**FORM APPROVED** Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING MHL0601370 12/13/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **5035 ABERCROMBY STREET** HARRIS HOME CHARLOTTE, NC 28213 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on 12/13/18. A deficiency was cited. THE OP WILL MAKE WEEKLY CONTACT W/ THE This facility is licensed for the following service HARRIS HOME MOVING categories: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability FORWARD TO ENSURE Groups/Alternative Family Living. THE HOME IS IN COM-PLIANCE THE QP WILL V 118 27G .0209 (C) Medication Requirements V 118 ALSO MAKE MONTHLY 10A NCAC 27G .0209 MEDICATION FACE TO FACE VISITS REQUIREMENTS TO THE HOME. THE (c) Medication administration: PROVIDER IS IN COM-(1) Prescription or non-prescription drugs shall PLIANCE W MEDICATION only be administered to a client on the written TRAINING HE ALSO order of a person authorized by law to prescribe ATTENDED A REFRESHER drugs. (2) Medications shall be self-administered by COURSE ON 12/05/18 TO clients only when authorized in writing by the BETTER UNDERSTAND client's physician. UNIQUE CARING PROTOCOLS, (3) Medications, including injections, shall be administered only by licensed persons, or by IN REGARDS TO DOCTOR unlicensed persons trained by a registered nurse. VISITS AND PROPER pharmacist or other legally qualified person and DOCUMENTATION. privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept THE UNIQUE CARING STAFF! current. Medications administered shall be PROVIDER WILL FOLLOW recorded immediately after administration. The MAR is to include the following: RULE IDA NCAC 2790209 (A) client's name; BY (B) name, strength, and quantity of the drug; @ADMINISTERING ALL (C) instructions for administering the drug; (D) date and time the drug is administered; and PRESCRIPTION AND NON-(E) name or initials of person administering the PRESCRIPTION MEDICATIONS. drug. THE MEDICATIONS WILL BE (5) Client requests for medication changes or

Division of Health Service Regulation

file followed up by appointment or consultation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

checks shall be recorded and kept with the MAR

TITLE Hamily

STATE FORM

9XND11 DHSR-Mental Health

THE PHYSICIAN ORDER

GIVEN AS PRESCRIBED ON

If continuation sheet 1 of 7

	ENT OF DEFICIENCIES N OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILDING	PLE CONSTRUCTION G:	(X3) DATE SURVEY COMPLETED
		MHL0601370	B. WING		12/13/2018
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V 118	with a physician.  This Rule is not me Based on observation interviews, the facility current, failed to ensume and strength of follow the written order of 1 client (Client #1)  Record review on 11 -Admission date of 6 Intellectual Disability Depression, Mood Entrellectual Disabilit	et as evidenced by: on, record review and ty failed to keep the MAR sure the MAR included the of each drug and failed to der of a physician affecting 1 ). The findings are: 1/29/18 for Client #1 revealed: 6/19/18 with diagnoses of Mild y, Bipolar Disorder, Disorder, Anxiety Disorder, iabetes. ted 9/18/18 for the following on/anxiety) 25mg- take 1 tys PRN (as needed). ors) 1mg- take 1 two times epression) 150mg once daily. muscle relaxer) 10mg at tes) 1.5mg/0.5ml - inject nce a week. sion) 40mg- take 1 every fon) 5mg -take 1 every am oate (agitation) 50mg/ml- e every 21 days. e (high blood pressure) aily. ate (anxiety) 25mg- take 1-2	V 118	WILL ADMINISTER.  MEDICATIONS UNLESS THERE IS A WRITTEN ORDER FOR THE PER SERVED TO SELF ADMINISTER.  MILL MEDICATIONS INCLUDING INJECTION WILL BE ADMINISTED BY TRAINED AFL PROVIDERS. THE PROVIDERS. THE PROVIDERS. THE PROVIDER WILL FERSON THE UNIQUE CARD PLEGALLY QUALIFIE PERSON THE UNIQUE CARD PROVIDER WILL F A CUPRENT MAR OF ALL DRUGS ADMINISTERED TO EACH CLIENT. MEDICATIONS ADMINISTERAT THE MAR IS TO INC THE FOLLOWING  CLIENT'S NAME	JUNS RED DVIDER NING THENL D NECEP TOW. CLUTE

	I OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION  G:	(X3) DAT	E SURVEY PLETED
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V 118	Continued From page	ge 2	V 118			
	dailyMetformin (diabete times dailyNaproxen (pain re twice daily PRNBactrim DS (antibidailyValproate (mood stake 250mg at bedite Physician Orders psurvey entrance revenerations) and the control of the	resented on 11/30/18 after ealed: wice daily (same as above). n (Valproate) 500mg twice				
	November 2018 reveBanophen, Buprop Fluoxetine, Haloperic Hydrochlorothiazide, Losartan Potassium, not listed on any MABenztropine was in daily in September a November although availableDivalproex was initiof unknown milligram and October and 500 although no change	ion, Cyclobenzaprine, dol decanoate, Hydroxyzine Pamoate, Naproxen and Bactrim were				

