

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-256	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/08/2019
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NAME OF PROVIDER OR SUPPLIER ASBURY HOMES - PEMBROKE	STREET ADDRESS, CITY, STATE, ZIP CODE 300 RUTH DIAL STREET PEMBROKE, NC 28372
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 8, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following categories: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities and 10A NCAC 27G .5100 Community Respite Services.</p>	V 000		
V 116	<p>27G .0209 (A) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(a) Medication dispensing:</p> <p>(1) Medications shall be dispensed only on the written order of a physician or other practitioner licensed to prescribe.</p> <p>(2) Dispensing shall be restricted to registered pharmacists, physicians, or other health care practitioners authorized by law and registered with the North Carolina Board of Pharmacy. If a permit to operate a pharmacy is Not required, a nurse or other designated person may assist a physician or other health care practitioner with dispensing so long as the final label, Container, and its contents are physically checked and approved by the authorized person prior to dispensing.</p> <p>(3) Methadone For take-home purposes may be supplied to a client of a methadone treatment service in a properly labeled container by a registered nurse employed by the service, pursuant to the requirements of 10 NCAC 45G .0306 SUPPLYING OF METHADONE IN TREATMENT PROGRAMS BY RN. Supplying of methadone is not considered dispensing.</p> <p>(4) Other than for emergency use, facilities shall not possess a stock of prescription legend drugs for the purpose of dispensing without hiring a</p>	V 116		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 116	<p>Continued From page 1</p> <p>pharmacist and obtaining a permit from the NC Board of Pharmacy. Physicians may keep a small locked supply of prescription drug samples. Samples shall be dispensed, packaged, and labeled in accordance with state law and this Rule.</p> <p>This Rule is not met as evidenced by: Based on interview, observation, and record review, the facility failed to assure that dispensing of medications was restricted to persons authorized by law to do so, affecting 1 of 3 audited clients (#3). The findings are:</p> <p>Review on 3/8/19 of client #3's record revealed: -48 year old female admitted 10/1/10. -Diagnoses included traumatic brain injury, anoxic encephalopathy, seizure disorder, depression. -Medication orders on the March 2019 MAR included: -Cetirizine 10 mg daily at 7 am -Escitalopram 20 mg daily at 7 am -Metamucil Capsules (Fiber laxative) 2 daily at 7 am -Omeprazole 20 mg daily at 7 am -Bacitracin 500 gm Ointment, apply twice daily at 7 am and 7 pm -Oyster shell D/500 mg twice daily at 7 am and 7 pm -Vimpat 200 mg twice daily at 7 am and 7 pm -Olanzapine 5 mg twice daily -Mupirocin Cream 2 % apply daily at 8 pm</p> <p>Review of client #3's "Resident Sign-Out and Medication Release Form dated 3/7/19 revealed all above medications had been listed and given to client #3's father/guardian for administration</p>	V 116		

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V 116	<p>Continued From page 2</p> <p>during her home visit.</p> <p>Observations on 3/8/19 at 2:59 pm of client #3's medications on hand revealed all medications administered orally were on hand.</p> <p>Interview on 3/8/19 Staff #2 stated: -Client #2's topical medications had been sent with the client and her guardian on 3/7/19. -Individual doses of client #2's oral medications had been removed from the bubble packs dispensed by the pharmacy and placed in a pill planner to be administered during her home visit. -This was the process followed for all clients when they left the facility for home visits.</p> <p>Interview on 3/8/19 the Qualified Professional stated: -Removing doses from the pharmacy dispensed packaging was the practice that had always been in place. -This was done to make sure client medications were on hand upon their return. -She was not aware this was not in compliance. -She would look for a solution to be in compliance, but make sure medications were available when the client returned from home visits.</p>	V 116		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications as ordered and maintain a current MAR for 3 of 3 clients audited (#1, #2, #3). The findings are:</p> <p>Finding #1: Review on 3/8/19 of client #3's record revealed: -48 year old female admitted 10/1/10. -Diagnoses included traumatic brain injury, anoxic encephalopathy, seizure disorder, depression.</p> <p>Review on 3/8/19 of client #3's orders and MARs</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>from 12/1/18 - 3/8/19 revealed:</p> <ul style="list-style-type: none"> -Order dated 5/3/18 to discontinue Mupirocin Cream 2 % . (Antibiotic cream) Mupirocin Cream 2 % with instructions to apply twice daily at 8 pm continued to be printed on the MARs and documented as administered daily. -Order dated 5/3/18 to discontinue Triamcinolone 0.1 % cream. (Antifungal cream) Triamcinolone 0.1 % cream with instructions to apply twice daily as needed continued to be printed on the MARs. None documented as administered. -No order for Hydrocortisone 1 % cream. (Steroid cream) Hydrocortisone 1 % cream with instructions to apply twice daily as needed continued to be printed on the MARs. None documented as administered. -Order dated 5/3/18 to discontinue Men-Phor lotion. Men-Phor lotion with instructions to apply topically 3 times daily as needed for itching continued to be printed on the MARs. None documented as administered. -Order dated 10/24/18 for Quetiapine 100 mg (milligrams) at bedtime was not documented as administered 12/1/18 and 12/2/18 at 8 pm, the scheduled dosing time. (Antipsychotic) <p>Finding #2: Review on 3/8/19 of client #1's record revealed:</p> <ul style="list-style-type: none"> -55 year old female admitted 10/1/10. -Diagnoses included moderate intellectual disability and depressive disorder. <p>Review on 3/8/19 of client #1's orders and MARs December 2018 through March 2019 revealed an order for Miralax, use entire bottle with 32 ounces of yellow or green Gatorade transcribed. No order in record. None documented as given.</p> <p>Finding #3: Review on 3/8/19 of client #2's record revealed:</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>-57 year old female admitted 1/10/12. -Diagnoses included William Syndrome, depression, generalized anxiety disorder, GERD (gastroesophageal reflux disease).</p> <p>Review on 3/8/19 of client #2's orders and MARs December 2018 through March 2019 revealed: -Order dated 1/7/19 for Omeprazole 20 mg for 14 days prior to breakfast documented as administered 16 days from 1/8/19 - 1/23/19. (GERD) -Order dated 1/26/19 for Acetaminophen 500 mg every 8 hours. No order transcribed on the January or February 2019 MARs. Order on the March 2019 MAR transcribed with dosing times scheduled for 7 am, 3 pm, 11 pm. Acetaminophen documented as administered at 7 am and 3 pm from 3/1/19 - 3/7/19/</p> <p>Interview on 3/8/19 the Qualified Professional stated: -Requests were made to the pharmacy to remove deleted orders, but they sometimes continued to be printed. -She had contacted the pharmacy during survey and was told the pharmacy did not have orders for client #3's Mupirocin 2 % or Hydrocortisone 1 % cream. -Client #1's MAR order for Miralax was an old colonoscopy prep order and should have been deleted. -Client #2's 1/26/19 order for Acetaminophen 500 mg every 8 hours should have been a PRN (as needed) order.</p>	V 118		