

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL014-076	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/25/2019
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NAME OF PROVIDER OR SUPPLIER HOLLY RIDGE	STREET ADDRESS, CITY, STATE, ZIP CODE 1417 HARPER AVENUE SW LENOIR, NC 28645
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 1/25/19. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Individuals of all Disability Groups/Mental Illness.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure prescription drugs were administered as ordered by the physician for 1 of 3 sampled clients (#2). The findings are:</p> <p>Review on 1/24/19 and 1/25/19 of the record for Client #2 revealed: -Admission date of 8/6/07 with diagnoses of Schizophrenia, Bipolar, Type II Diabetes, Hypertension, and Hyperlipidemia. -Physician order dated 12/17/18 for Vistaril 25mg, 1 tablet every night.</p> <p>Observation on 1/24/19 at approximately 11:55am of the medications for Client #2 revealed: -No Vistaril 25mg present in the facility.</p> <p>Review on 1/24/19 and 1/25/19 of January 2019 MAR for Client #2 revealed: -Vistaril 25mg documented as out of the medication on the 23 and 24 of January. -Note on MAR completed by Staff #1 indicating she contacted the pharmacy and the Vistaril would be sent with the monthly batch medications.</p> <p>Interview on 1/24/19 with Client #2 revealed: -He received his medications and did not recall missing any medications.</p> <p>Interview on 1/25/19 with the Qualified</p>	V 118		

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V 118	Continued From page 2 Professional revealed: -She had been out on medical leave and not aware the Vistaril was out. -Staff should have notified her the medication was out and she would have followed up with the pharmacy to ensure the medication was available. -The pharmacy would be contacted and the medication would be available for Client #2 today.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, attractive and orderly manner. The findings are: Observation on 1/24/19 at approximately 3:25pm of the client bathroom revealed: -Handicap accessible bathroom, shower, behind seat in right hand corner an area approximately 12 inches long with mold. Interview on 1/24/19 with Staff #1 revealed: -She was not aware of the mold issue in the bathroom. -Clients in the facility were responsible for cleaning the area. -She would ensure the mold was cleaned.	V 736		

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V 736	Continued From page 3 Interview on 1/25/19 with the Qualified Professional revealed: -The facility had an issue with moisture about a year ago and had the area in the shower re-grouted and treated. -She was not aware of the current problem with mold, but would make sure it was resolved.	V 736		