	NT OF DEFICIENCIES I OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION	(X3) DATE	
		IDENTIFICATION NOMBER.	A. BUILDING	:	COMP	PLETED
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V 118	Continued From page	ge 3	V 118			
	AM for September ordered. (90 days)Dulaglutide was no October MAR but wonce a week in NovLisinopril (high blo initialed as given ea October without andLisinopril 20-25mg MAR but no dates word of the september of the se	of listed on September or as initialed as administered ember. (9 weeks missed) od pressure) 10mg was ch day of September and order. (61 days) was listed on November were initialed.  19/18 at approximately 3pm of pels on hand at the facility ne 1mg give once daily and 10/12/18.  25mg once daily dispensed once daily dispense		UNIQUE CARING NETWORK STAFF A PROVIDER SHALL O MEDICATIONS INCL INJECTIONS BY LICENSED PERSONS BY UNLICENSED RE TRAINED BY A REGISTERED NURSE PHARMACIST OR O LEGALLY QUALIFIE PERSON AND PRIV TO PREPARE AND ADMINISTER MEDIC	NOWE NOWE S, OR RSONS E, OTHER P	:D
	Interview on 11/29/18	3 with AFL Provider revealed:				

PRINTED: 01/09/2019 FORM APPROVED

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED MHL0601370 B. WING 12/13/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **5035 ABERCROMBY STREET** HARRIS HOME CHARLOTTE, NC 28213 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX (X5) COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) Continued From page 4 V 118 V 118 -Client #1 was his first client to live in his home. He had worked in the field previously. -The Qualified Professional (QP) brought him the written MARs every month. -Had received medication training but no real training on giving shots. Client #1 could give himself the once a week shot after he prepared the medication. -Client #1 did receive the shots weekly even though it was not documented on September and October MARs. -Client 1 received his Lisinopril even though it was not documented on the November MAR. -Client #1 was fairly independent but not very motivated. He liked to work because he got paid. -Client #1 came to his home from being in patient at local hospital. -He was not aware he did not have the right orders. The doctor just called the pharmacy and he picked up the medications. Interview on 12/1/18 with Medical Assistant in the UNIQUE CARING AND Primary Care Physician's office revealed: PROVIDER WILL FOLLOW -Sometimes their system would duplicate refills. UP W THE DOCTOR TO If the prescriber did not manually discontinue a medication it would keep printing on medication ENSURE DISCONTINUED lists. For instance, Banaphen was initially MEDICATIONS ARE ordered 1/18/18. The order indicated 14 days but did not also include a date and no one had REMOVED FROM THE manually discontinued the medication. This CURRENT MEDICATION medication continued to be included in the client's LIST AND NOT list of medications. -Psychotropic meds were prescribed by DUPLICATED. behavioral health not their office. Interview on 11/29/18 with QP #1 revealed: -Began working for the Licensee December 2012. -Had worked with AFL provider for about a year. -Client #1 moved into AFL June 2018 as the first client for this AFL.

Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: \_ COMPLETED B. WING MHL0601370 12/13/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 5035 ABERCROMBY STREET HARRIS HOME CHARLOTTE, NC 28213 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) V 118 Continued From page 5 V 118 -Completed monthly visits to the facility-checked books, meds, water temps and client's room. -Client #1 was on 7 medications when he first moved into facility. -Thought all medication orders were in the facility or minimally at the Licensee's office. Interview on 11/29/18 with QP #2 revealed: -Had only recently began working for Licensee and with this AFL. -Had noticed the previous MARs did not match what he thought was an order. He thought he had written the November MAR correctly. -Thought the list of current medications from the doctor's office were the doctor's orders. Was not aware the Doctor's signature was needed on all · THE PROVIDER WAS TRAINED orders. BY THE PCP NURSE ON 12/03/18
TO PROVIDE THE TRULICITY Plan of Protection reviewed on 11/29/18 written and signed by QP #2 revealed: What will you immediately do to correct the above INTECTION. rule violations in order to protect clients from . A REFRESHER COURSE WAS further risk or additional harm? "Provider will not administer meds, until he PROVIDEDON 12/05/18 WITH attends the next med class. The new QP [QP #2] THE UNIQUE CARINE RN will be administering both AM and PM meds. QP will obtain training to administer 'Trulicity' AS WELL AS THE ACENCY injection. Client will be trained to 'self-medicate' the injection. QP will immediate obtain 'physician MEDICATION (COMPLIANCE order' that 'DC' [discontinue] previous meds and TRAININE & SUPERVISION one that matches the meds that client is presently taking and matches the MAR. Describe your plans to make sure the above THE AFL PROVIDER IS happens. SCHEDULED TO ATTEND 1-QP will be monitoring home weekly. THE MHL NEW PROVIDER 2-Provider will be sent to the next medication ORIENTATION (DOTS) on administration class. 3-Provider will be required to attend refresher 4/08/19. training class as to better understand protocol for

