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Division of Health Service Regulation

• • • • • • • • • • • • • • • • • •	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING:	CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		:	7. 00,00,10.		_R
		MHL074-248	B. WING		04/11/2019
NAME OF	VROVIDER OR SUPPLIER	STREET ADD	RESS, CITY, ST	ATE, ZIP CODE	
BELLER	CUNNECTIONS-HAR	MUNY	M CIRCLE		
	,	GREENVI	LLE, NC 2/8		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SO IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	DE COMPLETE
V 000	INITIAL COMMENT	rs	V 000		
	on April 11, 2019. D This facility is licens category: 10A NCA	w-up survey was completed reficiencies were cited. reficiencies were cited. red for the following service C 27G .5600C Supervised h Developmental Disability.		RECEIVED By DHSR - Mental Health Lic. & Cert. Section at 1:30 pm, A	pr 23, 2019
V 118	27G .0209 (C) Med	Ication Requirements	V 118		
	only be administered order of a person andrugs. (2) Medications shat clients only when and client's physician. (3) Medications, incommendation administered only bunicensed persons pharmacist or other privileged to prepare (4) A Medication Administer current. Medication recorded immediate MAR is to include the (A) client's name; (B) name, strength, (C) instructions for (D) date and time the (E) name or initials drug. (5) Client requests to the cks shall be recorded.	inistration: non-prescription drugs shall d to a client on the written uthorized by law to prescribe ill be self-administered by uthorized in writing by the luding injections, shall be luding injections, or by trained by a registered nurse, legally qualified person and e and administer medications, ministration Record (MAR) of red to each client must be kept administered shall be ely after administration. The			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNA

(X6) DATE

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ MHL074-248 B. WING 04/11/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 110 SALEM CIRCLE **BETTER CONNECTIONS-HARMONY** GREENVILLE, NC 2/868 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XIS) COMPLETE (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 118 V 118 Continued From page 1 Residential Director and Qualified 5-11-19 This Rule is not met as evidenced by: Professional will provide in-service/ Based on record reviews and interviews, the supervision to all staff in home about facility failed to insure medications and orders importance of individual's orders for blood were implemented as ordered by the physician sugars readings, when to document, where and failed to ensure MARs were kept current for to document, notifying RD when equipment one of two clients (#2). The findings are: requires attention such as needing batteries or not functioning properly, etc., Review on 04/09/19 and 04/10/19 of client #2's Information about the diagnosis of Diabetes record revealed: specific to this individual's diagnoses and - 27 year old female. importance of following current orders will - Admission date of 12/16/15. - Diagnoses of Mood Disorder Not Otherwise also be discussed in this in-service Specified, Unspecified Schizophrenia, Autism Residential Director will review and keep a Spectrum Disorder and Mild Intellectual log to ensure that accurate daily readings Developmental Disability. and recordings are done by DCP Staff according to written order on a weekly Review on 04/10/19 of a signed physician order basis. See attached log. for client #2 dated 11/08/18 revealed: - Accu-Check - take blood sugar 30 minutes before meals (6:30am, 11:30am and 4:30pm). Review on 04/10/19 of client January 2019 and April 2019 MARs revealed: January 2019 - The back page of the MAR revealed the blood sugar values were not obtained on the following dates due to no batteries for the glucometer (checks Finger Stick Blood Sugar (FSBS) values) - 01/17/19, 01/21/19 thru 01/24/19 and 01/28/19 thru 01/31/19. April 2019 - No documented blood sugar values. Review on 04/10/19 of an electronic facility record

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Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ MHL074-248 B. WING 04/11/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 110 SALEM CIRCLE RELIER CONNECTIONS-HARMONY GREENVILLE, NC 2/868 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 118 V 118 Continued From page 2 from January 2019 thru April 2019 revealed the following documented blood sugar values: - January 2019 - 9 documented FSBS values. - February 2019 - 1 documented FSBS value. - March 2019 - 11 documented FSBS values. - April 2019 - 3 documented FSBS values. Interview on 04/10/19 client #2 stated: - Staff checked her FSBS values. - She did not recall the frequency of FSBS checks. Interview on 04/10/19 the Residential Director stated staff had not been documenting the FSBS values as required. Interview on 04/10/19 the Clinical Director stated she would follow up with staff on documentation of FSBS values for client #2. V 736 27G .0303(c) Facility and Grounds Maintenance V 736 10A NCAC 27G .0303 LOCATION AND **EXTERIOR REQUIREMENTS** (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:

