	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	E CONSTRUCTION		TE SURVEY MPLETED
		34G103	B. WING		02/26/2019	
NAME OF PF	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP COE 1050 HOGAN STREET FAYETTEVILLE, NC 28301	θE	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE APPROPRIATE	(X5) COMPLETIO DATE
W 122	CLIENT PROTECTIO CFR(s): 483.420	DNS	W 12:	2		
	The facility must ens protections requirem	ure that specific client ents are met.				
	The facility failed to:	not met as evidenced by: implement written policies prohibit neglect of clients				
W 149	resulted in the facility	services of client protections OF CLIENTS	W 14	9		
	policies and procedu	elop and implement written res that prohibit t or abuse of the client.				
	Based on a review of interview, the facility behavioral intervention client #2's elopement	on strategies that addressed t behaviors from the facility , after she subsequently ty on four separate December 20, 2018-				
		team failed to revise her of elopement following four facility.				
	Review on 2/25/19 o	f client #2's record revealed				

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 149 Continued From page 1 W 149 she was admitted on 10/22/18. Review of her individual program plan (IPP) dated 11/14/18 revealed she has diagnoses of Moderate Intellectual Disability, Seizure Disorder, Cerebral Palsy and Schizophrenia. Further review of the IPP revealed a behavior support plan (BSP) dated 11/1/18 which stated," [Client #2] will increase her socially appropriate social behavior and decrease episodes of inappropriate behaviors. Her target behaviors were listed as: Non-compliance, attention seeking behaviors, walking away from group home and sexually inappropriate behaviors. " The strategies included: verbal redirection, use of psychotropic medications. Interview on 2/25/19 with facility staff revealed client #2 had eloped from the facility since her admission. Staff stated she walked away from the facility one evening right after she was admitted and was later located at a neighbors home after being out of staff supervision for about 30 minutes. Review on 2/25/19 of several incident reports between December 2018-February 2019 revealed the following: 1) December 20, 2018 4:41pm: Staff and I noticed client #2 not in her bedroom. I left immediately to look for her. I rode around in neighborhood and located her talking to neighbors. I brought her back to the facility at 6pm and discussed why she left. She wants to see boyfriend. Asked Social Worker to visit her to discuss elopement. 2) January 10, 2019: Staff called Home Manager stating client #2 left facility (no time given). One

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

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		ID HUMAN SERVICES MEDICAID SERVICES				FORM	D: 03/01/2019 MAPPROVED D. 0938-0391	
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED		
		34G103	B. WING			02/	26/2019	
NAME OF PI	ROVIDER OR SUPPLIER	·		S	TREET ADDRESS, CITY, STATE, ZIP CODE	-		
MY PLAC	=			1	050 HOGAN STREET			
	-			E	AYETTEVILLE, NC 28301			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE	
W 149	Continued From page	a 2		149				
		Manager looked throughout	vv	149				
	the neighborhood. Fo							
		nd at a neighborhood home.						
		ave when staff are not						
	looking.							
	3) February 6, 2010	(No time given). Staff began						
		ents and noticed client #2						
		am. Called the qualified						
		s professional (QIDP) and						
		oked behind office. Client #2						
		car at funeral home next						
	door.							
	4) February 16, 2019	(no time given) Home						
		ng client #2 left facility by						
		en staff were not present						
		b look for her. Found about						
	7:25pm at neighbors were on duty at the fa	house at 7:15pm. Two staff						
	were on duty at the la	aciiity.						
	Interview on 2/25/19	with 4 direct care staff						
	revealed client #2 rec	quires 30 minute checks if						
	she is not in the imme	ediate area.						
	Interview on 2/25/40							
		with the residential manager bally instructed staff to						
		15 minutes if she was not in						
	•	uch as the bathroom or her						
	bedroom. She stated	she did this following the						
		the facility. Additional						
		e was not aware of any						
	change or revision to	client #2'S BSP.						
	Interview on 2/25/19	with client #2 confirmed she						
		veral times without staff						
		ed she wanted to leave the						
		boyfriend and her family.						
	She stated she is bor	ed and wants to get a job.						

