STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE SURVEY COMPLETED		
		MHL032-383	B. WING		R <b>01/23/2019</b>	
					01/2	3/2019
NAME OF F	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY	HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROPERTIES OF T	.D BE	(X5) COMPLETE DATE
V 000	INITIAL COMMENT	rs	V 000			
	on January 23, 201  This facility is licens category: 10A NCA	w-up survey was completed 9. Deficiencies were cited. sed for the following service C 27G. 5600C or Adults with Developmental				
V 112	27G .0205 (C-D) Assessment/Treatn 10A NCAC 27G .02 TREATMENT/HABI PLAN (c) The plan shall be assessment, and in legally responsible of admission for clie receive services be (d) The plan shall if (1) client outcome (achieved by provision projected date of action (2) strategies; (3) staff responsible (4) a schedule for annually in consultar responsible person (5) basis for evaluation outcome achievement (6) written consent responsible party, consultation of the consent responsible party, consultation of the consent responsible party, consent responsible pa	de developed based on the partnership with the client or person or both, within 30 days ents who are expected to yond 30 days. Include:  (a) that are anticipated to be on of the service and a chievement;  (b) the plan at least attion with the client or legally or both; attion or assessment of	V 112			

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING:		(X3) DATE SURVEY COMPLETED	
					R	
		MHL032-383	B. WING		01/2	3/2019
NAME OF I	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	MELODY HOUSE 2727 MAI DURHAM					
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUI CROSS-REFERENCED TO THE APPRO DEFICIENCY)	_D BE	(X5) COMPLETE DATE
V 112	Continued From pa	ge 1	V 112			
	facility failed to devo of three audited clie are:  Review on 1/23/19 -Admission date of -Diagnoses of Men Schizophrenia; COI-Person Centered F-There was no updarecord.  Review on 1/23/19 -Admission date of -Diagnoses of Schillinjury; Development-Person Centered F	views and interviews, the elop a treatment plan for two ents (#1 and #2). The findings of Client #1's record revealed: 4/30/07. tal Retardation, Mild; Paranoid PD; Major Depression. Plan expired on 8/8/18. ated treatment plan in the of Client #2's record revealed: 7/31/06. zophrenia; Traumatic Brain				
	revealed: -She was not aware updated Person Ce from their chartShe believed Clien their treatment plant-The Qualified Profensuring treatment completedThe Facility Director reviewing client recushe confirmed that	e that Clients #1 and #2's entered Plans were missing ats #1 and #2 had updated as. essional was responsible for and crisis plans were for was responsible for ords to ensure compliance. It a signed treatment plan for were not in their chart.				
	This deficiency con	stitutes a re-cited deficiency				

Division of Health Service Regulation

STATE FORM 289511 If continuation sheet 2 of 19

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
			A. BOILDING.		R	
		MHL032-383	B. WING			3/2019
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 112	Continued From pa	ge 2	V 112			
	and must be correct	eted within 30 days.				
V 114	27G .0207 Emerge	ncy Plans and Supplies	V 114			
	10A NCAC 27G .02 AND SUPPLIES	207 EMERGENCY PLANS				
	(a) A written fire pla	n for each facility and				
	area-wide disaster plan shall be developed and shall be approved by the appropriate local					
	authority. (b) The plan shall be made available to all staff					
	and evacuation pro	cedures and routes shall be				
		r drills in a 24-hour facility				
		st quarterly and shall be shift. Drills shall be conducted				
	under conditions th	at simulate fire emergencies.				
	(d) Each facility sha accessible for use.	all have basic first aid supplies				
	This Rule is not me	et as evidenced by:				
	Based on record re	view and interview the facility e and disaster drills on every				
		rly. The findings are:				
	Review on 1/23/19 disaster drills record	of the facility's fire and				
		drills log available for review.				
	-There were no disareview.	aster drills log available for				
		9 with the Facility Director				
	revealed: -Fire and disaster d	Irills had been done at the				
	house, but she believed and unable to be re	eved the log was locked up trieved.				