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	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER;		E CONSTRUCTION	(X3) DATE S COMPL	
)		R	
		MHL074-248	B. WING			1/2019
NAME OF I	PROVIDER OR SUPPLIER			ate, zip code		
BEIIER	CONNECTIONS-MAK	WONY 110 SALE	M CIRCLE LLE, NU 2/1	រី៦៥		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL BC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	DBE	(X5) COMPLETE DATE
∨ 736	Observation on 04// 1:30pm revealed: - The kitchen table surface. The light fit had 3 of 5 bulbs in 1 kitchen table reveal - The handle to the - The kitchen facet window revealed desill The hallway bathrowas broken The carpet throug spots Client #2's bedroo hole in the wall behirevealed 3 broken of the light was discussed at the had no quitems discussed at	D9/19 at approximately had particles of food on the ature above the kitchen table the sockets. A chair at the ed a loose leg on the front. front storm door was loose, handle was loose. The kitchen ead insects on the inside of the boom revealed the towel rack mout the facility revealed dark revealed dark scuff marks, m revealed a golf ball sized ind the door. A dresser frawers. 19 the Operations Director lestions regarding facility exit of the survey.	V 736	Residential Director will complete household checklist to ensure hommaintained in a safe, clean, attractionerly manner and shall be kept froffensive odor. Items noted in surspecifically address noted areas to column. See attached checklist. Monthly checklists will continues completed by Residential Director. Oversight will be provided by QP address any issues in monthly super RD will inservice staff on responsion keeping home clean by reviewing that is attached and specifically no above.	e is ve and ree from vey will on left to be and cryisions. bilities of checklist	5-11-19

Week of 4-22-19:

Name of House: Salem

Page 1 of 5

Getters Trash of Ground Paint/Exterior condition General Repair						
Trash of Ground Paint/Exterior condition General Repair						
Paint/Exterior condition General Repair						
General Repair		***************************************				
Lawn Care						
Carbage covered and appropriate distance from home						
Gas/Charcoal grill clean and sefety stored						
Interior Common Area	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A	N/A	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanliness and Repairs						
Windows Cleanliness and Repairs						
Hoors- Cleanliness and Repairs						

Kitchen	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments
Cleanliness					
Appliances in working order					
Refrigerator/Freezer temps current and WPIL					
Range/Oven clean and functional					
Microwave clean and functional					
Cold/Frozen food dated and within date (Beense Facility)					
Pantry food dated and within date (license facility)		,			
Other equipment functional					
Dishes/cooking utensils clean and put away					
Storage equipment					

Bathrooms	Exemplary	Satisfactory	Unsatisfactory N/A	N/A	Comments
Tub/Showers-cleanliness and Repair					
Commode-ckanliness and repair					
Baxin-cleanliness and repair					

Week of 4-22-19.

Name of House: Salem

Page 2 of 5

Leaking Forcets, Drips, Plumbing issues Clothing Hamper
Towels- Clean and Hung Neady
Supplies- Soap, Towels, Caps, etc.