	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 W S	LE CONSTRUCTION	(X3) DATE	
		IDENTIFICATION NOMBER.	A. BUILDING		COIVIE	PLETED
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V 118	Continued From pa	ge 6	V 118			
V 118	doctor's visit and properties of the doctor's visit and properties of the doctor's Harris Home', effect that the doctor and th	oper documentation. rseeing all aspects of the tive 12-1-18."  cumentation at the facility, cian's orders for 10 iety, agitation, depression, pertension, pain relief and id not receive. He was s doses of 2 medications for stabilization for which there ing physician orders. He was ication for agitation for 90 s written on the MARs orders were for PRN. An ordered for diabetes was 9 weeks and a medication s administered 61 days ailure to administer ety, agitation, depression, in relief according to esulted in exacerbation of ure constitutes a Type A1 rule neglect and must be days. An administrative mposed. If the violation is not lays, an additional ty of \$500.00 per day will be by the facility is out of	V 118			
101-1						



## PHYSICIAN'S ORDERS FORM

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NAME OF PERSON SERVE	D		***			1 2 1 1	_
D.O.B:			MEDICA	L RECORD #:			=
Authorization to Admi	ng medication ved every 6 mo ation form is nister a Medic	s must inclu onths. required for	de the dosage a or prescription n required for psy	nd schedule for nedications. If chotropic and c	the reside	nt has a legal guardian, nter medications.	an
Date: 01/07/20				ervice: 0 F			
Diagnosis (Optional): Hy	pertensi	DA. Type	2 Diabe	5, Mixed	Dyslip	idemia, Tima	rung
Orders for Treatment:   M	Cilase	Dula	glutde o	lose to	1.5 m	3 Sq weekle	¥
Haloperidol In	vect 1	15mg	every 2	1 days			_
Medication Name	Strength	Dosage	Frequency	Discontinue Date If Any	Initial if PRN	Authorization to self -administer	
Amlodipine	5mg	one	Daily				
Aspirin	81 mg	one	Daily				
Benztropine	Ing	one	truce daily				
DIValpioex Sodium	500mg	one	tucedailed				
Dulagiutide 1.5mg	1.5mg	onceso	Weekly				
Econazole Cream	1%		truce bails	1			
Haloperidol	5 mg	one e	lend mound	- 00 ml	a Agit	ation	:  -
OVER-THE-COUNTER PRN MI The medications initialed below ( ) Acetaminophen: (Tylenol):	may be given 2 tablets (350/	as directed:	formin 50	ong tak	thiazide	wice daily	275
( ) Ibuprofen: (Advil) 1-2 table ( ) Pepto Bismol: 2 tablespoon ( ) Loperamide HCI: (Imodium	ts (200 mg. ea s per hour (ma	a.) every 4 h ax 8 tbsp/da	ours, (max 10 per y) as needed for	er day), as need nausea.	ded for pain.		*
(	il) 1 heaping to Sodium: (Peri0	ablespoon ir Colace) 2 ca	n 1 cup of juice 3 psules at bedtin	times per day, ne (max 2 days)	as needed , as needed	for constipation. I for constipation.	
( ) Tolnaftate (spray or ointmed ( ) Other O-T-C PRN medication	nt): (Tinactin)	apply topica	ally to feet twice				-
							-
			mann		\$15 KK		

**Novant Health** Osteopathic and **Family Medicine** 8420 University Exec Pk Ste

Charlotte NC 28262-1308 Phone: 704-316-1750 Fax: 704-316-1755

January 23, 2019

Patient: Date of Birth:

Date of Visit: 1/23/2019

To Whom It May Concern:

On 12-3-2018 received education on the use of the Trulicity injection

system at our office by qualified Medical staff.

If you have any questions or concerns, please don't hesitate to call.

