

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl084047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/11/2019
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NAME OF PROVIDER OR SUPPLIER LINCOLN STREET GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 206 LINCOLN STREET BADIN, NC 28009
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 2-11-19. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600 Supervised Living for Adults Whose Primary Diagnosis is a Developmental Disability.</p>	V 000	<p>Elite Care Services, Inc, has a protocol in place that staff are to follow when a client has unsupervised time in the community. Additionally, effective 2/22/19, an assessment has been completed by the QP, to determine the client's ability to have unsupervised time in the community. The Person- Centered Plan will be updated to include this assessment. The identified client/LRP will be informed and required to sign off on the Agreement for Unsupervised Time.</p> <p>Staff at the Lincoln St home will receive in-service training to review the agency protocol they are to follow when allowing client to go to church activities unsupervised in the community and the specifics of the unsupervised time agreement.</p>	<p>2/22/19</p> <p>2/22/19</p>

DHSR - Mental Health
FEB 26 2019
Lic. & Cert. Section

Division of Health Service Regulation

V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients</p>	V 290	
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Joann Kester, MSW, PA

TITLE

2/21/19

(X6) DATE

STATE FORM

6899

ETGL11

If continuation sheet 1 of 3

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl084047	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/11/2019	
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V 290	<p>Continued From page 1</p> <p>present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to assess the clients' capability of unsupervised time in the community and failed to document, in the treatment plans, the client's capability of remaining in the community without supervision for specified periods of time affecting 1 of 2 clients (#1). The findings are:</p> <p>Review on 2-11-19 of client #1's record revealed: - Admitted September 2019 -Diagnoses include: Moderate Intellectual Disability, seizure disorder, hypertension, diabetes, unspecified psychosis, intermittent explosive disorder, schizoaffective disorder, bi-polar disorder, history of traumatic brain injury, and MRSA -No assessment showing client #1 was capable of being in the community unsupervised - No documentation in the Person Centered Plan for unsupervised time.</p>	V 290	
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If continuation sheet 2 of 3

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V 290	<p>Continued From page 2</p> <ul style="list-style-type: none"> -Person Centered Plan dated 12-1-18 revealed that going to church was very important to him, and he has friends in the church. <p>Interview on 2-11-19 with client #1 revealed:</p> <ul style="list-style-type: none"> -The people from the church take him to church. <p>Interview on 2-11-19 with staff #1 revealed:</p> <ul style="list-style-type: none"> -Client #1 does like to go the church. -"Another staff take him, I think they drop him off. Another staff picks him up. -Sometimes he would go to church with the facility manager. <p>Interview on 2-11-19 with the facility manager revealed:</p> <ul style="list-style-type: none"> -She will meet staff at the church and go with client #1 -"Other times, the preacher will take him." -The church members don't pick him up from the house anymore. <p>Interview on 2-11-19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Client #1 enjoys his church. -He has a church family that ill pick him up and take him to church with them. -She had not realized that this would be considered unsupervised time. -She would make the necessary addition to the Person Centered Plan 	V 290		



723 Aquadale Rd.
Albemarle, NC 28001
Phone: 704-982-4068
Fax: 704-982-4679
www.eliteservicesofstanly.com

February 21, 2019

DHSR - Mental Health

Patricia Work
Facility Compliance Consultant I
Mental Health Licensure & Certification Section
NC Division of Health Service Regulation
2718 Mail Service Center
Raleigh, NC 27699-2718

FEB 26 2019

Lic. & Cert. Section

Re: Annual Survey completed 2-11-19
Lincoln St. Group Home, 206 Lincoln Street Badin, NC 28009
MHL # 084-047

Dear Ms. Work:

Enclosed please find Elite Care Service's Plan of Correction addressing deficiencies cited during the annual survey completed on 2/11/19 at the Lincoln Street Group Home.

Please feel free to contact me or Mr. Christopher Bennett, CEO if you have any questions regarding this Plan of Correction.

Thank you for your feedback and support.

Sincerely,

Joann McRae, MSW, QA
Elite Care Services, Inc.
723 Aquadale Road
Albemarle, NC 28001
(704) 982-4068
jmcrac@eliteservicesofstanly.com

Cabarrus

Davidson

Mecklenburg

Rowan

Stanly

Union