Interior Bedroom #1	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanliness and Repairs	Maddy Address Address Anna Anna Anna Anna Anna Anna Anna An					
Windows- Cleanliness and Repairs						
Hoors- Cleanimess and Repairs						
Doors- Cleanliness and Repairs						
Window coverings- Cleanliness and Repairs						
Heating/Air Vents clear						
Placement of Pictures/Posters/Decor						

Interior Bedroom #2	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanliners and Repairs						
Windows- Cleanliness and Repairs						
Floors- Cleanliness and Repairs						
Doors- Cleanuness and Repairs	*					
Window coverings- Chanliness and Repairs						
Heating/Air Vents clear						
Placement of Pictures/Posters/Decor					,	

Interior Bedroom # 3 Exemplary Satisfactory N/A Comments Furnishings- Clevaliness and Repairs Windows- Clevaliness and Repairs Among and Repairs Among and Repairs						
Furrishings- Cleanliness and Repairs Walk- Cleanliness and Repairs Windows- Cleanliness and Revairs	Interior Bedroom # 3	Exemplary	Satisfactory	NA	Comments	
Walk-Cleanliness and Repairs Windows- Cleanliness and Revairs	Furnishings- Cleanlaness and Repairs					
Windows- Cleanliness and Repairs	Walk- Cleanliness and Repairs					
	Windows- Ceanliness and Repairs					

Name of House: Salem

Week of 4-22-19.

Page 3 of 5 Doors- Cleaniness and Repairs
Window coverings- Cleanliness and Repairs
Healing/Air Vents clear
Placement of Pictures/Posters/Decox Roors- Geseliness and Repairs

Interior Bedroom # 4	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	MA	Comments
Furnishings- Cleanliness and Repairs					
Walls- Cleanliness and Repairs					
Windows- Cleanliness and Repairs					
Floors-Cleanliness and Repairs					
Doors- Centifiess and Repairs					
Window coverings- Cleanliness and Repairs					
Heating/Air Vents dear					
Placement of Pictures/Posters/Decor					

Universal Precautions	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Sharys container < 2/3 full and properly stored						
Bio-Hazard bags available						
Later Gloves (or non-later) available						
Hand Soap and sanitizer present						
Absorbent litter available for spills						
Carage does not open not a skeeping room						
Chemical Storage and Use	Exemplary	Satisfactory	Unsatisfactory N/A		Comments	
Cleaning supplies in original labeled containers						
Gloves used when working with toxic chemicals						
Chemicals storage area secure						
Chemicals stored away from food						

General Exemplary Sanstactory Unsatistactory N/A Comments Heating/Air Working						
ш.	Ceneral	Lacimpary	Satisfactory	Unsatistactory ,	MA	

FAX	To: Keish Survey Fax number: 252 607 8
Better Connections Inc. 315 Clifton Street Greenville, NC 27858	Retter Connections Inc Name: Described Source Fax number: 252-689-6013
252-814-2118	Date: ユーンフィタ Regarding: マッ C
Number of sheets including cover:	Phone number for follow-up:
Comment:	
information and is intended solely is addressed. If you are not the action forwarding, printing, storing dissecommunication is prohibited. If you	ttachments to it are may contain confidential for the use of the individual or entity to which it ddressed recipient, be notified that your use, emination, distribution or copying of this ou received this communication in error, please nmediately by return email and delete document

FAX	To: Ke, Sh. Wyber Fax number: 2526900 9197158078
Better Connections Inc. 315 Clifton Street Greenville, NC 27858 252-814-2118	Retter Connections Inc Name: Devo en Gode Fax number: 252-689-6013
252-01-2510	Pate: ユーファータ Regarding: マロ C
Number of sheets including cover:	Phone number for follow-up:
Comment:	
information and is intended solely is addressed. If you are not the action forwarding, printing, storing dissecommunication is prohibited. If you	ttachments to it are may contain confidential for the use of the individual or entity to which it ddressed recipient, be notified that your use, mination, distribution or copying of this ou received this communication in error, please nmediately by return email and delete document
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Better Connections, Inc. - Household Checklist

Name of House: Salem

Week of 4-22-19:

Fifters dated and change monthly			********		
Dryer unit functional and vent clear of ling				***************************************	
GFCI outlet working					
Electrical outlets covered	***************************************		***************************************	**************************************	
Extension cords within safety parameters					
Lamps'Light fixtures functional	***************************************	**************************************	WATER-AND TO THE PARTY OF THE P		***************************************
Spare light bulbs in stock					
Handicap evacuation plan present					
Evacuation plan posted					

