

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL067-192	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/23/2019
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NAME OF PROVIDER OR SUPPLIER FAITH THERAPEUTIC SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 1102 DUCHESS LANE HUBERT, NC 28539
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on January 23, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F, Supervised Living/Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118	<p>DHSR - Mental Health</p> <p>MAR 12 2019</p> <p>Lic. & Cert. Section</p>	

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Heidi C. Rowland 3/7/19

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews, observations, and interviews, the facility failed to ensure medications were given as ordered by the physician, and maintain accurate MARs for 1 of 1 clients audited (clients #1). The findings are:</p> <p>Review on 1/23/19 of client #1's record revealed: -18 year old male admitted 5/1/15. -Diagnoses included cerebral palsy, profound mental retardation, and seizure disorder. -Orders dated 7/29/18 included: -Levetiracetam take 7.5 mls (milliliters) twice daily. -Baclofen 5mg (milligrams)/ml, take 2 mls twice daily and 4 ml at bedtime.</p> <p>Review on 1/23/19 of client #1's MARs for January 2019 revealed: -Levetiracetam 100mg/7.5ml transcribed to the MAR. No documentation of how many mls had been administered. -Baclofen 5mg/ml, 4 ml at bedtime was not documented from 1/1/19 - 1/22/19.</p> <p>Observation on 1/23/19 at 2 pm of Levetiracetam liquid on hand revealed the label read the concentration was 100mg/ml with an order to administer 7.5 ml twice daily.</p> <p>Interview on 1/23/19 the Licensee stated: -She administered 7.5 mls of Levetiracetam twice daily. -It was a documentation error on the January 2019 MAR to not list the bedtime dose of</p>	V 118		

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V 118	Continued From page 2 Baclofen 4 mls. She administered the 4 ml every night. Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a safe, clean, attractive and orderly manner, free from offensive odor.. The findings are: Observations on 1/23/19 between 11:45 am and 12:45 pm revealed: -Kitchen/Dining room: -Open trash can and recycle bin filled with trash -Sink filled with dirty dishes -Crock pot on counter with liquid in bottom and dried food visible on sides -Brown spatter on lower cabinets -3 file cabinets covered with clutter of miscellaneous items (cleaning wipes, gloves, flash light, etc.) Front of cabinets had areas of rust and rust staining on floor -Laundry room: clothing stacked on dryer and	V 736		

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V 736	<p>Continued From page 3</p> <p>throughout the room</p> <ul style="list-style-type: none"> -Smoke detector chirping, located in kitchen area -Storage room located off den and facing the street: <ul style="list-style-type: none"> -Filled with numerous cardboard boxes -3 vertical windows covered with unmatched cloth hanging on cords, bunched at the top. Visible from the street view of the home. -Client #1's room: Clutter of miscellaneous items covered top of his 2 dressers. -Bi-fold door off the track at top. -Hall bath: Open trash can filled with soiled diapers. -Strong pungent odor, consistent with the smell of urine, could be smelled on entry to the home. <p>Interview on 1/23/19 the Licensee stated:</p> <ul style="list-style-type: none"> -She had a storage building destroyed during the September 2018 hurricane. The boxes were items that had been stored in that building. -She had left the recycled trash in the kitchen because she was expecting rain. -She would address the issues identified. 	V 736		

Faith Therapeutic Services

1102 Duchess Lane Hubert NC 28539

Site review January 23, 2019

MHL-067-192

Plan of Corrections

1. V118 27 G.0209 (C) Medication Requirements

- A. Staff will review any all medication orders, prescription and documentation in order to complete an accurate MAR for the facility. Staff will document all medication that is to be administrated to clients in a proper and timely manner and follow all medication rights in administered medication as prescribed. MARs will be completed as soon as medication is given to client.
- B. All MAR will be reviewed the moments medication is given, daily by staff in case of errors. Errors are to be reported to immediate supervisor and corrected as deemed necessary by Supervisors/QP.
- C. All MARs are received and reviewed by Supervisor/QP of the over site agency for Faith Therapeutic services monthly.

2 V736 27G (C)0303 Facility and Grounds Maintenance

- A. All trash cans in the facility will be properly covered at all times. The recycling will be placed in a covered container securely until properly pick by recycling center and not in the area exposed to clients.
- B. Staff will complete all necessary kitchen tasks (i.e. washing dishes, clean up spilling, washing down cabinets, and clean all crockpots soaks) in a timely matter, as to not give the appearance on an untidy surrounding for staff and clients.
- C. All areas in the facility will be free of clutter. All supplies will be placed in their proper places and not clutter on top of file cabinets and counters. Rusty filled cabinet that was used to storage cleaning supplies will take out of the facility due to its unattractive appearance.
- D. Laundry room will be free of unnecessary clutter and all clean clothes will be properly put away in their designated placed.
- E. Smoke detector 's battery will be replaced and checked every 6 months or soon if deemed necessary to maintain property smoke detector system working properly at all times.

- F. The storage room off the den and facing the street will maintain an appealing appearance by having matching curtains at all times.
- G. Also in the storage room, all items will be reviewed, given away, repackaged (proper containers neatly) or thrown away to present an organized room.
- H. The billfold door in clients rooms will be repaired and be able to maintain a proper closure when the door is closed.
- I. All containers will maintain a trash bag and a lid to prevent the trash and from escaping the areas. This is done for health and safety.
- J. Due to possible odors in the facility to due health diagnosis, Staff will immediately dispose of all items in their properly container and take them to the closed trash container outside the facility. Staff will also use appropriate air and fabric fresher to maintain an aroma of clean and freshness that is important for the health and safety all persons at the facility.

- K. Staff will make a list of all items that need to be replaced, repaired, clean in a timely manner. These items will be completed immediate (cleaning a specific area etc.), replace (batteries etc.) or request repairs from a repairman to complete a task that Staff is unable to complete.

- K. Faith Therapeutic Services will maintain a facility that presence an environment that is safe, healthy and appealing for staff and clients to reside in.

Prepared by:



Helen C. Roush

3/7/19