6899

Division of Health Service Regulation STATE FORM

Z89511 If continuation sheet 3 of 19

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
			A. BUILDING.		R	
		MHL032-383	B. WING			3/2019
NAME OF	PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	HOUSE		LIN DRIVE NC 27703			
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION	ON.	(X5)
PREFIX TAG	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	COMPLETE DATE
V 114	Continued From pa	ge 3	V 114			
	-She confirmed a fire and disaster drills log was not easily available at the time of the survey.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.					
V 118	18 27G .0209 (C) Medication Requirements		V 118			
	only be administered order of a person a drugs.  (2) Medications shat clients only when a client's physician.  (3) Medications, include administered only build unlicensed persons pharmacist or other privileged to prepare (4) A Medication Adall drugs administered current. Medication recorded immediate MAR is to include the (A) client's name;  (B) name, strength,  (C) instructions for (D) date and time the (E) name or initials drug.  (5) Client requests checks shall be recorded.	inistration: non-prescription drugs shall ad to a client on the written uthorized by law to prescribe all be self-administered by uthorized in writing by the cluding injections, shall be by licensed persons, or by a trained by a registered nurse, a legally qualified person and the and administer medications. Iministration Record (MAR) of a de to each client must be kept a sadministered shall be thely after administration. The				

6899

Division of Health Service Regulation STATE FORM

Z89511 If continuation sheet 4 of 19

DIVISION	of Health Service Re	guiation				
	NT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL	E CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMPLETED	
					F	₹
		MHL032-383	B. WING		01/23/2019	
NAME OF		CTDEET AD	DDECC CITY (	STATE ZID CODE	•	
NAIVIE OF	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY	/ HOUSE		RLIN DRIVE			
	DURHAM		, NC 27703			
(X4) ID		TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL	ID	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL		(X5) COMPLETE
PREFIX TAG		SC IDENTIFYING INFORMATION)	PREFIX TAG	CROSS-REFERENCED TO THE APPROI		DATE
				DEFICIENCY)		
V 118	Continued From pa	ne 4	V 118			
V 110	Continued From pa	90 4	• 110			
	This Rule is not me	et as evidenced by:				
		views, observation and				
		failed to ensure the				
		tration record (MAR) was				
	current for one of three audited clients (#1). The					
	findings are:					
		of Client #1's record revealed:				
	- Admission date of					
		ental Retardation, Mild,				
	Depression	renia; COPD; Major				
	Depression					
	Review on 1/23/19	of Client #1's physician's order				
	dated the following:					
	-Order dated 12/13/					
	-Advair 500/50	Diskus, Inhale one puff every				
	12 hours.					
		0/40 / 40 00				
		3/19 at 12:00pm. of Client #1's				
	-Advair 500/50 Disk	d the following was available:				
	-Auvaii 500/50 Disk	aus.				
	Review on 1/23/19	of Client #1's MAR for				
		rough January 2019 revealed				
	blanks on the follow					
	-Advair 500/50 Disk	cus: 11/23-11/30 at 8 PM;				
	12/26-12/31 at 8 PM	M; 1/1/19-1/23/19 at 8 PM.				
		0 W U E W D: .				
		9 with the Facility Director				
	revealed:	ff did not initial the MAR for				
	dates noted.	ii did fiot ifilital the MAR IOF				
		t client's medication was				
	available at the hou					
		ent fines to staff for not				

STATE FORM 6899 If continuation sheet 5 of 19 Z89511

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		` '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
					R	
		MHL032-383	B. WING		01/2	3/2019
NAME OF I	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY	MELODY HOUSE 2727 MA DURHAN					
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
V 118	Continued From pa	ge 5	V 118			
		ppropriately. or was responsible for ords for compliance.				
	This deficiency con and must be correc	stitutes a re-cited deficiency ted within 30 days.				
V 131	G.S. 131E-256 (D2 Verification	) HCPR - Prior Employment	V 131			
	REGISTRY (d2) Before hiring h health care facility of health care facility of Personnel Registry	ealth care personnel into a or service, every employer at a shall access the Health Care and shall note each incident propriate business files.				
	facility failed to acce	record and interviews, the ess the Health Care Personnel ior to employment for two of				
	1/23/19 revealed th -Staff #1 did not har -Staff #1 was hired					
	Review of the facilit 1/23/19 revealed th -Staff #2 did not hav					

