -"If he is taking psychotropic medications, he should not be allowed to drink any alcohol. We will hold an in service with [staff #1] and he will be written up ..." <p>Interview on 2/22/19 with the Quality Assurance Coordinator revealed:</p> <ul style="list-style-type: none"> -Was called by staff #1 whom stated client #1 had walked off 	V 000			

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V 000	Continued From page 3 - "I instructed him to call the police. When he (client #1) returned, I was told he had a beer and I think drank it ..." - Would do the following things to prevent this from occurring again: discuss with the Human Rights Committee about putting alarms on client #1's windows, bedroom doors and the facility entrances/exits; would contact the Agency's registered nurse or client #1's pharmacist to conduct an in service on controlled substances, the effects of psychotropic medications, dangers of mixing psychotropic medications with alcohol or other drugs, would provide a more structured environment with client #1; have client #1 go to classes held by [the Local Management Entity] on medications, alcohol and the effects and why you should never mix the two, would make sure facility staff were knowledgeable about Poison Control and ensure facility staff documented the full and accuracy of their information.	V 000			
V 110	27G .0204 Training/Supervision Paraprofessionals 10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS (a) There shall be no privileging requirements for paraprofessionals. (b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter. (c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served. (d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.	V 110	Staff training on Response Protocol will be conducted on Policies for Medication Errors, Poison Control and Incident Reporting by the QIDP and Medical Staff (RN and Med. Tech). Staff will be in-serviced on the protocol for the implementation of a clients' crisis plan and BSP by the QIDP and Quality Assurance Coordinator. QIDP and Quality Assurance Coordinator will perform weekly monitoring and supervision of staff to ensure all staff demonstrate competencies to serve client #1 and other clients served at Church Street. Wellness Center will conduct class for RGH II clients on Medication Management, Medication Administration, Side Effects of Medication, service on controlled substances, the effects of psychotropic medications, dangers of mixing psychotropic medications with alcohol or other drugs	04/06/19 04/06/19 04/21/19 04/21/19	

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V 110	<p>Continued From page 5</p> <p>of bed wetting, history of aggression, was adopted from an [overseas] orphanage, has challenging behaviors, exhibits episodes of aggression, many of his behaviors are to alleviate anxiety, needs prompting strategies that minimize the likelihood of power struggles, hits, kicks, shouts and history of damage to property and a history of stealing."</p> <p>-A treatment plan dated 5/31/18 noting, "will reduce the frequency of physical aggression, will reduce the frequency of inappropriate behaviors, will continue to refrain from self-injurious behaviors, will continue to refrain from sexually inappropriate behaviors, will reduce the frequency of non-compliance, will reduce the frequency of disruptive behaviors, will continue to refrain from steals and will continue to refrain from elopement."</p> <p>-No documentation of unsupervised time</p> <p>Review on 2/21/19 of client #1's Data Sheet Form revealed:</p> <p>"On 1/5/19, [client #1] got upset, walked away from the group home, proceeded to walk off and returned with a large can in a paper bag. Prompted [client #1] what he had in the bag. He stated he had a beer. Prompted [client #1] to have a seat. Staff (#1) allowed [client #1] to drink the beer ...called [the Group Home Manager ..."</p> <p>Interview on 2/21/19 with client #1 revealed:</p> <p>-One time he went to buy beer (1/5/19)</p> <p>-Staff #1 was working that day</p> <p>-Went up to the store with no facility staff</p> <p>-"I walked off and bought a beer. It was a 'double one size'. It was a 24 ounce beer. I drank some of it, got sick and throw up and then drank the rest of it."</p> <p>-Had gone to a nearby store to purchase the beer</p> <p>-Stated after he drank the beer "it made me high,</p>	V 110			

