

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL079-73	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/21/2019
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NAME OF PROVIDER OR SUPPLIER FAITH HOUSE	STREET ADDRESS, CITY, STATE, ZIP CODE 1115 ROSEMONT DRIVE REIDSVILLE, NC 27320
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An Annual Survey was completed on February 21, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category:</p> <p>- 10A NCAC 27G .1700: Residential Treatment-Staff Secure for Children or Adolescents</p>	V 000		
V 295	<p>27G .1703 Residential Tx. Child/Adol - Req. for A P</p> <p>10A NCAC 27G .1703 REQUIREMENTS FOR ASSOCIATE PROFESSIONALS</p> <p>(a) In addition to the qualified professional specified in Rule .1702 of this Section, each facility shall have at least one full-time direct care staff who meets or exceeds the requirements of an associate professional as set forth in 10A NCAC 27G .0104(1).</p> <p>(b) The governing body responsible for each facility shall develop and implement written policies that specify the responsibilities of its associate professional(s). At a minimum these policies shall address the following:</p> <p>(1) management of the day to day day-to-day operations of the facility;</p> <p>(2) supervision of paraprofessionals regarding responsibilities related to the implementation of each child or adolescent's treatment plan; and</p> <p>(3) participation in service planning meetings.</p>	V 295		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 295	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure there was at least one full-time direct care staff who meets or exceeds the requirements of an associate professional to manage the day to day operations of the facility, supervise paraprofessionals related to implementing each client ' s treatment plan and participate in service planning meetings. The findings are:</p> <p>Review of personnel records on 2-20-19 of the House Manager (HM) revealed:</p> <ul style="list-style-type: none"> - date of hire: 2-15-13 - education: high school diploma - job description dated 4-19-18 with some responsibilities listed as: <ul style="list-style-type: none"> - "Work with ... YHS (Youth Haven Services) staff in regards to service delivery to individual client(s)." - "Responsible for maintaining supplies and groceries for facilities." - "Ensure that staff timesheets are complete, accurate, and turned in to HR (Human Resources) in a timely manner as needed." - "Communicate pertinent information to ... client ' s families, and outside agencies to ensure the best treatment for the client is followed." - " ...Review MARS (medication administration records) on a weekly basis to ensure completion." - "Attend and/or provide feedback to client treatment team meetings" - "Arrange visits and schedule appointments for clients as needed (medical, dental, etc.) and ...provide client transportation as required." 	V 295		

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V 295	<p>Continued From page 2</p> <p>Interview on 2-21-19 with the HM revealed she is responsible for the day to day operations of the facility which includes:</p> <ul style="list-style-type: none"> - grocery and supply shopping - reviewing PCPs (Person Centered Plans) - schedules staff to work - reviews staff ' s non-clinical documentation such as timesheets - liaisons with client ' s schools, family, etc - picks up medications and reviews to insure accuracy - organizes and schedules outings - attends and contributes to CFT (Child and Family Team) meetings <p>Interview on 2-21-19 with client #1 revealed:</p> <ul style="list-style-type: none"> - the HM worked full-time at the facility - the HM makes sure things are going right - the HM "takes care of staff" <p>Interview on 2-20-19 with the Residential Director revealed:</p> <ul style="list-style-type: none"> - the Associate Professional at the facility does not have a bachelor ' s degree - her position title is House Manager - the House Manager is responsible for the day to day operations of the facility - the House Manager provides the administrative supervision of the House Counselors - there was another staff person who worked full-time there with a bachelor ' s degree, but that staff is, "a floater because he bounces back and forth" between the facility and another facility 	V 295		