

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL067-175 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 12/06/2018 |
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| NAME OF PROVIDER OR SUPPLIER HARRIS HOME | STREET ADDRESS, CITY, STATE, ZIP CODE 103 STERLING ROAD JACKSONVILLE, NC 28546 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 12/06/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> | V 000 | | |
| V 118 | <p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> | V 118 | <p>DHSR - Mental Health</p> <p>JAN 18 2019</p> <p>Lic. & Cert. Section</p> | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

STATE FORM *Sherry Harris, BA. OP* 1/10/2019
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(910)382-0158

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| V 118 | <p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review, interviews, and observations, the facility failed to administer medications as ordered and maintain a current MAR for 3 of 3 clients audited (#1, #3, #4). The findings are:</p> <p>Finding #1: Review on 12/05/18 of Client #1's record revealed: -47 year old male. -Admission date of 8/01/17. -Diagnoses included Intellectual Disability-Moderate, Schizoaffective Disorder-Bipolar Type, High Blood Pressure, Pre-Diabetic Borderline Diabetes, and High Cholesterol.</p> <p>Review on 12/06/18 of client #1's December 2018 MAR revealed: -Haloperidol 10 milligrams (mg) tablet (tab)- Take 1 ½ tabs by mouth twice daily. No staff initials to indicate the Haloperidol was administered 12/06/18 at 7am. -Benzotropine Mesylate 2 mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Benzotropine Mesylate was administered 12/06/18 at 7am. -Lorazepam 1mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Lorazepam was administered 12/06/18 at 7am. -Lisinopril 10mg- Take 1 tab every day. No staff initials to indicate the Lisinopril was administered 12/06/18 at 7am. -Eucerin Unscented Lotion- Apply to dry skin twice daily. No staff initials to indicate the Eucerin</p> | V 118 | <p>- Harris Home staff will be thoroughly trained in medication administration including the six (6) rights and documentation.</p> | 1/1/19 |

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| V 118 | <p>Continued From page 2</p> <p>was applied 12/06/18 at 7am</p> <p>-Vascepa 1 gram (gm) capsule- Take 2 capsules two times a day. No staff initials to indicate the Vascepa was administered 12/06/18 at 7am.</p> <p>-Linzezz 145 micrograms (mcg)- Take 1 capsule by mouth every day. No staff initials to indicate the Linzezz was administered 12/06/18 at 7am.</p> <p>-Aspirin 81 mg- Take 1 tab once daily. No staff initials to indicate the Aspirin was administered 12/06/18 at 7am.</p> <p>-Vitamin D- 1000IU- Take 1 capsule by mouth mouth once a day. No staff initials to indicate the Vitamin D was administered 12/06/18 at 7am.</p> <p>Interview on 12/05/18 client #1 stated: -He received his medications daily as ordered.</p> <p>Finding #2: Review on 12/05/18 of Client #3's record revealed: -55 year old male. -Admission date of 1/09/13. -Diagnoses included Autistic Disorder and Mild Mental Retardation.</p> <p>Review on 12/06/18 of Client #3's December 2018 MAR revealed: -Loratadine 10 mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Loratadine was administered 12/06/18 at 7am. -Metoprolol Tartrate 50 mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Metoprolol Tartrate was administered 12/06/18 at 7am. -Methimazole 5 mg tab- Take 1 tab by mouth daily. No staff initials to indicate the Methimazole was administered 12/06/18 at 7am. -Finasteride 5 mg tab- Take 1 tab by mouth once daily. No staff initials to indicate the Finasteride was administered 12/06/18 at 7am.</p> | V 118 | <p>Harris Home staff will be thoroughly trained in medication Administration, including the six (6) Rights and documentation.</p> | 1/1/19 |

