

## Appendix 1-B: Plan of Correction Form

<b>Plan of Correction</b> 01/15/2019	
<p>Please complete <u>all</u> requested information and mail completed Plan of Correction form to:  <b>Division of Health Service Regulation</b>  <b>Mental Health Licensure &amp; Certification Section</b>  <b>Attn: Betty Godwin</b>  <b>2718 Mail Services Center</b>  <b>Raleigh, NC 27699-2718</b></p>	<p>In lieu of mailing the form, you may e-mail the completed electronic form to:</p> <div style="border: 1px solid black; padding: 5px; text-align: center; margin: 10px auto; width: fit-content;"> <p><b>RECEIVED</b></p> <p><small>By DHSR - Mental Health Lic. &amp; Cert. Section at 4:16 pm, Feb 12, 2019</small></p> </div>

<b>Provider Name:</b>	Precious Haven, Inc.	<b>Phone:</b>	(910) 868-9092
<b>Provider Contact Person for follow-up:</b>	Melissa McAllister	<b>Fax:</b>	(910) 868-8882
		<b>Email:</b>	precioushaven@aol.com
<b>Address:</b>	532 Wayland Drive Fayetteville, NC 28314		<b>Provider #:</b> MHL-026-673

Finding	Corrective Action Steps	Responsible Party	Time Line
<p><b>V105.27G.0201 (A) (1-7) Governing Body Policies</b></p> <p>Based on interviews and record review the facility fail to follow the facility admission policy and procedure s when admitting clients from a sister facility.</p>	<p>Precious Haven, Inc. will develop a form when clients transfer from one facility to another.</p> <p>Precious Haven, Inc. will ensure that the a standardize process is implemented when a consumer transfers from one PHI facility to another.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes</p> <p>Client Right Committee/QA Committee – monitor/review</p> <p>LP/QA/QI Director – update forms and monitor compliance</p>	<p><b>Implementation Date:</b> 01/30/2019 – On going</p> <p><b>Projected Completion Date:</b> 03/16/2019</p>
<p><b>V118.27G.0209 (C) Medication Requirements</b></p> <p>Fail to administer medications on the written order of a physician affecting one of three clients.</p>	<p>Precious Haven, Inc. will ensure prescription or non-prescription drugs are only administered to a client on the written.</p> <p>Precious Haven, Inc. will ensure that each consumer has a Medication Administration Record (MAR) of all drugs administered to each client.</p> <p>Precious Haven, Inc. will ensure that each client’s MAR is kept current.</p> <p>Precious Haven, Inc. will ensure that each client’s requests for medication changes or checks are recorded and kept with the MAR file followed up by appointments or consultation with a physician.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes</p> <p>Client Right Committee/QA Committee – monitor/review</p> <p>LP/QA/QI Director – update forms and monitor compliance</p>	<p><b>Implementation Date:</b> 01/30/2019 – On going</p> <p><b>Projected Completion Date:</b> 02/14/2019</p>
<p><b>V293.27G.1701 Residential Treatment Child/Adol</b></p> <p>Based on record reviews and interviews, the</p>	<p>Precious Haven, Inc. will ensure that each client received coordination of care with other individuals and agencies within the child or adolescent’s system of care.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes</p>	<p><b>Implementation Date:</b> 01/30/2019 – On going</p> <p><b>Projected Completion Date:</b></p>

<p><b>facility failed to coordinate with other individuals and agencies with the child or adolescent's system of care for one of three clients.</b></p>	<p>Precious Haven, Inc. will ensure that when a client is prescribed medications that are needed at school the agency will take an extra bottle of the medication to the school so that it can be administered there.</p>	<p>Client Right Committee/QA Committee – monitor/review  LP/QA/QI Director – update forms and monitor compliance</p>	<p>02/14/2019</p>
<p><b>V539.27F .0102 Client Rights – Living Environment</b></p> <p><b>Based on interview and observation, the facility failed to provide an atmosphere conducive to uninterrupted sleep during scheduling sleeping hours affecting 2 of 4 current clients.</b></p>	<p>Precious Haven, Inc. will inform staff to utilize the hallway restroom during sleep hours.</p> <p>Precious Haven, Inc. is currently obtaining bids to make another access for staff to utilize the bathroom.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes  Client Right Committee/QA Committee – monitor/review  LP/QA/QI Director – update forms and monitor compliance</p>	<p><b>Implementation Date:</b> 01/30/2019 – On going</p> <p><b>Projected Completion Date:</b> 03/16/2019</p>
<p><b>V774. 27G.0304 (d) (7) Minimum Furnishings</b></p> <p><b>Based on observations and interview, the facility failed to maintain minimum furnishings for client bedrooms affecting 3 of 4 clients.</b></p>	<p>Precious Haven, Inc. will purchase bedside tables of 3 of 4 client's bedrooms.</p>	<p>Administrator/Owner - will inform LP/QA/QI directors of changes  Client Right Committee/QA Committee – monitor/review  LP/QA/QI Director – update forms and monitor compliance</p>	<p><b>Implementation Date:</b> 01/30/2019 – On going</p> <p><b>Projected Completion Date:</b> 03/16/2019</p>