Division of Health Service Regulation

PRINTED: 02/22/2019 FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-113		IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING;	CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		B, WING		, no	22/2019	
NAME OF F CH URCH	PROVIDER OR SUPPLIER STREET	908 CH	ADDRESS, CITY, STAT JRCH STREET VC 27288	E. ZIP CODE		2212019
(X4) ID	SUMMARY STA	ATEMENT OF DEFICIENCIES				
PRÉFIX TAG	(EACH DEFICIENCY	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT) CROSS-REFERENCED TO TI DEFICIENC'	ON SHOULD BE HE APPROPRIATE	CÓMPLE CÓMPLE DATE
V 000	INITIAL COMMENTS		V 000		· · · · · · · · · · · · · · · · · · ·	
in the second se	22, 2019. The compla unsubstantiated. A del category: 10A NCAC 2 Living for Adults with D Basod on record review staff (1) failed to demo skills and population search and population search and population search and population of a language of the complex of t	for the following service 27G .5600C Supervised Developmental Disabilities. ws and interviows, 1 of 7 instrate the knowledge, proved. The findings are: chaff #1's record revealed: Paraprofessional tient #1's record revealed: 3/10/17 all Disability, Autism pulse Control Disorder, enia, Gastroesophagoal instipation. 8/10/17 noting, "needs alized consultative inal and behavioral issues, alizations (a state mental less restrictive impaired, verbal, history of aggression, was eas) orphanage, has exhibits episodos of behaviors are to alteviate g strategies that minimize truggles, hits, kicks, mage to property and a		RECEIVED By DHSR - Mental Health Lic. & Cert. Se	ection at 8:00 am, Apr 23, 2019	

TITLE GIV

(XD) DATE 4:115/18

Division o	f Health Service Requ	lation	T		(X3) DATE SURVEY
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CUA IDENTIFICATION NUMBER:	(X2) MULTIPLE C	1	COMPLETED
AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A, BUILDING:			
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		TATEMENT OF DEFICIENCIES	ID III	PROVIDER'S PLAN OF CORRECTION	(X5)
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V 000	Continued From pag	e 1	V 000		
ı	will continue to refrai	in from call-injurious			
	Will College will contin	nue to refrain from soxually			
l	isoppropriate hehavi	ors, will reduce the frequency			
	of non-compliance.	will reduce the frequency of			
	disruptive behaviors	, will continue to refrain from	,		
	steals and will contin	nuo to refrain from			
	elopement."				
ł	-No documentation	of unsupervised time			
]	L .	of client #1's Data Sheet Form	***************************************		
ĺ	revealed:	erida matamata sunitendi ossiosi	***************************************	WWW	
]	-"On 1/5/19, [client ?	#1] got upset, walked away e, proceeded to walk off and			
	from the group nom	e can in a paper bag.	*	Name of the Control o	
1	Promoted Initiat #1] what he had in the bag. He		vannere van	
1	stated be had a bee	er. Prompted [client #1] to		,	
1	have a seat. Staff (#1) allowed [client #1] to drink	***************************************		
1	the beercalled [th	ne Group Home Manager"	**************************************		
			-		
	Interview on 2/21/1	9 with client #1 revealed:			
	-One time he went	to buy boer (1/5/19)	Į.	***************************************	
	-Staff #1 was work!	ing that day		1	
	-Went up to the sto	ro with no facility staff lought a beer. It was a 'double			
	one cize! It was a	24 ounce beer. I drank some of			
	it not sick and thro	w up and then drank the rest	***		
	of it."				
	-Had cone to a nea	arby store to purchase the beer			
	-Stated after he dra	ank the beer "it made me high,		1	
	shaky and kinda si	loepy. Like I had to take a nap.			
	[Staff #1] saw me	walk up the road and told me to			
	come back but I di	dn't. I tried a second time to			
		eer, but [staff #1] would not let			
	me"				
	Intention on 2/22/	19 with staff #1 revoaled:			
I	JANS SINSTA OF CHE	ant #1's diagnoses and aware			
	he was declared in	ncompetent by the court system			
	-Client #1 did not	have unsupervised time in the		'	
	facility or commun	nity			

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Division of Health Service Regulation

