

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/21/2018  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>34G184</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/13/2018</b>
NAME OF PROVIDER OR SUPPLIER  <b>BON REA DRIVE GROUP HOME</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>3747 BON REA DRIVE</b> <b>CHARLOTTE, NC 28266</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
W 186	<p><b>DIRECT CARE STAFF</b> CFR(s): 483.430(d)(1-2)</p> <p>The facility must provide sufficient direct care staff to manage and supervise clients in accordance with their individual program plans.</p> <p>Direct care staff are defined as the present on-duty staff calculated over all shifts in a 24-hour period for each defined residential living unit.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview, the facility failed to have sufficient staff to address the identified needs of 1 of 6 clients (#6). The finding is:</p> <p>Record review for client #6 on 12/13/18 revealed a Habilitation Plan dated 11/15/18. Further review of the Habilitation Plan revealed an updated behavioral support plan (BSP) dated 10/25/18. Review of client #6's BSP revealed an interdisciplinary team's decision (IDT) on 10/9/18 which stated: the purpose is to revise and update plan and add inappropriate behaviors of entering others rooms, pica, inappropriate toileting, food seeking, grabbing others food, and keep client #6 safe. A one to one staff member will be assigned during all waking hours for client #6. Further review of the updated BSP revealed guidelines for the one to one staff of "keeping client #6 in eye sight at all times, being responsible for engaging client #6 in treatment/ leisure activities, and providing protective seating for all clients by seating himself (one to one staff ) between client #6 during all meal times."</p> <p>Interview with the facility qualified intellectual disabilities professional (QIDP) on 12/13/18</p>	W 186	<p><i>See Attached</i></p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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W 186	Continued From page 1 confirmed the team recommendation was made on 10/9/18 for client #6 to have a one to one staff assigned. Continued interview with the QIDP revealed a one on one staff has not been hired for client #6 as of the current survey date. Further interview with the QIDP confirmed there is currently insufficient staff to provide for the identified needs of client #6. Therefore, the facility failed to have sufficient staff available to effectively implement the active treatment programs as defined in the Habilitation Plan to meet the specific needs of client #6.	W 186	<i>See Attached</i>		

## LIFSPAN Plan of Correction – Bon Rea Survey 12-13-2018

Complaint Intake #NC00145916, NC00146165, NC00146175, NC00146089

**What will you immediately do to correct the above rule violations in order to protect clients from further risk or additional harm?**

### **W 186**

Joyce Robinson (Qualified Professional) and Emily Meinertzhagen (Residential Manager) will facilitate the hiring process immediately ~~at the point of receiving the recommendation~~. A staff will be hired prior to officially documenting a staffing change within an individual's plan. ~~a staffing change~~.

The professional staff will additionally ~~y, be sure to have~~ ensure that the needed strategies are in place prior to implementing a strategy in an individual's plan.

**Describe your plans to make sure the above happens.**

The Qualified Professional and Residential Manager will coordinate interviews immediately. Joyce Robinson and Emily Meinertzhagen will ensure all objectives are completed and in place no later than 2-13-19.