Safety/hazardous conditions	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Hallways/ traffic areas free from clutter		***************************************				
Doors well hinged and functional						
Door and windows locks in good repair and engaged						
Room temperature appropriate						
Poor free from spills and clutter						
Storage areas nent						
Note but water temperature each sink/hathtub/shower (100-116 derres)						

Test or Check the following	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Exit light above doors	**************************************					
Smoke detectors functional- smoke detectors set off						
Fire alarm sounded and Pire Drill appropriate						
Security Alarm Functioning				***************************************		
Exterior lights functional						
Fire Extinguishers - up to date				•		
First aid Kit not expired						

Week of 4-22-19:

Name of House: Salem

Page 5 of 5

Pian of Correction Citations	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	V/A	Comments
Table and cumiter top free of food particles					
No biewa light balks		**************************************			
Chairs in kitchen table not loose					
Kitchen faucet tightened					
Hallway bathroom towed racks repaired					
Carpet cleaned					
Holes repaired in wall					
Fornitare not broken					

Residential Director's Signature

Date

Name of House: Salem

Week of 4-29-19:

Page 1 of 5

Outside Appearance	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A		Comments	
Gutters						
Trash of Ground						
Paint/Exterior condition			***************************************			
General Repair						
Lawn Care	****	***************************************	Annual An			***************************************
Garbage covered and appropriate distance from home						
Gas/Charcoal grill dean and safety stored				***************************************		
Interior Common Area	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A	N/A	Comments	
Furnishings- Cleaniness and Repairs		_		***************************************		
Walls- Cleanliness and Repairs						······································
Windows- Cleardiness and Repairs				***************************************		
Moors- Cleaniness and Repairs						

Kitchen	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	Z Z	Comments	
Cleanitaess						
Appliances in working order				The state of the s		-
Refrigerator/Freezer temps current and WNL						
Range-Oven rlean and functional					Voce* 6	
Micromave clean and functional						
Cold/Frozen food deded and within date (license Facility)						
Pantry food dated and within date (beense facility)						
Other equipment functional						
Dishes/cooking utensils clean and put away						
Storage equipment						

Bathrooms	Exemplary	Satisfactory	Unsatisfactory	N/A	~
l Repair					
Commode-cleanliness and repair					
Basin- cleanliness and repair					

Page 2 of 5

Better Connections, Inc. – Household Checklist

Name of House: Salem

Week of 4-29-19:

Leaking Faucets, Drips, Plumbing issues				
Clothing Hamper				
Towels-Clean and Hung Neatly				
Supplies-Soap, Towels, Cnps, etc.				

	sfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Window coverings- Cleanliness and Repairs					

Interior Bedroom # 2	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Furnishings- Cleanliness and Repairs						
Walk- Cleanliness and Repairs						
Windows- Cleanliness and Repairs						
Floors- Cleanliness and Repairs						
Doors- Cleanliness and Repairs						
Window coverings- Creanliness and Repairs						
Heating/Air Vents dear						
Placement of Pictures/Posters/Decor						

Interior Bedroom # 3	Exemplary	Satisfactory	Unsatisfactory	N/A	
Furnishings- Cleanitness and Repairs					
Walls- Cleanliness and Repairs					
Windows- Cleanliness and Repairs					Ţ

Better Connection

Better Connections, Inc. - Household Checklist

Name of House: Salem

Week of 4-29-19;

Page 3 of 5

Floors- Cleanliness and Repairs		***************************************		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Doors- Cleanliness and Repairs				
Window coverings- Cleanliness and Repairs				
Heating/Air Vents clear			AND THE PARTY OF T	
Placement of Pictures/Posters/Decor				

