

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL063-080	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/06/2019
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NAME OF PROVIDER OR SUPPLIER PORT HEALTH SERVICES - ABERDEEN DAY T	STREET ADDRESS, CITY, STATE, ZIP CODE 206 NORTH PINE STREET ABERDEEN, NC 28315
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on March 6, 2019. The complaint was substantiated (intake #NC00148367). Deficiencies were cited.</p> <p>This facility is licensed for the following category: 10A NCAC 27G .1400 Day Treatment for Children and Adolescents with Emotional Disturbance.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:</p> <p>Observation on 3/6/19 at 1:30 PM of the right side room (Group Room) revealed: -Carpet was worn out. Missing strips. Dirty. Unvacuumed.</p> <p>Observation on 3/6/19 at 1:32 PM of the left side room (Classroom) revealed: -Carpet was worn out. Missing strips. Dirty. Unvacuumed.</p> <p>Observation on 3/6/19 at 1:35 PM of the hallway revealed:</p>	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>-Carpet was dirty. Unvacuumed. Debris/pieces of paper observed on the carpet.</p> <p>Observation on 3/6/19 at 1:37 PM of bathroom #1 revealed: -Tiles on the floor were broken/cracked.</p> <p>Observation on 3/6/19 at 1:41 PM of bathroom #2 revealed: -Tiles on the floor were broken/cracked.</p> <p>Interview on 3/6/19 with the Director revealed: -She was aware of carpet's conditions. -She had placed an order to change the carpets. -Staff were supposed to sweep and vacuum the floors. -She would have staff vacuum carpet floors. -She would have temperature from water heater turned down. -She confirmed that the facility failed to ensure grounds were maintained in a clean, safe and attractive manner.</p>	V 736		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews the facility</p>	V 752		

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V 752	<p>Continued From page 2</p> <p>failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 3/6/19 of bathroom #1 revealed : -The sink water temperature was 119 degrees Fahrenheit.</p> <p>Observation on 3/6/19 of bathroom #2 revealed : -The sink water temperature was 119 degrees Fahrenheit.</p> <p>Interview on 3/6/19 with the Director revealed: -She would have the water temperature adjusted so it would fall within the required water temperature range of 100-116 degrees Fahrenheit. -Consumers were able to regulate water temperature themselves. -She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit in the kitchen.</p>	V 752		