Facility ID: 944879

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#### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 149 Continued From page 3 W 149 She stated she eloped from a previous placement by jumping from a second story balcony which resulted in severe physical injuries necessitating hospitalization for several months. She stated if she has an opportunity, that she will leave the facility again. Additional interview on 2/25/19 with the administrator revealed there had been no revisions to the BSP since the four elopements. Additional interview revealed there had been no increased supervision for client #2 and no environmental modifications to the facility to detect movement by client #2. She stated cameras were being installed in the facility, however they were not operational. Based on the facts that client #2 has eloped from the facility four times since December 20, 2018, that her interdisciplinary team has not revised her behavioral strategies to address these elopements and client #2 indicated if given the opportunity, she may attempt elopement again, the surveyor on site notified the Administrator an immediate jeopardy existed to client #2. The facility developed the following Plan of Protection dated 2/25/19 to remove the Immediate Jeopardy to client #2: " Developed the form: Missing Person Instructions, Missing Persons Response Plan, documentation every 15 minutes staff sign all of the above forms will be completed by staff immediately. All 1st, 2nd and 3rd shift staff notified by telephone 2/25/19 of changes made. Addendum to be completed to [Client #2's] IPP and BSP estimate 2/26/19 pm. Incident reports are included. QP and Administrator will monitor weekly. Home Manager will monitor daily to ensure goal is being met."

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

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## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 149 Continued From page 4 W 149 Signed by the Director of the facility dated 2/25/19. This plan was reviewed on 2/25/19 and interviews were conducted on site with all staff working at the facility at 8:30pm to confirm client #2's level of supervision was understood to be increased to every 15 minutes. In addition, direct care staff were instructed to physically sit outside of her bedroom, with the door partially open, so they could check her every 15 minutes during night time hours. Following all staff being re inserviced by the Director and the qualified intellectual disabilities professional (QIDP) and reviewing this Plan of Protection for client #2 on 2/25/19 at 8:30pm, it was determined the Plan of Protection was sufficient to remove the jeopardy to client #2. ACTIVE TREATMENT SERVICES W 195 W 195 CFR(s): 483.440 The facility must ensure that specific active treatment services requirements are met. This CONDITION is not met as evidenced by: The team failed to: assure that each client received a continuous active treatment program, which includes aggressive, consistent implementation of a program of specialized and generic training and treatment directed towards the acquisition of the behaviors necessary for the client to function with as much self-determination and independence as possible (W196, W249);); assure client's vocational skills were assessed (W225); assure the individual program plan stated the specific objectives necessary to meet the client's needs, as identified by the

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#### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 5 W 195 W 195 comprehensive assessment (W227); assure the individual program plan included, for those clients who lack them, training in personal skills essential for independence in grooming until it has been demonstrated that the client is developmentally incapable of acquiring these skills (W242) and failed to assure 2 of 3 clients residing in the home (#2, #4) were provided opportunities for choice and self-management relative to meal preparation, dining and restriction of personal items (W247). W 196 ACTIVE TREATMENT W 196 CFR(s): 483.440(a)(1) Each client must receive a continuous active treatment program, which includes aggressive, consistent implementation of a program of specialized and generic training, treatment, health services and related services described in this subpart, that is directed toward: (i) The acquisition of the behaviors necessary for the client to function with as much self determination and independence as possible; and (ii) The prevention or deceleration of regression or loss of current optimal functional status. This STANDARD is not met as evidenced by: Based on observations, record review and interview, the team failed to assure that a continuous aggressive active treatment program was implemented for 2 of 3 audit clients (#1, #2) which provided consistent implementation of the individual program plan (IPP) and interventions in the facility, which promoted client function with as much independence as possible and prevented regression of acquired skills. The findings include:

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	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL	E CONSTRUCTION		E SURVEY
ND PLAN OF	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING		CON	<b>IPLETED</b>
		34G103	B. WING		0	2/26/2019
NAME OF PI	ROVIDER OR SUPPLIER		•	STREET ADDRESS, CITY, STATE, ZIP COD	E	
MY PLACI	E			1050 HOGAN STREET FAYETTEVILLE, NC 28301		
(X4) ID PREFIX TAG	( (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORF		PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	I SHOULD BE	(X5) COMPLETIOI DATE	
W 196	Continued From page	e 6	W 196	3		
		ciplinary team did not nent strategies to address his oss reference W249				
W 225	2. Client #2 was not involved in active treatment strategies to promote independence in self care, community living, vocational skills and independent living skills. Client #2's interdisciplinary team also did not revise her behavioral strategies to address continued elopements. Cross Reference W249 example #2. INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(3)(v)		W 22	5		
	The comprehensive f include, as applicable	functional assessment must e, vocational skills.				
	Based on record rev failed to ensure the c assessment (CFA) fo #4) included a curren	not met as evidenced by: iew and interview, the facility omprehensive functional or 2 of 3 sampled clients (#2, at assessment of the client's tional/vocational skills and s are:				
	The interdisciplinary vocational assessme	team failed to complete nts for clients #2, #4.				
	program plan (IPP) d client #2 was admitte	9 of client #2's individual ated 11/14/18 revealed d to the facility on 10/22/18. IPP revealed there was no				

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	S FOR MEDICARE &	(X1) PROVIDER/SUPPLIER/CLIA		E CONSTRUCTION		IO. 0938-039	
	CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING	· · ·	MPLETED		
		34G103	B. WING		0	2/26/2019	
NAME OF P	ROVIDER OR SUPPLIER		5	STREET ADDRESS, CITY, STATE, ZIP CODE			
MY PLAC	E		1050 HOGAN STREET FAYETTEVILLE, NC 28301				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETIO DATE	
W 225 W 227	stays at the facility du through Friday. She i job in the community purchase cigarettes a Interview on 2/25/19 there was no vocatio b) Review on 2/25/19 5/6/18 revealed he w 4/12/18. Further revie was no vocational as Interview on 2/25/19 there was no vocatio INDIVIDUAL PROGE CFR(s): 483.440(c)(4 The individual progra objectives necessary as identified by the co required by paragrap	uring the day Monday ndicated she wanted to get a to earn extra money to and have spending money. with the Director revealed nal assessment for client #2. O of client #4's IPP dated as admitted to the facility on ew of the IPP revealed there sessment. with the Director revealed nal assessment for client #4. RAM PLAN	W 225				
	review the facility fail 3 audit clients (#2) in toothbrushing. The fi	provided training in the					
	During observations	at the facility on 2/26/19 from ent #2 was assisted with					

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 227 Continued From page 8 W 227 Review on 2/25/19 of her individual program plan dated 11/14/18 revealed she is ambulatory, verbal and is independent in many areas. She can feed herself, dress herself, and requires prompts to bathe herself thoroughly. She can communicate her wants and needs and is capable of following several step directions. She does have needs listed to address her inappropriate behaviors of physical aggression, non-compliance, walking away from the home. She had the following objectives listed: her behavior support objective, an objective to bathe with assistance and a bed making objective. Interview on 2/25/19 with staff revealed client #2 needs assistance with dressing to select weather appropriate clothing and sometimes needs assistance with toothbrushing to ensure she does a thorough job. Interview on 2/26/29 with the Director and the qualified intellectual disabilities professional (QIDP) confirmed an adaptive behavior inventory had not been completed on client #2 since her admission on 10/22/18. Further interview confirmed training had not identified in these areas although client #2 lacks essential skills to complete these tasks independently. W 242 | INDIVIDUAL PROGRAM PLAN W 242 CFR(s): 483.440(c)(6)(iii) The individual program plan must include, for those clients who lack them, training in personal skills essential for privacy and independence (including, but not limited to, toilet training, personal hygiene, dental hygiene, self-feeding, bathing, dressing, grooming, and communication