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V 110	<p>Continued From page 4</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> (1) technical knowledge; (2) cultural awareness; (3) analytical skills; (4) decision-making; (5) interpersonal skills; (6) communication skills; and (7) clinical skills. <p>(f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, 1 of 7 staff (#1) failed to demonstrate the knowledge, skills and population served. The findings are:</p> <p>Review on 2/21/19 of staff #1's record revealed: -A hire date of -A job description of a Paraprofessional</p> <p>Review on 2/21/19 of client #1's record revealed: -An admission date of 8/10/17 -Diagnoses of Intellectual Disability, Autism Spectrum Disorder, Impulse Control Disorder, Unspecified, Schizophrenia, Gastroesophageal Reflux Disorder and Constipation. -An assessment dated 8/10/17 noting, "needs supervised living, specialized consultative services, mental/emotional and behavioral issues, several previous hospitalizations (a state mental health facility), needs a less restrictive environment, is hearing impaired, verbal, history</p>	V 110	<p>Interdisciplinary Team will meet to discuss the best strategies to address Client #1's clopement from the residence.</p> <p>Recommendations will be forwarded to the Human Rights and Guardian for approval prior to implementation.</p> <p>Psychologist will admon client #1 BSP to add recommendations approved by the guardian and HRC.</p> <p>Human Rights Committee about putting alarms on client #1's windows, bedroom doors and the facility entrances/exits;</p> <p>Staff will be in-serviced on BSP modifications to include recommendations to address client#1's clopement</p>	<p>02/25/19</p> <p>04/01/19</p> <p>04/10/19</p> <p>04/_/19</p> <p>04/15/19</p>

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V 110	<p>Continued From page 7</p> <p>-The biggest challenges were client #1's trigger of being told no or confronted about something</p> <p>-If he is taking psychotropic medications, he should not be allowed to drink any alcohol. We will hold an in service with [staff #1] and he will be written up ..."</p> <p>Interview on 2/22/19 with the Quality Assurance Coordinator revealed:</p> <p>-Was called by staff #1 whom stated client #1 had walked off</p> <p>-"I instructed him to call the police. When he (client #1) returned, I was told he had a beer and I think drank it ..."</p> <p>-Would do the following things to prevent this from occurring again: discuss with the Human Rights Committee about putting alarms on client #1's windows, bedroom doors and the facility entrances/exits; would contact the Agency's registered nurse or client #1's pharmacist to conduct an in service on controlled substances, the effects of psychotropic medications, dangers of mixing psychotropic medications with alcohol or other drugs, would provide a more structured environment with client #1; have client #1 go to classes held by [the Local Management Entity] on medications, alcohol and the effects and why you should never mix the two, would make sure facility staff were knowledgeable about Poison Control and ensure facility staff documented the full and accuracy of their information.</p>	V 110			

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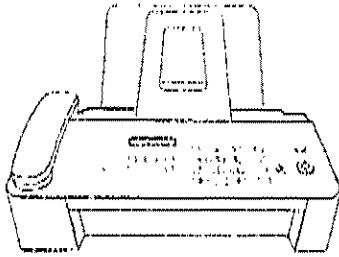
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V 110	<p>Continued From page 6</p> <p>shaky and kinda sleepy. Like I had to take a nap. [Staff #1] saw me walk up the road and told me to come back but I didn't. I tried a second time to walk off to get a beer, but [staff #1] would not let me ..."</p> <p>Interview on 2/22/19 with staff #1 revealed:</p> <ul style="list-style-type: none"> -Was aware of client #1's diagnoses and aware he was declared incompetent by the court system -Client #1 did not have unsupervised time in the facility or community -Was aware client #1 had been prescribed psychotropic medications and had taken them in the morning. -Was at church on 1/5/19 with client #1 when he had a behavior -Transported client #1 back to the facility -"We talked for 15 to 20 minutes. He went into his room and I went to the bathroom. When I came out, he was gone." -Called the group home manager whom stated to call the police. -"Before the police got there, he returned with a bag. In the bag was a beer. I told him it was not good to drink the beer. I did not try to physically remove the beer from him as he would have had a behavior. I saw him take a sip, but I cannot say whether he drank all of it ...he stated he felt bad and I monitored him to make sure he did not get sick. I also called his legal guardian ..." -Client #1's prescribed medications were administered by another staff at 8pm -Was not sure if he disclosed to the staff client had had a beer earlier in the day <p>Interview on 2/21/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Stated client #1 took psychotropic medication -Client #1 was not competent and did not have unsupervised time in the facility or the community 	V 110		

Rouses Group Home Inc.

PO Box 16 Stoneville, NC 27048

Phone (336) 427-2562 Fax: (336) 427-2978



To: *AC Health and Human Services*
Fax Number: *919-715-8078*

Date: *4/22/18*

Number of Pages:

Regarding:
Intake HNC 00148596

Comments:

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