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Coordinator revealed: -Was called by staff #1 whom stated client #1 had	MINNA-Annua	***	* ***			* ***		
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-Was called by staff #1 whom stated client #1 had	į (,	loordinator revealed:					: [
	-\	Was called by staff #1	whom stated client #1 had					
Walked off Ion of Hoalth Service Regulation	\	/alked off		1		1	ľ	

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE C	COMPC:	TED PET	
_,		MHL079-113	B. WING		2/2019
NAME OF PR	OVIDER OR SUPPLIER		DRESS, CITY, STAT CH STREET	E, ZIP CODE	
CHURCH S	TREET	EDEN, NC	27288		
(X4) ID PREFIX TAG	FACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETÉ DATÉ
V 000	Continued From pag		V 000		
V 11	(client #1] returned, think drank it" -Would do the follow from occurring again Rights Committee at #1's windows, bedroentrances/exits; wouregistered nurse or conduct an in service the effects of psychotrolor or other drugs, woulenvironment with cliclasses held by [the medications, alcohoshould never mix the facility staff were known to the control and ensure full and accuracy of 27G .0204 Training Paraprofessionals 10A NCAC 27G .02 SUPERVISION OF (a) There shall be paraprofessionals. (b) Paraprofessionals. (b) Paraprofessionals spociate professional as spoulation served. (c) Paraprofessional served. (d) At such time a employment system of the facility staff were the control and ensure full and accuracy of the paraprofessionals.	/Supervision 204 COMPETENCIES AND PARAPROFESSIONALS no privileging requirements for hals shall be supervised by an onal or by a qualified actified in Rule ,0104 of this hals shall demonstrate and abilities required by the	V 110	Staff training on Response Protocol will be iconducted on Policies for Medication Errors, Poise Control and Incident Reporting by the QIDP and Medical Staff (RN and Med. Tech). Staff will be in-serviced on the protocol for the implementation of a clients' crisis plan and BSP by the QIDP and Quality Assurance Coordinator. QIDP and Quality Assurance Coordinator will perform weekly menitoring and supervision of staff to ansurall staff demonstrate competencies to serve client and other clients served at Church Street. Wellness Conter will conduct class for RGH II clients on Medication Management, Medication Administration, Side Effects of Medication, service on controlled substances, the effects of psychotropic medications, dangers of mixing psychotropic medications with alcohol or other	04/06/19 04/21/19 04/21/19

and Plan	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE (A. BUILDING:			E SURVEY PLETED
		MHL079-113	B. WING			
NAME OF P	ROVIDER OR SUPPLIER		—,1		02	/22/2019
			ADDRESS, CITY, STATE	ZIP CODE		
CHURCH	STREET		JRCH STREET			
(X4) ID	SUMMADVO	ATEMENT OF DEFICIENCIES	IC 27288			
PREFIX TAG	(EACH DEFICIENC	TAI EMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC' CROSS-REFERENCED TO DEFICIENCE	TION SHOULD BE THE APPROPRIATE	(X5 COMPL QAT
V 110	Continued From page	e 5	V 110	· , · · · · · · · · · · · · · · · · · ·		
	of bed wetting, histor	N	1			
1	adopted from an Ioua	y or aggression, was irseas] orphanage, has				
1	Challenging behavior	rseas orphanage, has s, exhibits episodes of				
i	addression many of	his behaviors are to alleviate		4		1
	anxinty needs norman	ills behaviors are to alleviato iting strategios that minimize				
Į	the likelihood of now	or struggles, hits, kloks,				
1	shouts and history of	damage to property and a				1
	history of stealing."	actividate to broberty and a	***************************************			
l	-A treatment clan date	ed 5/31/18 noting, "will	***************************************			
	reduce the frequency	of physical aggression, will				
	reduce the frequency	of inappropriate behaviors,				
ľ	will continue to refrain	from self-injurious				
	behaviors, will continu	0 to rofrain from sexually				1
ļ	inappropriate behavior	rs, will reduce the frequency				
	of non-compliance, wi	Il reduce the from anny of				
	distuptivo behaviors, v	vill continue to refrain from				
- 1	steals and will continu	e to refrain from				
	elopement,"					
'	-No documentation of	unsupervised time				
	Review on 2/21/19 of o	lient #1's Data Sheet Form	William 1997			
		got upset, walked away				
Íf	rom the aroun home	got apset, walked away proceeded to walk off and				
r	eturned with a large of	an id a papas poe bioceanto (o Maix Oil SUG				
F	Prompted (client #1) w	hat he had in the bag. He				
9	stated he had a beer.	Prompted (client #1) to				
1	nave a seat. Staff (#1)	allowed [client #1] to drink				
t	he boorcalled [the G	Froup Home Manager"				
					·	
"	nterview on 2/21/19 wi	th client #1 revealed:				
"	One time he went to b	uy beer (1/5/19)				
",	Staff#1 was working to	nat day				
] []	Went up to the store w	nun no racinty staff				
ا ا	o mumes on and poug De size' It was a 24	ht a boor. It was a 'double				
i i i i i i i i i i i i i i i i i i i	oot sick and throuse	unce beer. I drank some of and then drank the rest				
o	fit."	one then brank tho rest				
} - ,⊦	dad gone to a nearby	store to purchase the beer				
-5	Statod after he drank ti	ne beor "it made me high,			Y	
of Health	Service Regulation	(caread the 1881)	1			

