Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	mhl046-015	A. BUILDING: _____ B. WING _____	01/16/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PORT HEALTH SERVICES - ROANOKE/CHOWA	144-C COMMUNITY COLLEGE ROAD AHOSKIE, NC 27910

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 1/16/19. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5000 Facility Crisis Services for all Disability Groups.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	Continued From page 1 This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure medications administered were recorded immediately after administration one of three audited clients (#2). The findings are: Review on 1/15/19 of client #2's record revealed: - admitted to the facility on 1/14/19 - diagnoses of Opioid Disorder; Anxiety Disorder; Bipolar and Attention Deficit Hyperactivity Disorder - a physician's order dated 1/15/19 "Buprenorpine 2mg- 2 tab by mouth twice a day for 3 days" Review on 1/15/19 of a January 2019 MAR after 12pm for client #2 revealed: - Buprenorpine was to be administered at 6am & 6pm - the Buprenorpine was not signed at 6am During interview on 1/15/19 the Licensed Practical Nurse reported: - she was not on duty - the Buprenorpine medication was missing from the medication pack - staff appears to have administered the medication but did not sign after administration During interview on 1/15/19 the Program Director reported: - she audited the MARs weekly - she has not found any medication errors - she planned to put measures in place to prevent future medication errors	V 118	See attached Plan Of Correction via email	

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Corrective Action Plan for Ahoskie Facility Based Crisis

Missed signing for an administered medication (standard 1).

In order to eliminate miss signing of administered medication the following corrective action plan will be implemented:

-Program Supervisor will post reminder sign on top of the cart medication cart as a reminder to all staff administering medication to review MARS to make sure they have signed for medications administered to patients before moving on to the next patient. Implemented immediately.

-Also staff (LPNs/Med Techs) are to review all MARS before leaving their shift to make sure that they signed for all medications administered during their shift as a final check. Implemented immediately.

-Review of signing for administered medication will be discussed and procedure reviewed with all staff during next staff meeting on Feb. 12.

-Program Supervisor will continue monitor to ensure that all medications being administered are being signed off on the MARs.