Heating/Air Verts chear	Comments	N/A	Satisfactory Unsatisfactory N/A Comments	Satisfactory	Exemplary	Interior Bedroom # 4 Furnishings- Cleanliness and Repairs Walls- Cleanliness and Repairs Windows- Cleanliness and Repairs Boors- Cleanliness and Repairs Doors- Cleanliness and Repairs Window coverings- Cleanliness and Repairs Heafing/Air Vents clear
Heating/Air Verits clear						Heating/Air Vents clear
# · · · · · · · · · · · · · · · · · · ·						Window coverings- Cleanliness and Repairs
Window coverings- Cleanliness and Repairs						Doors- Cleaniness and Repairs
Doors- Cleaniness and Repairs Window coverings- Cleaniness and Repairs						Hoors- Cleantiness and Repairs
Eloors- Cleantiness and Repairs Doors- Cleantiness and Repairs Window coverings- Cleantiness and Repairs						Windows- Cleauliness and Repairs
Windows- Clearliness and Repairs Floors- Clearliness and Repairs Doors- Clearliness and Repairs Window coverings- Clearliness and Repairs						Walls. Cleanliness and Repairs
Walls- Cleanliness and Repairs Windows- Cleanliness and Repairs Boors- Cleanliness and Repairs Doors- Cleanliness and Repairs Window coverings- Cleanliness and Repairs						Furnishings- Cleaniness and Repairs
pairs irs and Repairs	Comments	N/A	Unsatisfactory	Satisfactory	Exemplary	Interior Bedroom # 4

Universal Precautions	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	NIA	Comments	
Sparps container < 2/3 full and properly stored						
Biv-Hazard bogs available						
Later Gloves (or non-later) available		-				
Hand Soap and samitizer present						
Absorbent litter available for spills						
Garage does not open not a sleeping room						
Chemical Storage and Use	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A	N/A	Comments	
Cleaning supplies in original labeled containers						
Gloves used when working with toxic chemicals						
Chemicals storage area secure						
Chemicals stored away from food						
***************************************			***************************************			***************************************

						1
	Exemplary	Satisfactory	Unsatisfactory	N/A	Comments	
Heating/Air Working						

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Better Connections, Inc. - Household Checklist

Name of House: Salem

Week of 4-29-19:

Dryer unit functional and vent clear of ling GPC1 outlet working Electrical outlets covered Extension cords within safety parameters Lamys/Light fixtures functional Spare light bulbs in stock Eandicap evacuation plan present	
Evacuation plan posted	

Safety/hazardous conditions	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Hallways/ traffic areas tree from clutter						
Doors well hinged and functional			Миниция (М. С.			***************************************
Door and windows locks in good repair and engaged						
Room temperature appropriate						***************************************
Floor free from spills and clutter						
Storage areas neat.						
Note hot water temperature each sink/hathfub/shower (100-116 degrees)						

Test or Check the following	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	NA	Comments
Exit light above doors					
Smoke detectors functional-smoke detectors set off					
Fire alarm sounded and Fire Drill appropriate					
Security Alarm Functioning					
Exterior lights functional					
Fire Extinguishers – up to date					
First aid Kit not expired					

Name of House. Salem

Week of 4-29-19:

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Plan of Correction Citations	Esemplars	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	3/4	Comments
Table and counter top free of find particles					
No shown light balks		***************************************			
Chairs to kitchen table not loose					
Kitchen faucei üghtenci		**************************************	***************************************		
Hallway bathroom towel racks registred					
Carpet ckaned					
Holes repaired in wall					
Furniture and brakes					

Residential Director's Signature

Date

Week of 5-6-19.

Name of House: Salem

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Outside Appearance	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Gutters						
Trash of Ground						
Paint/Exterior condition						
General Repair						
Lawn Care		`		A	The state of the s	
Garbage covered and appropriate distance from home						
Gas/Charcoal grill clean and safety stored		***************************************		-		
Interior Common Area	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanliness and Repairs		1				

Windows- Cleanliness and Repairs Floors- Cleanliness and Repairs

Kitchen	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments
Cleauliness					
Appliances in working order					
Refrigerator/Freezer temps current and WNL					
Range/Oven clean and functional					***
Microwave clean and functional					A Labor to Total
Cols/Frezen food dated and within date (license Facility)					
Pantry food dated and within date (license facility)					
Other equipment functional					
Dishes/cooking uterails clean and put away					
Storage equipment					