STATEMENT	f Health Servico Requ of DEFICIENCIES	ation (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		CONSTRUCTION	(X3) DATE SURVEY COMPLETED
AND PLAN O	FCORRECTION	NDELATIONS SOLIS BACKWASSER			MM. IMA 4.0
		MHL079-113	B. WING		02/22/2019
NAME OF PF	ROVIDER OR SUPPLIER	STREETAD	QRESS, CITY, ST	ATE, ZIP CODE	
		7.7.7	RCH STREET		
CHURCH S		EDEN, N	27288	PROVIDER'S PLAN OF CORRECTIO	N (X5)
(X4) ID PREFIX TAC	/FACH DEFICIENC	ATEMENT OF DEFICIENCIES LY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD CROSS-REPERENCED TO THE APPROPE DEFICIENCY)	BE COMPLETE
V 110	(e) Competence shate exhibiting core skills (1) technical knowle (2) cultural awarene (3) analytical skills;	olf be demonstrated by including: edge; ess;	V 110	Interdisciplinary Team will meet to discuss strategios to address Client #1'1 clopeme the residence. Recommendations will be forwarded to the Rights and Guardian for approval prior to implementation.	o Human 04/01/19
	develop and implem	cills; skills; and ody for each facility shall ent policies and procedures		Psychologist will admond client #1 BSP to recommendations approved by the guard HRC. Human Rights Committee about putting client #1's windows, bedroom doors and entrances/exits;	alarms on the facility
	for the initiation of the plan upon hiring each	e Individualized supervision th paraprofessional.		Staff will be in-serviced on BSP modifical include recommendations to address clie elopement	100ns to 04/15/19 int#1's
	staff (#1) falled to d	et as evidenced by: views and interviews, 1 of 7 emonstrate the knowledge, n sorved. The findings are:			
	-A hire date of	of staff #1's record revealed: of a Paraprofessional			
	-An admission date -Diagnoses of Intel Spectrum Disordor Unspecified, Schiz	llectual Disability, Autism r, Impulse Control Disorder, ophrenia, Gastroesophageal			
	supervised living, services, mental/e several previous health facility), ne	d Constitution. ated 8/10/17 noting, "needs specialized consultative motional and behavioral issues, lospitalizations (a state mental eds a less restrictive paring impaired, verbal, history		:	4

2KQ511

Division	of Health Service Requ	ulation			FO	RM APPROVED
STATEMEN AND PLAN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE (CONSTRUCTION		E SURVEY PLETED
		MHL079-113	B. WING			
NAME OF P	ROVIDER OR SUPPLIER	STREETA	ODRESS, CITY, STATE	E, ZIP CODE		2/22/2019
CHURCH	STREET	908 CHU	IRCH STREET			
(X4) ID	Ć: BILLADA A		C 27288			
PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFIGIENCY)	I SHOULD RE	(X5) COMPLETE DATE
V 110	Continued From page	7	V 110	- 44	V _R .	
	-The biggest challeng being told no or confir -"If he is taking psych should not be allowed will hold an in service written up" Interview on 2/22/19 v Coordinator revealed; -Was called by staff # walked off -"I Instructed him to es (client #1] returned, I v think drank it" -Would do the followin from occurring again: a Rights Committee about the effects of psychotro of mixing psychotropic or other drugs, would penvironment with client classes held by [the Lomedications, alcohot an should nevor mix the tracility staff were knowledged."	res were client #1's trigger of conted about something otropic medications, he I to drink any alcohol. We with (staff #1) and he will be with the Quality Assurance of whom stated client #1 had all the police. When he was told he had a beer and I g things to prevent this discuss with the Human but putting alarms on client in doors and the facility I contact the Agency's contact the Agency contact the Agenc	V			
ision of Hoalth	Service Regulation					