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# STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 242 Continued From page 9 W 242 of basic needs), until it has been demonstrated that the client is developmentally incapable of acquiring them. This STANDARD is not met as evidenced by: The facility failed to assure the individual program plan (IPP) for 1 of 3 sampled clients (#1) included training in personal skills essential for independence in communication and sensory stimulation as evidenced by observation, interview and record verification. The findings are: 1. Training was not developed for client #1 in the areas of communication or sensory stimulation. During observations in the facility from 3:25pm -8:30pm client #1 was in his bedroom in bed with the exception for 20 minutes from 3:35pm until 3:55pm when he was in the dining room for an activity coloring a coloring book and his left hand was manipulated to hold a crayon to color in a coloring book. During the remainder of this time, he remained in his bedroom with videos playing on his television set. Staff went into his bedroom to check on him, turn him every 2 hours, give him his enteral feeding at 6:15pm and received medication at 5:10pm. Several times during observations, client #1 would begin vocalizing and staff would go in his bedroom and ask him what he was vocalizing about. Staff stated often client #1 will vocalize when his video on the television stops until they come in to restart it. Review on 2/26/19 of client #1's adaptive behavior scale dated 11/8/17 revealed the following: in all areas of dining, bathing, dressing, clothing care, toileting, budgeting, independent

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**CENTERS FOR MEDICARE & MEDICAID SERVICES** 

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PRINTED: 03/01/2019

OMB NO. 0938-0391

FORM APPROVED

## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING \_\_\_\_ 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 242 Continued From page 10 W 242 living and all areas of self care client #1 has no independence and is completely dependent on direct care staff to assist him. In the area of toothbrushing he was rated (1) that he will cooperate with toothbrushing. Review on 2/25/19 of client #1's IPP dated 8/9/18 revealed he has diagnoses of: Profound Intellectual Disability, Seizure Disorder, Cerebral Palsy, Severe Osteoporosis and Degenerative Bone Disease. Further review of client #1's IPP revealed he uses a wheelchair for mobility and that he is non verbal using facial expressions and vocalizations to communicate. Additional review of the IPP revealed no active treatment objectives for client #1. When staff were interviewed about client #1's communication choice making skills, they stated he will vocalize and change his facial expression to communicate with them. When staff were asked about activities that he could participate in such as sensory stimulation and communication programs they stated he could probably actively engage in active treatment programs. Interview on 2/25/19 with the Director and gualified intellectual disabilities professional (QIDP) revealed client #1 needs assistance with all self care, daily living needs and that he communicates with facial expressions and vocalizations. Additional interviews revealed he does not currently have training identified in the areas of communication or sensory stimulation. W 247 INDIVIDUAL PROGRAM PLAN W 247 CFR(s): 483.440(c)(6)(vi) The individual program plan must include

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## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 11 W 247 W 247 opportunities for client choice and self-management. This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure 2 of 3 clients residing in the home (#2, #4) were provided opportunities for choice and self-management relative to meal preparation, dining and restriction of personal items. The findings are: 1. Staff failed to provide choice during meal preparation and dining by not providing opportunities for family style dining. During observations of lunch at the facility on 2/25/19 at noon, audit clients #2, #4 and non audit client #3 took their plates from the kitchen to the dining room table with sandwiches, chips and fruit to the dining room table. Each of these clients had a built up sectioned plate with regular utensils. During observations of supper on 2/25/19 at 5:10pm, audit clients #2, #4 and non audit client #3 took their individual plates from the kitchen to the dining room table. There was a plate with pork chops, a bowl with corn, a bowl with green beans and a plate with biscuits, Staff assisted clients with serving items onto their plates and clients passed food items around the table. All clients had built up sectioned plates and regular utensils. During observations of breakfast on 2/26/19 at 7:08am, audit clients #2, #4 and non audit client #3 were seated at the dining table. There was a plate of bacon, a plate of biscuits. Client #2, #3 and #4 had fruit cocktail already served on their

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# FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING \_\_\_\_ 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 12 W 247 W 247 built up sectioned plates. Staff assisted clients with serving bacon and biscuits. Staff had portioned butter and jelly into a bowl for clients to serve on their biscuits. Interview on 2/26/19 with staff revealed sometimes the client plates are prepared in the kitchen and clients take them to the dining room. Staff indicated sometimes food is portioned into bowls or plates and clients #2, #3 and #4 serve themselves at the table with assistance from staff. When asked about client #2, #3 and #4's family style dining abilities, staff referred the surveyor to the Director. Review on 2/25/19 of client #2's IPP dated 11/14/18 indicates she can feed herself, eats and drinks with minimal assistance and that she uses all utensils independently during meals. There is no additional information in the IPP regarding client #2's family style dining abilities. Interview on 2/26/19 with the director revealed client #2 does not have an adaptive behavior inventory to assess her dining skills. Review on 2/25/19 of client #4's IPP dated 5/6/18 revealed he can independently feed himself, that he eats and drinks with minimal assistance. Review on 2/25/19 of client #4's adaptive behavior scales dated 5/1/18 revealed he is independent ion the area of dining, uses utensils independently, passes and serves with assistance. Interview on 2/25/19 with the residential manager revealed client #2, #3 and #4 can pass, serve and dine independently and should be encouraged to

