| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | MHL0601206 | A. BUILDING: _____ B. WING _____ | R 04/08/2019 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| MCLEOD ADDICTIVE DISEASE CENTER-4TH FLOOR | 515 CLANTON ROAD, 4TH FLOOR CHARLOTTE, NC 28217 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| V 000 | INITIAL COMMENTS<br><br>An annual and follow up survey was completed on 4-8-19. Deficiencies were cited.<br><br>This facility is licensed for the following service category: 10A NCAC 27G 3400 Residential Treatment/Habilitation for Individuals with Substance Abuse Disorders and 10A NCAC 27G 3100 Nonhospital Medical Detoxification for Individuals Who are Substance Abusers | V 000 | | |
| V 736 | 27G .0303(c) Facility and Grounds Maintenance<br><br>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS<br>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interviews the facility failed to be maintained in a clean, safe, attractive manner. The findings are:<br><br>Observation on 4-8-19 at approximately 2:00 pm revealed:<br>-Room 434: patch of wall near the shower had paint peeling, bathroom light buzzing.<br>-Room 435: Bathroom light was not working.<br>-Room 433: Paint peeling off the door, broken towel holder, bathroom light dim, what appeared to be a tarp being used instead of a shower curtain.<br>-Room 432: Light switch was smashed into the wall, carpet was torn.<br>-Room 431: light was not working, tarp | V 736 | | |

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| V 736 | Continued From page 1<br>instead of a shower curtain.<br>-Room 430: torn carpet.<br>-Room 429: peeling paint on the door.<br>-Room 428: Shower curtain rod coming out of the wall, paint on door peeling.<br>-Common room chairs were stained.<br>-Room 417: Overhead light not working.<br>-Laundry room: Heavy layer of lint behind dryers.<br><br>Interview on 4-8-19 with the Quality Assurance/Quality Improvement Director revealed:<br>-They had regular safety walk through's.<br>-They had a full time maintenance man.<br>-She didn't understand why some of these problems weren't taken care of during the preventative steps that they had in place.<br>-The situation would be addressed immediately. | V 736 | | |
| V 752 | 27G .0304(b)(4) Hot Water Temperatures<br><br>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT<br>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.<br>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.<br><br>This Rule is not met as evidenced by:<br>Based on observations and interviews the facility failed to ensure that hot water was maintained between 100 and 116 degrees in areas that | V 752 | | |

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| V 752 | Continued From page 2<br>clients had access to. The findings are:<br><br>Observation on 4-8-19 at approximately 3:00 pm revealed:<br>-Room 434 sink was 120 degrees.<br>-Room 435 sink was 119 degrees.<br>-Room 433 sink was 122 degrees, tub was 122 degrees.<br>-Room 432 sink was 121 degrees and tub was 118 degrees.<br>-Kitchen are sink 122 degrees.<br>-Room 415 sink 125 degrees and tub 128 degrees.<br><br>Interview on 4-8-19 with the Director of Quality Assurance/Quality Improvement revealed:<br>-They would have maintenance adjust the hot water where needed and also see what caused the differences in temperature. | V 752 | | |