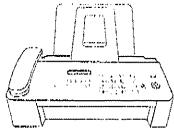
Division o	f Health Service Regu	lation			(X3) DATE SURVEY
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE C	CONSTRUCTION	COMPLETED
AND PLAN O	F CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		
		MHL079-113	B. WING		02/22/2019
	**************************************	I		4 200	
NAME OF PR	KOVIDER OR SUPPLIER		ODRESS, CITY, STAT	E, ZIP CODE	
			RCH STREET		
CHURCH	SIKEEI	EDÉN, N	C 27288		
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	QI QI	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD	N (XS)
PREFIX	(FACH DESIGNENC	Y MUST BE PRECEDED BY FULL	PREFIX	CROSS-REFERENCED TO THE APPROP	, , , , , , ,
TAG	REGULATORY OR	LSC IDENTIFYING INFORMATION)	TAG	DEFICIENCY)	
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
V 110	Continued From pag	e 6	V 110		
	مامام والمناطقة المساعد والمام	apy, Like I had to take a nap.	-		
	snaky and killua slee	ik up the road and told me to	i 1		
	State #11 Saw the wa	it. I tried a second time to]]		
	COME DACK OUT I GIGH	r, but [staff #1] would not let			
	me"	if more frames is it is common common a			
ś	1115				
	Intoniew on 2/22/19	with staff #1 revoaled:	!		
	Mas aware of client	#1's diagnoses and aware			
	hower declared inc	ompetent by the court system			
	-Client #1 did not ha	vo unsupervised time in the	1		
	facility or community				
	_Mas aware client #	1 had been prescribed			
Ì	nsychotropic medica	ations and had taken them in		***	
\ \	the morning.				
\	-Was at church on 1	1/5/19 with client #1 whon he	•		
	had a behavior		1		
!	-Transported client	#1 back to the facility			
	-"We talked for 15 to	o 20 minutes. He went into his	1		
i	room and I went to	the bathroom. When I came	1		
	out, he was gone."		1		
	-Called the group he	ome manager whom stated to			
i	call the police.				
	-"Before the police	got there, he returned with a			
	bag. In the bag was	a boor. I told him it was not			
	good to drink the bo	oor. I did not try to physically		***************************************	
,	remove the beer fro	om him as he would have had			
	a behavior. I saw h	lm take a sip, but I cannot say			
	whether he drank a	ill of ithe stated he felt bad			
ł	and I monitored hir	n to make sure he did not get		Programments	
1	sick. I also called h	is legal guardian"		a.	Management
1	-Client #1's prescri	bod medications were			4000A44
1	administered by an	nother staff at 8pm			Sale
1	-Was not sure if he	disclosed to the staff client			***
	had had a beer ear	mer in the day			C
1		to with the Cuplified		•	
1		19 with the Qualified			*Attuation
ļ	Professional revea		1		
	-Stated client #1 to	ook psychotropic medication	No.		
	-Cliont #1 was not	competent and did not have in the facility or the community	The state of the s		
1	unsupervised time	initial includes of the commonity	L	<u> </u>	

Salu

Rouses Group Home Inc.

PO Box 16 Stoneville, NC 27048 Phor

Phone (336) 427-2562 Fax: (336) 427-2978



To: AC : (cc.) it) and Human Sarvices
Fax Number: 919 - 715 - 8078

Date: 4/22/18

Number of Pages:

Regarding: The ANC COIY 8596

Comments:

This facsimile transmission contains information, which is confidential and/or privileged. This information is intended for use only by the addressee indicated above. If you are not the intended recipient, please be advised that any disclosure, copying, distribution, or use of the contents of this information is strictly prohibited, and that any misdirected or improperly received information must be returned to this company immediately. Your cooperation phoning us of erroneous receipt is required.