

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-613 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 03/28/2019 |
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| NAME OF PROVIDER OR SUPPLIER M & S SUPERVISED LIVING, LLC | STREET ADDRESS, CITY, STATE, ZIP CODE 7311-A FRIENDSHIP CHURCH ROAD BROWNS SUMMIT, NC 27214 |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual survey was completed on 3/28/2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> | V 118 | <p style="color: blue; text-align: center;">DHSR - Mental Health</p> <p style="color: red; text-align: center;">APR 16 2019</p> <p style="color: blue; text-align: center;">Lic. & Cert. Section</p> | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Michael G

TITLE

QP

(X6) DATE

4/12/19

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| V 118 | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medication administration was documented immediately following administration affecting 2 of 3 audited clients (#1 & #3). The findings are:</p> <p>Review on 3/27/2019 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 7/1/2016 - Diagnoses: Attention Deficit-Hyperactivity Disorder; Autistic Spectrum Disorder; Moderate Intellectual Disabilities; Seizure Disorder; Allergic Rhinitis; Eczema; and Mixed Receptive/Expressive Language Disorder; - Physicians orders for the following medications: <ul style="list-style-type: none"> - Calcium + Vitamin D3 600 milligrams (mg), 1 tablet every day (QD), dated 8/3/2018; - Vitamin B-6 100 mg, 1 tablet QD, dated 10/8/2018; - Vitamin D-3 400 IU (international units), 1 tablet QD, dated 7/27/2018; - Clorazepate (Tranxene) 7.5 mg, 1 tablet twice daily (BID) for anxiety, dated 7/27/2018; - Divalproex sodium ER 500 mg, 1 tablet BID, plus 250 mg, 1 tablet BID (to be taken together to equal 750 mg BID), dated 5/15/2018; - Zonisamide 100 mg, 2 tablets (=200 mg) every morning (QAM), dated 4/12/2018; - Zonisamide 100 mg, 3 tablets (=300 mg) every night at bedtime (QHS), dated 7/27/2018; - Levocarnitine 330 mg, 1 tablet BID, dated 7/27/2018; and - TCA 0.1% Eucerin cream, apply to rash BID, dated 6/11/2018. | V 118 | <p>QP will review all MARs during 1st shift Monday through Friday between the hours of 7:30 am - 8:15 am to ensure medications were administered and documented for the PM doses from the previous night and the current AM doses as specified by the North Carolina Administrative Code guidelines 27G.0209.</p> <p>QP will reinforce and conduct training for all current M&S staffers centered on the medication administration and dispensing rules outlined in 10A NCAC 27G.0209 sections A through H. Acknowledgment of participation in aforementioned training will be evidenced by M&S staffer signature and date of training.</p> | <p>4/8/19</p> <p>4/13/19</p> |

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| V 118 | <p>Continued From page 2</p> <p>Review on 3/27/2019 of client #1's MARs dated 1/1/2019 to 3/27/2019 revealed:</p> <ul style="list-style-type: none"> - The 8:00AM doses of calcium, vitamin B-6, vitamin D-3, clorazepate, divalproex sodium, Zonisamide, levocarnitine, and TCA 0.1% Eucerin cream were not documented as having been administered on 3/25/2019 and 3/27/2019; - The 8:00PM doses of clorazepate, divalproex sodium, Zonisamide, levocarnitine, and TCA 0.1% Eucerin cream were not documented as having been administered on 3/25/2019. <p>Reviews on 3/27/2019 and 3/28/2019 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 6/15/2009; - Diagnoses: Impulse Control Disorder; Moderate Intellectual Disabilities; Type 2 Diabetes Mellitus; Hypertension; History of Pulmonary Embolism; Hyperlipidemia; Obesity; Bilateral Hearing Loss; and ARF (acute renal failure) on Lithium; and Vitamin D deficiency; - Physicians orders for the following medications: <ul style="list-style-type: none"> - Polyethylene glycol (Miralax), 17 grams in 8 ounces liquid 3 times weekly (on Monday, Wednesday & Friday), dated 8/8/2018; - Multivitamin, 1 tablet QD, dated 8/8/2018; - Xarelto 20 milligrams (mg), 1 tablet QD at supper, dated 8/8/2018; - Chlorpromazine (Thorazine) 200 mg, 1 tablet BID, dated 11/6/2018; - Metformin HCL 1,000 mg, 1 tablet BID with meals, dated 8/8/2018; - Aripiprazole (Abilify) 5 mg, ½ tablet (=2.5 mg) BID, dated 12/5/2018; - Benzotropine mesylate (Cogentin) 0.5 mg, 1 tablet QHS, dated 11/6/2018; - Lorazepam 0.5 mg, ½ tablet (=0.25 mg) QHS), dated 11/6/2018; and - Simvastatin 5 mg, 1 tablet QHS, dated | V 118 | M&S staffers are to report to the QP immediately if the MAR has not been completed from the previous record or shift. | 4/13/19 |

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| V 118 | <p>Continued From page 3</p> <p>8/8/2018.</p> <p>Review on 3/27/2019 of client #3's MARs dated 1/1/2019 to 3/27/2019 revealed:</p> <ul style="list-style-type: none"> - There was no documentation that polyethylene glycol had been administered from 1/1/2019 to 3/27/2019; - The 8:00 AM doses of multivitamin and aripiprazole were not documented as having been administered on 3/25/2019; - The 5:00 PM dose of Xarelto was not documented as having been administered on 3/25/2019; - The 8:00 AM doses of chlorpromazine and Metformin were not documented as having been administered on 3/25/2019 to 3/27/2019; - The 8:00 PM doses of Metformin, aripiprazole, benzotropine mesylate, lorazepam and Simvastatin were not documented as having been administered on 3/25/2019; - The 8:00 PM dose of chlorpromazine was not documented as having been administered from 1/31/2019 to 2/28/2019 and on 3/25/2019. <p>Interview on 3/27/2019 with client #1 revealed:</p> <ul style="list-style-type: none"> - Client #1's responses were primarily echolalic and did not reveal any information about his medications. <p>Interview on 3/27/2019 with client #3 revealed:</p> <ul style="list-style-type: none"> - He could not remember the names of his medications, but knew how many pills he was supposed to get at medication administration times; - He thought that facility staff had administered his medications correctly every day. <p>Interview on 3/27/2019 with staff #1 revealed:</p> <ul style="list-style-type: none"> - Clients #1 and #3 were administered their | V 118 | | |

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| V 118 | <p>Continued From page 4</p> <p>medications every day as ordered;</p> <ul style="list-style-type: none"> - When blank spaces were found on the MARs, facility staff notified the Qualified Professional/Director (QP/D). <p>Interview on 3/27/2019 with staff #2 revealed:</p> <ul style="list-style-type: none"> - Staff #2 only administered medications at 8:00 AM; - There had not been any problems or errors with the medications that she knew of; - The QP/D reviewed MARs for accuracy. <p>Interview on 3/28/2019 with the QP/D revealed:</p> <ul style="list-style-type: none"> - The blank spaces on client #1 & #3's MARs had been overlooked in error when the QP/D reviewed the MARs; - Clients #1 and #3 had been administered all of their medications correctly; - The medications came pre-packaged from the Pharmacy; - The QP/D counted all medications weekly and was certain that there had not been any medications that had not been administered. | V 118 | | |