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| V 118 | <p>Continued From page 3</p> <p>Review on 12/06/18 of Client #3's October 2018 MAR revealed: -Trazadone 50 mg tab- Take 1 tab by mouth every night. No staff initials to indicate the Trazadone was administered 10/04/18 at 7pm. -Lortadine 10 mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Loratadine was administered 10/04/18 at 7pm. -Tamsulosin Hydrochloride 0.4 mg capsule- Take 1 capsule by mouth once every day. No staff initials to indicate the Tamsulosin Hydrochloride was administered 10/04/18 at 7pm. -Metoprolol Tartrate 50 mg tab- Take 1 tab by mouth twice daily. No staff initials to indicate the Metoprolol Tartrate was administered 10/04/18 at 7pm.</p> <p>Interview on 12/05/18 client #3 stated: -He received his medications daily as ordered.</p> <p>Finding #3: Review on 12/05/18 of Client #4's record revealed: -45 year old male. -Admission date of 1/10/13. -Diagnoses included Schizoaffective Disorder, Mild Mental Retardation, Gout, Hypertension, Gastroesophageal Reflux Disease</p> <p>Review on 12/06/18 of Client #4's December 2018 MAR revealed: -Paliperidone 3mg- Take 1 tab in morning and 1 tablet 4pm. No staff initials to indicate the Paliperidone was administered on 12/06/18 at 7am. -Divalproex Sodium-Extended Release 500 mg- Take 1 tab in morning and 2 at bedtime. No staff initials to indicate the Divalproex was</p> | V 118 | <p>Harris Home staff 1/1/19 will be thoroughly trained in medication administration, including the six (6) rights and documentation, as well as, pm medication.</p> | |

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| V 118 | <p>Continued From page 4</p> <p>administered 12/06/18 at 7am.</p> <p>-Benztropine Mesylate 2mg- Take 1 tab twice a day. No staff initials to indicate the Benztropine Mesylate was administered 12/06/18 at 7am.</p> <p>-Clonazepam 1 mg- Take 1 tab in morning, 1 tab at 4pm, and 2 tabs at bedtime. No staff initials to indicate the Clonazepam was administered 12/06/18 at 7am.</p> <p>-Propranolol 40 mg- Take 1 tab by mouth twice a day. No staff initials to indicate the Propranolol was administered 12/06/18 at 7am.</p> <p>-Allopurinol 100 mg tab- 1 tab once daily. No staff initials to indicate the Allopurinol was administered 12/06/18 at 7am.</p> <p>-Omeprazole DR 20 mg- Take 1 capsule once daily. Take 1 capsule once daily. No staff initials to indicate the Omeprazole was administered 12/06/18 at 7am.</p> <p>-Saphris 10 mg. Take 1 tab under tongue and allow to dissolve 3 times daily. Staff initials documented for 12/07/18 at 7am.</p> <p>-Multi-Day Vitamin- Take one tab once daily. Staff initials documented for 12/07/18 at 7am.</p> <p>-Haloperidol 5 mg- Take one tab once a day as needed for agitation. There was no documentation of results, or time administered on 12/01/18 and 12/04/18.</p> <p>Review on 12/06/18 of Client #4's November 2018 MAR revealed:</p> <p>-Haloperidol 5 mg- Take one tab once a day as needed for agitation. No documentation of results, or time administered on 11/01/18, 11/04/18, 11/07/18, 11/09/18, 11/13/18, 11/16/18, 11/19/18, 11/21/18, 11/23/18, 11/25/18, 11/26/18, and 11/28/18. Haloperidol documented as administered twice on 11/09/18.</p> <p>Review on 12/06/18 of Client #4's October 2018 MAR revealed:</p> | V 118 | | |

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| V 118 | <p>Continued From page 5</p> <p>-Paliperidone 3mg- Take 1 tab in morning and 1 tablet 4pm. No staff initials to indicate the Paliperidone was administered on 10/04/18 at 4pm.</p> <p>--Divalproex Sodium-Extended Release 500 mg- Take 1 tab in morning and 2 at bedtime. No staff initials to indicate the Divalproex was administered 10/04/18 at 7pm.</p> <p>--Benztropine Mesylate 2mg- Take 1 tab twice a day. No staff initials to indicate the Benztropine Mesylate was administered 10/04/18 at 7pm.</p> <p>-Clonazepam 1 mg- Take 1 tab in morning, 1 tab at 4pm, and 2 tabs at bedtime. No staff initials to indicate the Clonazepam was administered 10/04/18 at 4pm and 7pm.</p> <p>--Propranolol 40 mg- Take 1 tab by mouth twice a day. No staff initials to indicate the Propranolol was administered 10/04/18 at 7pm.</p> <p>-Haloperidol 5 mg- Take one tab once a day as needed for agitation. No documentation of results, or time administered on 10/01/18, 10/03/18, 10/05/18, 10/07/18, 10/09/18, 10/11/18, 10/13/18, 10/15/18, 10/16/18, 10/18/18, 10/20/18, 10/21/18, 10/23/18, 10/25/18.</p> <p>Interview on 12/05/18 client #4 stated: -He received his medications daily as ordered.</p> <p>Interview on 12/06/18 the Licensee stated: -He would follow up to ensure medication administration was recorded properly on MAR's.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p> <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p> | V 118 | | |

