

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL023-190	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/11/2019
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NAME OF PROVIDER OR SUPPLIER ONE ON ONE CARE HOME A	STREET ADDRESS, CITY, STATE, ZIP CODE 607 WEST DIXON BLVD SHELBY, NC 28150
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on February 11, 2019. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure medications were administered as ordered and failed to ensure MARs were current for 2 of 3 audited clients (#1, #3). The findings are:</p> <p>Client #1:</p> <p>Record review on 2/7/19 and 2/8/19 for Client #1 revealed: -Admitted on 8/1/17 with diagnoses of mild Intellectual Disability, organic personality disorder, Osteoporosis, Intermittent Explosive Disorder, nicotine dependence, epilepsy, benign prostatic hyperplasia, unspecified abnormalities of gait, urinary incontinence and MRSA (methicillin-resistant staphylococcus aureus). -Physician's order dated 1/30/19 for Triamterene-HCTZ 37.5-25mg, 1 daily. -Physician's order dated 7/5/18 for Alendronate 70mg, 1 every week (for osteoporosis).</p> <p>Review on 2/7/19 of the December 2018-February 2019 MARs for Client #1 revealed: -Triamterene-HCTZ was not documented on 2/4/19 and 2/5/19 as administered on the February MAR. The bubble pack, however, indicated the medicine was administered on those dates. -The January 2019 MAR indicated that the Alendronate was administered on 1/1/19, 1/8/19, 1/22/19 and 1/29/19. Administration on 1/15/19 was not documented.</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Client #1 was non-verbal and could not be interviewed.</p> <p>Client #3:</p> <p>Record review on 2/7/19 and 2/8/19 for Client #3 revealed:</p> <ul style="list-style-type: none"> -Admitted on 12/21/18 with diagnoses of profound mental retardation, legal blindness, Chronic Obstructive Pulmonary Disorder, and Diabetes. -Physician's orders dated 1/3/19 for a multivitamin (take one daily) and for Flax Seed 1000mg daily. -Physician's order dated 12/13/18 for Pravastatin 10mg, one at bedtime. -Physician's order dated 12/20/18 for Erythromycin 2% cream, to use daily on face and back. <p>Review on 2/7/19 of the December 2018-February 2019 MARs for Client #3 revealed:</p> <ul style="list-style-type: none"> -Daily administration of the multivitamin began on 12/25/18 prior to the physician's order of 1/3/19. -Daily administration of the Flax Seed began on 12/25/18 prior to the physician's order of 1/3/19. -Daily administration of the Erythromycin was not documented until 12/31/18. -Administration of Pravastatin was marked out on 1/13/19 and 1/22/19 without an explanation on the MAR. <p>When interviewed on 2/8/19, Client #3 confirmed that he received his medications daily as required.</p> <p>Interview on 2/8/19 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -The House Manager was responsible for oversight of medication administration. -She updated the MARs when changes occurred. 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> -She was supposed to check the MARs every time she was in the facility. -He spoke to the staff member who worked on 1/13/19 and 1/22/19. That staff member confirmed that she gave medications to Client #3. There was no explanation for why the initials were marked out on the MAR. -He was unaware of the other errors in documentation. For weekly administration they used to block off on the MAR the days that the medication was due, however, they had stopped doing that. -Client #3 had been with his sister during the Christmas holidays and she forgot to bring back the Erythromycin cream. He indicated that they had difficulty reaching her which caused a delay in the administration of that cream. 	V 118		
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