STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL097-044	A. BUILDING: _____ B. WING _____	01/31/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MULBERRY GROUP HOME	1904 WINDY RIDGE ROAD NORTH WILKESBORO, NC 28659

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V 000	INITIAL COMMENTS An annual and follow up survey was completed on January 31, 2019. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medications were administered as prescribed on the written order of an authorized person and failed to ensure medications were discontinued per physician's order affecting 1 of 3 clients sampled (Client #1). The findings are: Review on 1/30/19 of Client #1's record revealed: -admitted 4/23/07 -diagnoses of Mild Intellectual Developmental Disability, Chronic Pancreatitis, Hearing Loss, Focal Nodular Hyperplasia of Liver, Autoimmune Hepatitis, Unspecified Depression Disorder, Acid Reflux and Hypertension. Review on 1/30/19 of Client #1's physician orders dated 8/31/18 revealed: -"ZENPEP 10000-32000 units CPEP, TK 4 CS with each meal and 2 CS with snacks" -Spironolactone 25 mg - 1 tablet daily. Review on 1/30/19 of Client #1's Medication Administration Records from November 2018 through January 2019 revealed: -ZENPEP 10000 iu 32000 units - 4 capsules with each meal and 2 capsules with snack "PRN" -Spironolactone 25 mg - 1 tablet daily was not on any MAR reviewed. Interview on 1/30/19 with Staff #1 revealed: -ZENPEP was changed to be given PRN with snacks, however she could not locate the order reflecting this change	V 118		

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V 118	Continued From page 2 -Spironolactone was discontinued but she could not find the discontinued order prior to surveyor's exit. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 138	27G .0404 (A-E) Operations During Licensed Period 10A NCAC 27G .0404 OPERATIONS DURING LICENSED PERIOD (a) An initial license shall be valid for a period not to exceed 15 months from the date on which the license is issued. Each license shall be renewed annually thereafter and shall expire at the end of the calendar year. (b) For all facilities providing periodic and day/night services, the license shall be posted in a prominent location accessible to public view within the licensed premises. (c) For 24-hour facilities, the license shall be available for review upon request. (d) For residential facilities, the DHSR complaint hotline number shall be posted in a public place in each facility. (e) A facility shall accept no more clients than the number for which it is licensed. This Rule is not met as evidenced by: Based on observation, record review and interviews, the facility failed to ensure that it would serve no more clients than the number for which it is licensed. The findings are:	V 138		

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V 138	Continued From page 3 Review on 12/31/18 of the facility's license issued by the Division of Health Service Regulation valid through 12/31/2018 revealed: - Capacity 6. Interview on 1/30/19 with Staff #1 revealed: -there were six current clients at the facility -her shifts were from Sunday 9:00 a.m. through Thursday 9:00 a.m. Observation and interview on 1/30/19 at approximately 4:30 p.m. revealed: -a seventh individual interacting with the client's in their bedrooms and living room -when asked, she stated she lived at Staff #1's house, but came to the facility and lived there when Staff #1 was working -she showed the surveyor a cot, in the back hallway, in front of the washer and dryer area where she slept -there were a few clothing items stacked on top of the cot as well. Interview on 1/31/19 with Staff #1 revealed: -the seventh client lived with her in her private home and had a diagnosis of Mild Intellectual Developmental Disability -the client was not related to her -the previous Director approved for her to bring the client to the facility while she was working. Interview on 1/31/19 with the Qualified Professional revealed: -she was aware the seventh client was in the facility, but thought it was more of an every once in a while visit -she did not realize the seventh client lived in the facility the entire time Staff #1 was working -she was not aware having the seventh client would put them over their licensed capacity.	V 138		

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V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug	V 290		

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V 290	Continued From page 5 withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to assess and document client's capability of having unsupervised time in the community affecting three of three audited clients (Clients #1, #2 and #3). The findings are: Review on 1/30/19 of Client #1's record revealed: -an admission date of 4/23/07 -diagnoses of Mild Intellectual Developmental Disability, Chronic Pancreatitis, Hearing Loss, Focal Nodular Hyperplasia of Liver, Autoimmune Hepatitis, Unspecified Depression Disorder, Acid Reflux and Hypertension -the most recent Treatment Plan was dated 2/10/18 -there was no assessment/goal that addressed the client's capability of having unsupervised time in the community. Interview on 1/30/19 with Client #1 revealed: -she was never by herself at the facility -she used to go into the store by herself, but felt she could not do that anymore. Review on 1/30/19 of Client #2's record revealed: -an admission date of 7/14/03 -diagnoses of Mild Intellectual Developmental Disability, Obesity, Gastroesophageal Reflux Disease, Hypertension, Adjustment Disorder, Iron	V 290		

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V 290	Continued From page 6 Deficiency, Anemia, Allergic Rhinitis, and Attention Deficit Hyperactivity Disorder. -the most recent Treatment Plan was dated 2/5/18 -there was no assessment/goal that addressed the client's capability of having unsupervised time in the community. Interview on 1/30/19 with Client #2 revealed: -she was not left alone at the facility, however she did go into the store by herself -she just went into a local store yesterday and purchased a pink cup for herself that she had been wanting -Staff #1 stayed in the van with the other clients and told her to just go in there and come right back out. Review on 1/30/19 of Client #3's record revealed: -an admission date of 4/1/03 -diagnoses of Moderate Intellectual Developmental Disability, Seizure Disorder, Hypertriglyceridemia, Exophthalmos, Allergic Rhinitis, Adjustment Disorder with mixed Anxiety and Depressed Mood -the most recent Treatment Plan was dated 3/18/18 -there was no assessment/goal that addressed the client's capability of having unsupervised time in the community. Interview on 1/30/19 with Client #3 revealed: -she was not left alone at the facility, however she could go into the store, sometimes, by herself. Interview on 1/30/19 with Staff #1 revealed: -she would park in front of the local store and let Client #1 and Client #2 run in and get what they needed -the parking lot was very close to the door of the	V 290		

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V 290	Continued From page 7 store -she did not think this unsupervised time was in the clients' treatment plans. Interview on 1/30/19 with Staff #2 revealed: -she allowed Client #1 and Client #2 to go into the store by themselves -she always made sure they had an adequate amount of money to purchase the items they wanted -she parked the van in front of the store and waited with the other clients in the van. Interview on 1/31/19 with the Qualified Professional revealed: -she was aware that Client's #1 and #2 went into the store by themselves and felt they were fully capable of doing so -the staff sat in the van in front of the store and she felt this was enough supervision -the unsupervised time in the community was not in the Treatment Plan for either client -she was not aware the capability of unsupervised time needed to be assessed and in the clients' treatment plan.	V 290		