Sincerely,

Angela Catos, RN

Nurse Visit

JAN/23/2019/WED 04:17 PM Unique Caring Found FAX No. 704-563-8677

P. 003



www.UniqueCaringNetwork.com

## PHYSICIAN'S ORDERS

Person Served:	DOB:	Reco	rđ		
Instructions: A signed or dosage and schedule for adm required for prescription m Medication form is required	inistration. Order edications. If the	e resident has a 1	every 6 months. A	Medication Info	rmation form is
Date: 1/23/19	Туре	of Service: Innove	tions		
Diagnosis (Optional):					
Orders for Treatment:	1)05e 10	wechm	( Su Bel	(~)	
Please attach list of cur	rrent medication				
,	-	sage Freque	Date If A	ny PRN	Authorization to self - administer
Prentropine	Imy one	tab daily	torn (o	espruh	cutry No
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JÄN/23/2019/WED 04:17 PM Unique Caring Found FAX No. 704-563-8677

P. 004

Medication Name	Strength	Dosage	Frequency	Discontinue Date If Any	Initial if PRN	Authorization to self - administer
		ż				

### OVER-THE-COUNTER PRN MEDICATIONS

The medications initialed below may be given as directed;
( ) Acetaminophen: (Tylenol) 2 tablets (350/500 mg, ea.) every 4 hours, (max 10 per
day) as needed for pain or fever.
( ) Ibuprofen: (Advil) 1-2 tablets (200 mg. ea.) every 4 hours, (max 10 per day), as needed for pain.
( ) Pepto Bismol: 2 tablespoons per hour (max 8 thep/day) as needed for nausea.
( ) Loperamide HCI: (Imodium AD) 2 tablets (2 mg. ca.), then 1 tablet every 4 hours
(max 4 per day), as needed for diarrhes.
( ) Methylcellulose: (Metamucil) 1 heaping tablespoon in 1 cup of juice 3 times per
day, as needed for constipation.
( ) Casanthranol & Doousate Sodium: (PeriColace) 2 capsules at bedtime
(max 2 days), as needed for constipation.
( ) Guaifensin & Destromethorpan: (Robitussin DM) 2 teaspoons every 4 hours, as
Needed for persistent cough with cold or flu.
( ) Tolnaftate (spray or ointment): (Tinactin) apply topically to feet twice daily for up
to 7 days for fungal infection.
Other O-T-C PRN medications (please specify dosage and frequency).

PHYSICIAN'S SIGNATURE:	(idrume Granin)	DATE:	1/23/201

REFRESHER

# Certificate of Completion

This certificate is awarded to:

To certify satisfactory completion of:

Medication Administration, Seizure Management, and Bloodborne Pathogens

Instructor: Rachel Ringler, RN

Unique Caring

Agency: Address:

7128-B Albemarle Road, Charlotte NC 28227

Date: 12/5/2018 Contact Hours: 3.0

> Roche Ainger RN Signature

12-5-2018

This is to certify that	was educated on 12/3/2018 on the use of Trulicity injection by
me Mr. Orwell Allison, RN and that	was able to perform a return demonstration.

If you have any questions, please do not hesitate to contact call:

(704) 606-3238

Sincerely

Orwell Allison, RN 1

## MEDICATION ADM. STRATION RECORD

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CONSUMER NAME:	MEDICATIONS	Bentropine 1mg	1 tab- 2 times Daily	Divalproex 500mg	1 tab by mouth	I Wice dally	Haloperidol 5mg	1 tab by mouth	Every morning	Lisinopril 20-25mg	1 tab by mouth	daily	Metformin 500mg	2 tabs- twice daily	With food	Trulicity injection	0.75mg under the	Skin - weekly	Test blood sugar	Once daily		

SIGNATURE: SIGNATURE: CASE MANAGER / CLINICAL SUPERVISOR: not given and use reason codes on back PRINT NAME: PRINT NAME

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REASON CO	CONSUM REASON CODES: RSP = Respite	ER NAME: R = Refused	HV = Home Visit DC = Discontinued AWOL	NA = not available (eg. Hospital, jail/detention)	oital, jail/detention)	
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MONTH & YEAR: Dec

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The Unique Caring Network, Inc. 7128 Albemarle, Suite B, Charlotte, NC 28227 Rev. 7/1/2014; rev 12/1/2017

QP SIGNATURE:

# MEDICATION ADMINISTRATION RECORD

04	STAFF		
MONTH & YEAR: 12C 2018	COMMENTS	AW=AWOL (Elopement) CNA= Consumer got available (Incarcerated) H= (Hospital)  SIGNATURE:  SIGNATURE:  NITTAL:  SIGNATURE:  INITIAL:	
BER:	REASON CODE	(Elopement) CNA= SIGNATURE:	
RECORD NUMBER:	MEDICATION & DOSAGE	Isit DC= Discontinued	PRINT NAIVE:
R NAME:	TIME	REASON CODES: RSP= Respite  PERSON ADMINISTERING M	
CONSUMER NAME:	DATE	REASON CO	