Division of Health Service Regulation

STATE FORM 289511 If continuation sheet 6 of 19

DIVISION	of Health Service Re	guiation				
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		MHL032-383	B. WING		R <b>01/23/2019</b>	
					01/25/2	2013
NAME OF I	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY HOUSE		RLIN DRIVE , NC 27703				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE C	(X5) COMPLETE DATE
V 131	Continued From pa	ge 6	V 131			
	-Staff #2 did not har -No documentation for Staff #2.	ve a job title. of a HCPR check completed				
	revealed:	9 with the Facility Director				
	-She was responsible for obtaining the HCPR for new hires.					
	<ul><li>-She believed a HCPR check was done for Staff #1.</li><li>-She did not know why the HCPR check for Staff #1 was not in her record.</li></ul>					
	-Staff #1 worked ald -Staff #1 worked se	one with clients. cond shift and weekends.				
	-She would do a ne and place it on her	w HCPR check for Staff #1 chart.				
	-Staff #2 was hired	first as a Cook/Helper and ng clients in company van.				
		ne alone with the clients at the				
	a personnel file just	e that Staff #2 needed to have like her other staff at the				
	houseShe confirmed Sta completed prior to h	ff #2 did not have a HCPR				
	-She would create a include the HCPR.	a personnel file for Staff #2 to				
	This deficiency con and must be correct	stitutes a re-cited deficiency ted within 30 days.				
V 133	G.S. 122C-80 Crim	inal History Record Check	V 133			
	CHECK REQUIRES APPLICANTS FOR					
	"provider" applies to	o an area authority/county rovider of mental health,				

Division of Health Service Regulation

STATE FORM 289511 If continuation sheet 7 of 19

DIVISION	of Health Service Re	guiation				
	IT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL	E CONSTRUCTION	(X3) DATE	
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDING:		COMP	LETED
					F	,
		MHL032-383	B. WING			3/2019
		WITTE032-303			01/2	3/2019
NAME OF F	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	HOUSE	2727 MAF	RLIN DRIVE			
MELODY	HOUSE	DURHAM	, NC 27703			
(X4) ID	SUMMARY STA	TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION	ON	(X5)
PREFIX		MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOUL		COMPLETE
TAG	REGULATORY OR L	SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPRO DEFICIENCY)	PRIATE	DATE
				DEI IGIENGI)		
V 133	Continued From pa	ge 7	V 133			
	developmental disa	bility, and substance abuse				
		nsable under Article 2 of this				
	Chapter.	isable didel Alticle 2 of this				
		An offer of employment by a				
		nder this Chapter to an				
	•	sition that does not require the				
		n occupational license is				
	• •	sent to a State and national				
		ord check of the applicant. If				
		een a resident of this State for				
		, then the offer of employment				
		onsent to a State and national				
	criminal history reco	ord check of the applicant. The				
		story record check shall				
		he applicant's fingerprints. If				
	the applicant has be	een a resident of this State for				
	five years or more,	then the offer is conditioned				
	on consent to a Sta	te criminal history record				
		ant. A provider shall not				
		t who refuses to consent to a				
	,	ord check required by this				
		otherwise provided in this				
	•	ive business days of making				
	the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check					

