STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL092-676	A. BUILDING: _____ B. WING _____	R 04/09/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RALPH DRIVE HOME	413 RALPH DRIVE CARY, NC 27513

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An Annual and Follow Up Survey was completed 04/09/19. A deficiency was cited. This facility is licensed for the following service category 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or	V 290		

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V 290	Continued From page 1 more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure to maintain staff client ratios to enable the staff to meet the needs of four of four clients (#1-#4). The findings are : Review on 04-04-19 of 3 of 3 audited clients revealed ; - Client #1: admission date 10-19-85 and diagnosis including profound intellectual and developmental disabilities (IDD) Bell Palsy and Dandy Walker Syndrome. He is non-verbal, needs assistance with safety awareness and hygiene. - Client #3: admission date 10-18-85 and diagnosis of severe IDD, Down Syndrome and Hypothyroidism. He is non-erbal and showing early signs of dementia. - Client #4: admission date 08-25-16 and diagnosis of severe IDD, chromosomal abnormality, cleft palate, Hypoglycemia, hearing loss, Williebrand Syndrome, Diabetes and febrile	V 290		

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V 290	Continued From page 2 seizures. He is non-verbal and required a treatment plan February 2019 to address aggression property destruction and tantrums. Review on 04-05-19 of schedule documentation revealed single coverage on second shift on the following dates: -March 9,12,15,16,21,23,24,25,26,27,28,31 -April 2,3,4, During and interview on 04-04-19 the Program Coordinator reported that the expected staff ratio on second shift is 2:4 but this has not been possible recently due to staff shortage. During interviews on 04-04-19 and 04-05-19 the Qualified Professional reported they are in interviews to find staffing to fill the vacant positions. This deficiency constitues a re-cited deficiencey and must be corrected within 30days.	V 290		