Bathreoms	Exemplary	Satisfactory	Unsatisfactory	NA	Comments
Tub/Showers-deanliness and Repair					
Controde-thanliness and repair					
Basin-cleanliness and repair					

Name of House: Salem

Week of 5-6-19:

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Leaking Fancets, Drips, Plumbing issues					
Cloding Hamper					
Towels- Clean and Hung Neathy					
Supplies-Soap, Towels, Cups, etc.	***************************************	**************************************	**************************************	***************************************	***************************************

Furnishings-Cleanliness and Repairs	LASCHINEA J	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Walls- Cleanliness and Repairs						
Windows- Cleanliness and Repairs						
Floors- Cleanitness and Repairs						
Doors- Cleanliness and Repairs						
Window coverings- Cleanliness and Repairs						
Heating/Air Vents clear	-					,
Placement of Pirtures/Posters/Decor						

Sepairs		Sangacory	Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Walls- Cleanliness and Repairs . Windows- Cleanliness and Repairs . Boors- Cleanliness and Repairs . Window coverings- Clearliness and Repairs . Heafing/Air Vents clear .	Cleanliness and Repairs					
Windows- Cleanliness and Repairs Phoors- Cleanliness and Repairs Doors- Cleanliness and Repairs Window coverings- Cleanliness and Repairs Heating/Air Verits clear	iness and Repairs					
Phoors- Cleanliness and Repairs Doors- Cleanliness and Repairs Window coverings- Clearliness and Repairs Heafing/Air Vents clear	eminess and Repairs	,				
Doors- Clearliness and Repairs Window coverings- Clearliness and Repairs Heafing/Air Vents clear	liness and Repairs					
Window coverings- Clearliness and Repairs Heafing/Air Vents clear	liness and Repairs					
Heating/Air Vents clear	rings- Cleardiness and Repairs					
	/orts clear					
Placement of Pirtures/Posters/Decur	Pictures/Posters/Decor					

Interior Bedroom # 3	Exemplary	Satisfactory	Unsatisfactory	N/A C	17 Satisfactory Unsatisfactory N/A Comments
Purnishings- Cleanliness and Repairs					
Walls- Cleanliness and Repairs					
Windows- Cleantiness and Repairs					

Week of 5-6-19:

Name of House: Salem

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Interior Bedroom #4	Exemplary	Satisfactory	Satisfactory Insatisfactory N/A Comments	XXX	Comments	ſ
Furnishings- Cleaniness and Repairs						
Walls- Cleanliness and Repairs						T
Wixdows- Cleantiness and Repairs						<u> </u>
Floors- Cleanitimess and Repairs		WINDOWS	***************************************			ľ
Doors- Cleanfiness and Repairs						Ĭ
Window coverings. Cleanliness and Repairs			***************************************			
Heating/Air Vents clear						
Placement of Pictures/Posters/Decor						
						1

Universal Precautions	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	NIA	Comments	
Sharps container < 2/3 full and properly stored						
Bio-Hazard bags available						
Later Gloves (or non-later) available						
Hand Soap and sanitizer present						
Absorbent litter available for spills						
Garage does not open not a sleeping room						
Chemical Storage and Use	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A	,	Comments	
Cleaning supplies in original labeled containers						
Gloves used when working with toxic chemicals						
Chemicals storage area secure						Ī
Chemicals stored away from food						****
7. HATTER STATE OF THE PROPERTY OF THE PROPERT						

General	1	Exemplary Satisfactory Unsatisfac	Unsatisfactory	š	N/A Comments
Heating/Air Working					

Week of 5-6-19.