	it Health Service Re	guiation				
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE SURVEY COMPLETED	
		MHL032-383	B. WING		01/2	? 3/2019
NAME OF DE	20//DED OD OUDDUIED	OTDEET ADI		OTATE ZID CODE		
NAME OF PE	ROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY HOUSE		NC 27703				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 133	Continued From pa Unit, shall notify the information receiver of the applicant. In a national criminal his with the provider. Pupon request verific check has been corby this section. A coappropriate local or the Division of Crimmay conduct on beloriminal history recosection without the request to the Department of the Department of the Conditional offer of All criminal history is provider is confident except to the application of the term business regularly exception obtained from the cords of the cords of the cords obtained from the cords obtained from the cords of the cords of the cords of the cords obtained from the cords of the cords of the cords of the cords obtained from the cords of the cords of the cords of the cords obtained from the cords of the cords o	ge 8  a provider as to whether the d may affect the employability no case shall the results of the story record check be shared roviders shall make available ration that a criminal history expleted on any staff covered bunty that has adopted an indinance and has access to be contained information data bank half of a provider a State ord check required by this provider having to submit a ratment of Justice. In such a call commence with the State ord check required by this results as a state ord check required by the employment by the provider. Information received by the stall and may not be disclosed, ant as provided in subsection for purposes of this in "private entity" means a lengaged in conducting ord checks utilizing public	TAG V 133		PRIATE	DATE
I	record check revea a relevant offense,	is one or more convictions of the provider shall consider all ors in determining whether to				
	(1) The level and set (2) The date of the (3) The age of the properties of the properties (4) The circumstant commission of the (5) The nexus betw	person at the time of the				

6899

DIVISION	of Health Service Re	guiation				
	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
			7. BOILDING.		_	
		MHL032-383	B. WING		R <b>01/23/2019</b>	
NAME 05				NTATE 710 0005		
NAME OF	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY HOUSE		RLIN DRIVE , NC 27703				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 133	Continued From page 9		V 133			
	filled.  (6) The prison, jail, rehabilitation, and eperson since the da (7) The subsequen a relevant offense. The fact of conviction shall not be a bar to listed factors shall be listed factors and listed consideration of the provider may disclose the criminal history to the disqualification of the criminal history (2) Failure of the listed liminal history (2) Failure to check criminal offenses if history record check criminal offenses if history record check compliance with thi (e) Relevant Offense relevant offense relevant offense relevant offense relevant offense relevant offense relevant of a crimfelony, that bears uhave responsibility persons needing medisabilities, or subscrimes include the lang of the following General Statutes: A	probation, parole, employment records of the ate the crime was committed. It commission by the person of on of a relevant offense alone of employment; however, the ope considered by the provider. It is an applicant after expless an applicant after expless an applicant after expless an applicant after expless information contained in record check that is relevant on, but may not provide a copy orly record check to the expless and an officer ovider that, in good faith, section shall be immune from the provider to employ an asis of information provided in record check of the individual. In employee's history of the employee's criminal is requested and received in				

DIVISION	of Health Service Re	guiation				
	NT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		MHL032-383	B. WING		R <b>01/23/2019</b>	
		WITILU32-383			01/2	3/2019
NAME OF	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	/ HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	.D BE	(X5) COMPLETE DATE
V 133	Continued From pa	ge 10	V 133			
	Article 6, Homicide; Sex Offenses; Article Kidnapping and Ablanjury or Damage be Incendiary Device of and Other Housebrother Burnings; Art Robbery; Article 18 False Pretenses and Obtaining Property Fraudulent Use of Carticle 19B, Financia Act; Article 20, Frau 26, Offenses Again Decency; Article 27, Prostituti 29, Bribery; Article 35, Coffice; Article 35, Coffice; Article 36, Article 39, Protection of the Fallotoxication; and Arcrime. These crimes sale of drugs in violation of G.S. 18 impaired in violation G.S. 20-138.5.  (f) Penalty for Furni applicant for emplosupplies, or otherwing an employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment Employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment Employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment Employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment Employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment Employment approximal history received in the sale of G.S. 20-138.5.  (g) Conditional Employment	article 7A, Rape and Other le 8, Assaults; Article 10, duction; Article 13, Malicious y Use of Explosive or or Material; Article 14, Burglary eakings; Article 15, Arson and icle 16, Larceny; Article 17, Embezzlement; Article 19, do Cheats; Article 19A, or Services by False or Credit Device or Other Means; all Transaction Card Crime add; Article 21, Forgery; Article 18 Public Morality and A, Adult Establishments; on; Article 28, Perjury; Article 19 And It Establishments; on; Article 28, Perjury; Article 19 And It Establishments; on of Minors; Article 40, amily; Article 59, Public Iticle 60, Computer-Related es also include possession or ation of the North Carolina ces Act, Article 5 of Chapter statutes, and alcohol-related ale to underage persons in B-302 or driving while of G.S. 20-138.1 through shing False Information Any yment who willfully furnishes, se gives false information on olication that is the basis for a pard check under this section Class A1 misdemeanor. Oloyment A provider may the conditionally prior to				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
					R	
		MHL032-383	B. WING		01/2	3/2019
NAME OF	PROVIDER OR SUPPLIER			STATE, ZIP CODE		
MELODY	HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
V 133	obtaining the result check regarding the following requireme (1) The provider sh prior to obtaining the criminal history reconsubsection (b) of the fingerprint cards as (2) The provider sh criminal history reconsultational employing 2001-155, s. 1; 200	s of a criminal history record e applicant if both of the	V 133			
	This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the criminal history record check was requested within five business days of making the conditional offer of employment affecting two of two staff (#1 and #2). The findings are:					
	1/23/19 revealed th -Staff #1 did not ha -Staff #1 was hired	ve a date of hire. as a Habilitation Technician. ninal check documentation				
	1/23/19 revealed th -Staff #2 did not ha -Staff #2 did not ha	ve a personnel file.				