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| V 120 | Continued From page 6 | V 120 | | |
| V 120 | 27G .0209 (E) Medication Requirements | V 120 | | |
| | <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to store medications in a securely locked cabinet or container, and store medications for external and internal use separately. The findings are:</p> <p>Observations on 12/06/18 at 1:45 pm revealed: -Eucerin lotion was stored in client #1's locked box with no separation from the oral medications.</p> <p>Interview on 12/06/18 the Licensee stated they had boxes to separate internal and external</p> | | <p><i>Harris Home staff will be thoroughly trained in medication administration including the six (6) rights, and proper storage.</i></p> | <p><i>1/1/19</i></p> |

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| V 120 | Continued From page 7 medications and he was uncertain as to why the Eucerin lotion had not been separated at time of observation. [This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.] | V 120 | | |
| V 736 | 27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observations and interviews, the facility failed to maintain the facility in a safe, clean, attractive and orderly manner. The findings are: Observations on 12/05/18 between 11:00am and 12:00pm revealed: -Flower box under front window was loose from exterior wall. -New front door was in place, but the framing around door had not yet been installed. -Client #3's room required light bulb in ceiling fan being screwed in to turn on light. The smoke detector was missing from ceiling and crack in popcorn ceiling extended approximately 36 inches along back wall. -Client #3's bathroom was missing two light bulbs | V 736 | Director will inspect 1/1/19 the facility and grounds and make all the necessary repairs to ensure a safe, clean, attractive and orderly manner environment that is free from offensive odor. | |

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| V 736 | <p>Continued From page 8</p> <p>in lighting fixture over sink. Several dead insects were stuck to wall in upper left corner over sink. The back baseboard extending behind the toilet was discolored and splitting.</p> <p>-Client #1's room emitted a consistent chirp from smoke detector. The middle dresser drawer was propped up inside dresser.</p> <p>-The hall bathroom displayed rust around the ceiling vent and popcorn ceiling was peeling away around the vent. Cracks around the showerhead extended to the left and right approximately 12 inches. Discoloration throughout tile grout was observed.</p> <p>-Client #4's room displayed broken blinds on window. The door frame around bedroom entrance was separated from wall 1/2 to 1 inch. Separation extended along top and sides of door frame. Deep scratches were observed on the backside of the door, in left hand upper corner. A baseball sized hole was observed along the side wall where door knob had appeared to puncture the drywall.</p> <p>-Client #2's room displayed 2 non-working light bulbs and only 1 working light bulb in ceiling fan. The top 24" along the lefthand backside of the bedroom door was frayed, as was the bottom left hand side of the back door. Paint was also observed peeling along the top 36 inches of the bedroom door, along the inside seam. There was a crack in the drywall, to the left of the bedroom window. The crack extended approximately 6 inches from window drape bracket.</p> <p>-The kitchen cabinet located to the right, under the sink, was tilted to the left and appeared to be off hinges. Rust colored spots were observed</p> | V 736 | | |

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| V 736 | <p>Continued From page 9</p> <p>along right side of refrigerator. Pattern extended approximately 36 inches high and 24 inches in width along middle of refrigerator.</p> <p>Interview on 12/06/18 the Licensee stated: -Home repairs were still being completed due to damage from recent storm. Client behaviors also made repairs to bedrooms an ongoing issue.</p> <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p> | V 736 | | |