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		D HUMAN SERVICES MEDICAID SERVICES				FORM	03/01/2019 APPROVED 0938-0391	
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ° <i>î</i>	E CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
		34G103	B. WING		_	02/2	6/2019	
NAME OF PF	ROVIDER OR SUPPLIER		•	STREET ADDRESS, CITY, ST	ATE, ZIP CODE			
MY PLACE	E			1050 HOGAN STREET FAYETTEVILLE, NC 283	301			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORREC CROSS-REFEREN	EPLAN OF CORRECTION CTIVE ACTION SHOULD BE NCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE	
W 247	2. Staff did not provid and self management cigarette usage and s During observations a client #2 asked to go Direct care staff accor gave her a cigarette a Interview on 2/25/19 of residential manager re lighter are kept in the facility locked up. The that client #2 smokes she usually smokes a after supper and then interview revealed the locked up for safety re Review on 2/25/19 of program plan (IPP) da is ambulatory, verbal areas. She can feed h requires prompts to b can communicate her capable of following s does have needs liste inappropriate behavior non-compliance, walk She had the following behavior support obje with assistance and a There is no informatio her cigarette schedule kept or why they are re	ring dining as possible. e opportunities for choice in regards to client #2's chedule. at the facility on 2/25/19 outside with staff to smoke. mpanied client #2 outside, and helped her to light it. with client #2 and the evealed her cigarettes and medication closet in the residential manager stated four times daily. She stated fter breakfast, after lunch, before bedtime. Additional e cigarettes and lighter are easons. client #2's individual ated 11/14/18 revealed she and is independent in many perself, dress herself, and athe herself thoroughly, She wants and needs and is everal step directions. She ed to address her rs of physical aggression, ing away from the home. objectives listed: her octive, an objective to bathe bedmaking objective. on listed in her IPP regarding e or where these items are restricted from her.	W 24	7				
1	Review on 2/26/19 of	client #2's behavior support						

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## FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 247 Continued From page 14 W 247 plan (BSP) dated 11/1/18 revealed," [Client #2] will increase her socially appropriate social behavior and decrease episodes of inappropriate behaviors. Her target behaviors were listed as: Non-compliance, attention seeking behaviors, walking away from group home and sexually inappropriate behaviors. " The strategies included: verbal redirection, use of psychotropic medications. There was no information regarding cigarette usage, her smoking schedule or where these items are kept. Interview on 2/26/19 with the Director confirmed the interdisciplinary team did not include client #2's choices about her cigarette usage and where these items would be stored in the IPP or BSP. W 249 PROGRAM IMPLEMENTATION W 249 CFR(s): 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observations, record reviews and staff interviews, the facility failed to ensure a pattern of interactions supported the active treatment plans for 2 of 3 audit clients (#1, #2), specific to communication, independent living, vocational skills, sensory stimulation, community living, implementation of effective behavioral strategies