Name of House: Salem

Page 4 of 5

Fifters dated and change monthly					
Dryer unit functional and vent clear of ling					
GPCI outlet working					
Electrical ordiets covered			***************************************	**************************************	
Extension cords within safety parameters					
Lamps/Light fixtures functional				**************************************	
Spare light bulbs in stock					
Handicap evacuation plan present					
Evacuation plan posted					

Safety/hazardons conditions	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Hallways' traffic areas free from chitter						
Doors well hinged and functional						
Door and windows locks in good repair and engaged						
Room temperature appropriate						
Floor free from spills and chutter						
Storage areas neat						
Note hot water temperature each sink/bathtub/shower (100-116 iterres)						

	,	4		277.4		
Test or Check the following	trempary	Satisfactory	exemplary Satisfactory Unsatisfactory IV/A Comments	NA	Comments	
Exit light above doors						
Smoke detectors fenctional- smoke detectors set off						
Fire alarm sounded and Fire Drill appropriate			Value of the state			
Security Alarm Functioning						
Exterior lights functional						
Fire Ertinguishers - up to date						
First aid Kit not expired						

Week of 5-6-19.

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Plan of Correction Citations	Esemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	W/A	Comments
Table and counter top free of food particles					
No blown light bulks			***************************************	***************************************	
Chairs to kitchen table nor loose					
Kitchen fauret tightened					
Hallmay bathroom towel facks regained					
Carpet cleaned					
Holes repaired in wall					
Funiture not kroken					

Residential Director's Signature

Date

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Outside Appearance	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A	NA	Comments	
Gutters						
Trash of Ground						
Paint/Exterior condition						
General Repair						
Lawn Care					A. A	
Garbage covered and appropriate distance from home						
Gas/Charcoal grill clean and safety stored						
Interior Common Area	Exemplary	Satisfactory	Satisfactory Unsatisfactory	N/A	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanliness and Repairs						
Windows- Cleanliness and Repairs						
Hoors- Cleanliness and Repairs						

Kitchen	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Clearliness					- Wa	
Appliances in working order					•	
Refrigerator/Freezer temps current and WNL.						
Ranged Fren clean and functional						
Microwave clean and functional						
Cold/Frozen food dated and within date (license Facility)		•				
Partry food dated and within date (license facility)						
Other equipment functional						
Dishes/cooking utensils clean and put away						
Storage equipment						

Bathrooms	Szemplæry	Satisfactory	Unsatisfactory N/A	NA	Comments
Tub/Showers-deanliners and Repair					
Commode-clean inness and repair					
Baxin- cleanliness and repair			111 2		
**************************************		**************************************			The second secon

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Leaking Faucets, Drips, Plumbing issues		•••••		
Clothing Hamper				
Towels-Clean and Hung Neatly				
Supplies- Soap, Towels, Cups, etc.				

Furnishings- Cleanliness and Repairs Walls- Cleanliness and Repairs Windows- Cleanliness and Repairs		4 4 7 7	SAUSTACIOLY URSALISTACIONY IN/A COMMENTS	
Walls-Cleanliness and Repairs Windows-Cleanliness and Repairs				<u></u>
Windows- Cleanliness and Repairs		****		
· 6.				
Floors Cleaniness and Repairs				
Doors- Clearliness and Repairs				
Window coverings- Cleanliness and Repairs				
Heating/Air Vents clear				
Placement of Pictures/Posters/Decor				

Interior Bedroom # 2	Exemplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	NA	Comments	
Furnishings- Cleanliness and Repairs						
Walls- Cleanimess and Repairs						
Windows- Cleanliness and Repairs						
Floors- Ceantiness and Repairs						man bed east
Doors- Cleantiness and Repairs						
Window coverings- Cleanliness and Repairs						
Heating/Air Vents clear						
Placement of Pictures/Posters/Decor						

Interior Bedroom # 3	Exemplary	Satisfactory	Unsatisfactory N/A	N/A	Comments	
Furnishings- Cleanliness and Repairs						
Walk-Cleanliness and Repairs				*******		
Windows- Cleanliness and Repairs						

Etter Connec

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Etter Connections, Inc. - Household Checklist

