

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL091-061</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/22/2019</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROANOKE AVENUE GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>264 S BECKFORD DRIVE HENDERSON, NC 27536</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed February 22, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the temperature of the water between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 2/21/18 starting at 2:20pm revealed:</p> <ul style="list-style-type: none"> <li>- the temperature at the kitchen sink registered 90 degrees Fahrenheit</li> <li>- the temperature was measured several times between 2:20pm and 3:00pm and always registered at 90 degrees</li> <li>- the Residential Manager measured the temperature at the same time with her thermometer and that also showed 90 degrees Fahrenheit</li> </ul>	V 752		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	Continued From page 1  During an interview on 2/21/19, the Residential Manager reported: - they had been taking the water temperatures weekly and it was always at approximately 110 degrees Fahrenheit - she would submit a work order immediately for someone at HUD (Housing and Urban Development who owned the home) to adjust the temperature	V 752		