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	-	ID HUMAN SERVICES MEDICAID SERVICES			I	NTED: 03/01/2019 FORM APPROVED B NO. 0938-0391
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE C A. BUILDING	(X3)	DATE SURVEY COMPLETED	
		34G103	B. WING			02/26/2019
NAME OF PI	ROVIDER OR SUPPLIER		STF	REET ADDRESS, CITY, STATE,	ZIP CODE	
MY PLACI	E					
			FA	YETTEVILLE, NC 28301		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVE CROSS-REFERENCE	IN OF CORRECTION E ACTION SHOULD BE D TO THE APPROPRIATE CIENCY)	(X5) COMPLETION DATE
W 249	Continued From page	e 15 entation. The findings are:	W 249			
		mation. The maings are.				
	<ol> <li>During observation involved in active treat of his current skills.</li> </ol>	ns, client #1 was not Itment to prevent regression				
	-8:30pm client #1 was the exception for 20 m 3:55pm when he was activity coloring a colo was manipulated to h coloring book. During he remained in his be on his television set. 3 to check on him, turn his enteral feeding at medication at 5:10pm observations, client # and staff would go in what he was vocalizin client #1 will vocalize television stops until t Review on 2/25/19 of revealed he has diago	<ul> <li>Several times during</li> <li>would begin vocalizing</li> <li>his bedroom and ask him</li> <li>ng about. Staff stated often</li> <li>when his video on the</li> <li>hey come in to restart it.</li> <li>client #1's IPP dated 8/9/18</li> </ul>				
	Palsy, Severe Osteop Bone Disease. Further revealed he uses a with that he is non verbal in vocalizations to common of the IPP revealed not for client #1. Review on 2/26/19 of behavior scale dated following: in all areas	oorosis and Degenerative er review of client #1's IPP heelchair for mobility and using facial expressions and nunicate. Additional review o active treatment objectives client #1's adaptive				

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# FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING \_\_\_\_ 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 249 Continued From page 16 W 249 living and all areas of self care client #1 has no independence and is completely dependent on direct care staff to assist him. In the area of toothbrushing he was rated (1) that he will cooperate with toothbrushing. Interviews on 2/25/19 with staff on duty at the facility revealed client #1 receives enteral feedings several times daily and that staff perform passive range of motion exercises to help maintain his range of motion in his extremities. Further interviewed no active treatment objectives. Additional interview revealed client #1 requires total assistance with all adult daily living needs. Additional interviews with staff revealed client #1 will vocalize and change his facial expression to communicate with them. When staff were asked about activities that he could participate in such as sensory stimulation and communication programs they stated he could probably actively engage in active treatment programs in these areas. Interviews on 2/26/19 with the director and the qualified intellectual disabilities professional (QIDP) revealed training had not been identified in communication and sensory stimulation. 2. Client #2 was not involved in active treatment strategies to promote independence in community living, vocational skills, independent living skills and development of appropriate social behaviors. a) The team did not develop active treatment

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# FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 249 Continued From page 17 W 249 programs to maximize client #2's independence in the community and home living areas. During observations at the facility from 3:25pm-8:30pm client #2 sat on the couch in the living room watching television, colored at the dining room table, helped take supper items to the table before mealtime and cleaned off her placesetting. At 8:15pm she went with staff to the bathroom to gather items for her bath. During observations at the facility on 2/26/19 from 6:15am until 9am client #2 was assisted with bathing, dressing, dining and medication administration. The reminder of this observation, she sat on the couch in there living room watching television talking with staff. During observations of medication administration on 2/26/19 at 6:50am she assisted with punching out her pills and was told the medications she was receiving. Staff did not explain the purpose of her medications or the side effects. Interview after the medication pass on 2/26/19 with staff revealed client #2 is aware of the medications she is taking but inconsistently can remember the purpose of the medications and is not aware of the side effects of these medications. Review on 2/25/19 of client #2's individual program plan dated 11/14/18 revealed she is ambulatory, verbal and is independent in many areas. She can feed herself, dress herself, and requires prompts to bathe herself thoroughly, She can communicate her wants and needs and is capable of following several step directions. She does have needs listed to address her

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#### FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 34G103 B. WING 02/26/2019 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1050 HOGAN STREET MY PLACE FAYETTEVILLE, NC 28301 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) W 249 Continued From page 18 W 249 inappropriate behaviors of physical aggression, non-compliance, walking away from the home. She had the following objectives listed: her behavior support objective, an objective to bathe with assistance and a bedmaking objective. Interview on 2/25/19 with client #2 confirmed she had left the facility several times without staff supervision. She stated she wanted to leave the facility to go see her boyfriend and her family. She stated she is bored and wants to get a job. She stated she eloped from a previous placement by jumping from a second story balcony which resulted in severe physical injuries necessitating hospitalization for several months. She stated if she is has an opportunity, that she will leave the facility again. She stated she had attended the day program for a short while but wanted to be involved in activities that were more challenging. Interview on 2/26/19 with client #2 following the medication pass revealed she is aware of the medications she is taking and knows the purpose of most of her medications., She confirmed she did not know the side effects of her medications but stated, "I don't know if I want to know the side effects of all of my medications" Interview on 2/26/19 with the administrator and qualified intellectual disabilities professional (QIDP) revealed there had been no vocational assessment and no adaptive behavior inventory completed for client #2 to assess her skills in vocational interests or independent and community living skills. Additional interview revealed no training had been identified in the area of vocational skills, community living, money management, budgeting, medication administration or home living.