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Doors-Cleanliness and Repairs Window coverings- Cleanliness and Repairs Heading/Air Vents clear Placement of Pictures/Posters/Decor	Moors- Cleanliness and Repairs					
	Doors- Cleanliness and Repairs					
	Window coverings- Cleanliness and Repairs					
Placement of Pictures/Posters/Decor	Heating/Air Vents clear	***************************************	***************************************			
	Placement of Pictures/Posters/Decor				,	

INCLUS SCHOOL F.	Exemplar	Satisfactory	Satisfactory Unsatisfactory N/A Comments	NA	Comments
Furnishings- Cleanliness and Repairs				-	
Walls- Cleanliness and Repairs					
Windows- Cleanliness and Repairs					
Ploors- Cleanliness and Repairs					
Doors- Cleanliness and Repairs					
Window coverings. Cleanings and Repairs	***************************************				
Heating/Air Vents clear					
Piacement of Pictures/Posters/Decor					

Sharps container < 2.13 full and property stored Bio-Hazard bags available Later Gloves (or non-later) available Hand Soap and sanitizer present Absorbent litter available for spills				
Bio-Hazard bags available Later Gloves (or non-later) available Hand Soap and sanitizer present Absorbent litter available for spills				
Later Gloves (or non-later) available Hand Soap and smittzer present Absorbent litter available for spills				
Hand Soap and sanitizer present A bsorbent litter available for spills		Westernoon to the second secon		
Absorbent litter available for spills				
Garage does not open not a sleeping roam				
Chemical Storage and Use Exaplary	Satisfactory	Satisfactory Unsatisfactory N/A Comments	N/A	Comments
Cleaning supplies in original labeled containers				
Gloves used when working with tonic chemicals				
Chemicals storage area secure				
Chemicals stored away from food				

General	Exuplary	Satisfactory	Unsatisfactory	N/A	Comments	
Heating/Air Worlang						
	***************************************			T		

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Better Connections, Inc. - Household Checklist

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Dryer unit functional and vent clear of ling Extension cords within safety parameters Handicap evacuation plan present Mers dated and change monthly Lamps/Light fixtures functional Spare light bulbs in stock Electrical outlets covered Evacuation plan posted GFCI outlet Working

Safety/hazardous conditions	Exemplary	Satisfactory	Exemplary Satisfactory Unsatisfactory N/A Comments	MA	Comments	
Hallways' traffic areas free from chutter						
Doors well hinged and functional						
Door and wintows locks in good repair and engaged						
Room temperature appropriate						
Floor free from spills and clutter						
Storage areas neat						
Note hot water temperature each sink/bathtuh/shower (100-116 degrees)						

	•					ľ
Test or Check the following	Rremplary	Satisfactory	Reemplary Satisfactory Unsatisfactory N/A Comments	N/A	Comments	
Exit fight above doors						
Smoke detectors functional smoke detectors set off						
Fire alarm sounded and Fire Drill appropriate						
Security Alarm Functioning						
Exterior lights functional						
Fire Extinguishers – up to date					***************************************	
First aid Kit not expired						

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ifree of food particles e not loose sed wel racks repaired	Plac of Correction Citations	Excention	Satisfactory	Exemplar: Satisfactory Unsatisfactory N/A Comments	N/A	Comments
No blown fight balks Chairs to kitchen table not loose Kitchen faucet tightened Hallway bathwan towel racks repaired Carpet cleaned Holes regained in wall	Table and counter top free of food particles					
Chairs to bitchen table not loose Kitchen faucet tightened Hallway bathwan towel racks repaired Carpet cleared Holes repaired in wall	No blown fight bulks	***************************************	***************************************	***************************************		
Kitchen faucet tiglitened Hallway bathwani towel racks repaired Carpet cleaned Holes repaired in wall	Chairs to kitchen table not loose					
Halbyry bathworn tonel racks repaired Carpet cleaned Holes repaired in wall	Kitchen faucet tightened					
Carpet circuit Albest repaired in wall	Hallway bathwan towel racks repaired					
Holes repaired in wali	Carpet closued					
	Holes repaired in wall					
kursture not broken	Furniture not broken					

Residential Director's Signature

Date