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	-	ID HUMAN SERVICES MEDICAID SERVICES			FO	ED: 03/01/2019 RM APPROVED IO. 0938-0391
STATEMENT (	DF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE C A. BUILDING		(X3) DA	TE SURVEY MPLETED
		34G103	B. WING		0	2/26/2019
NAME OF PI	ROVIDER OR SUPPLIER		STF	REET ADDRESS, CITY, STATE, ZIP CO	DDE	
MY PLACI	E			00 HOGAN STREET YETTEVILLE, NC 28301		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ( (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO TH DEFICIENC'	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE
W 249	Continued From page	e 19	W 249			
	-	revise behavioral strategies havioral needs after she y.				
	client #2 had eloped f admission. Staff state facility one evening ri	with facility staff revealed from the facility since her ed she walked away from the ght after she was admitted at a neighbors home after ervision for about 30				
	Review on 2/25/19 of between December 2 revealed the following	-				
	neighborhood and loo neighbors. I brought h 6pm and discussed w	n her bedroom. I left or her. I rode around in				
	stating client #2 left fa direct care staff and N the neighborhood. Fo 6:30pm-6:35pm. Four	Staff called Home Manager acility (no time given). One Manager looked throughout ound client #2 at nd at a neighborhood home. ave when staff are not				
	to assemble other clie was not at day progra intellectual disabilities	(No time given). Staff began ents and noticed client #2 am. Called the qualified s professional (QIDP)and the d behind office. Client #2				

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# FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION COMPLETED A. BUILDING \_\_\_\_ 34G103 B. WING 02/26/2019 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **1050 HOGAN STREET** MY PLACE FAYETTEVILLE, NC 28301 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Continued From page 20 W 249 W 249 found inside funeral car at funeral home next door. 4) February 16, 2019 (no time given) Home Manager called stating client #2 left facility by going out window when staff were not present with her. Staff went to look for her. Found about 7:25pm at neighbors house at 7:15pm. Two staff were on duty at the facility. Interview on 2/25/19 with 4 direct care staff revealed client #2 requires 30 minute checks if she is not in the immediate area. Interview on 2/25/19 with the residential manager revealed she had verbally instructed staff to check client #2 every 15 minutes if she was not in the immediate area such as the bathroom or her bedroom. She stated she did this following the four elopements from the facility. Additional interview revealed she was not aware of any change or revision to client #2's BSP. Interview on 2/25/19 with client #2 confirmed she had left the facility several times without staff supervision. She stated she wanted to leave the facility to go see her boyfriend and her family. She stated she is bored and wants to get a job. She stated she eloped from a previous placement by jumping from a second story balcony which resulted in severe physical injuries necessitating hospitalization for several months. She stated if she is has an opportunity, that she will leave the facility again. Additional interview on 2/25/19 with the administrator revealed the team had not consulted the Psychologist about needed revisions to the BSP since the four elopements.

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		ID HUMAN SERVICES MEDICAID SERVICES			PRINTED: FORM A OMB NO. (	PPROVED
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING	(X3) DATE SURVEY COMPLETED		
		34G103	B. WING		02/26	/2019
NAME OF P	ROVIDER OR SUPPLIER			TREET ADDRESS, CITY, STATE, ZIP CODE		
MY PLAC	E			050 HOGAN STREET AYETTEVILLE, NC 28301		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE	(X5) COMPLETION DATE
W 249	The administrator sta increased supervisior environmental modifie detect movement by	ted there had been no n for client #2, no cations to the facility to client #2. The administrator being installed in the facility,	W 249			

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