6899

Division of Health Service Regulation						
		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	E CONSTRUCTION	(X3) DATE : COMPL	
ANDILAN	OF CONNECTION	IDENTIFICATION NOMBER.	A. BUILDING:			
MHL032-383		B. WING		R <b>01/23/2019</b>		
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
MELODY	, 110110E	2727 MAF	RLIN DRIVE			
MELODY HOUSE DURHAM,		NC 27703				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 133	Continued From pa	ge 12	V 133			
V 500	revealed: -She was responsible background check? -She believed a crir done for Staff #1She did not know with the check for Staff #1 worked also she would do a nefor Staff #1 and plates of the chad also been driving -Staff #2 was hired had also been driving -Staff #2 spent time houseShe was not aware a personnel file just houseShe confirmed State background check with she confirmed States a personnel file just houseShe would create a include the criminal states of the correct was a personnel file just houseShe would create a include the criminal states of the correct was a personnel file just house.	why the criminal background was not in her record. One with clients. It cond shift and weekends. We criminal background check to the centre of the cond shift and weekends. We criminal background check to the centre of the centre of the conditions of the centre of the conditions of the centre of				
V 536	27E .0107 Client Ri Int.	ghts - Training on Alt to Rest.	V 536			
	practices that emph to restrictive interve (b) Prior to providir	O RESTRICTIVE  mplement policies and hasize the use of alternatives				

Division of Health Service Regulation

STATE FORM Z89511 If continuation sheet 13 of 19

DIVISION	of Health Service Re	egulation				
	IT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPL	E CONSTRUCTION	(X3) DATE SURVEY	
AND PLAN	AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING:		COMPLETED	
				R		
MIII 000 000		B. WING				
		MHL032-383	D. WIIVO		01/2	3/2019
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	DRESS, CITY, S	STATE, ZIP CODE		
			RLIN DRIVE	•		
MELODY	/ HOUSE					
		DURHAM	, NC 27703			
(X4) ID		TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTI		(X5)
PREFIX		/ MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX	(EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO		COMPLETE DATE
TAG	NEGOLATORI OR E	OCIDENTIL TING IN ORWATION)	TAG	DEFICIENCY)	TINALE	5,2
V 536	Continued From pa	ge 13	V 536			
	-					
		ts or volunteers, shall				
		etence by successfully				
	completing training	in communication skills and				
	other strategies for	creating an environment in				
	which the likelihood	I of imminent danger of abuse				
	or injury to a persor	n with disabilities or others or				
	property damage is					
		ies shall establish training				
		petencies, monitor for internal				
		monstrate they acted on data				
	gathered.	monstrate they deted on data				
		all he competency based				
		all be competency-based,				
		e learning objectives,				
		(written and by observation of				
		objectives and measurable				
	methods to determ	ine passing or failing the				
	course.					
	(e) Formal refresh	er training must be completed				
	by each service pro	vider periodically (minimum				
	annually).					
	(f) Content of the to	raining that the service				
		employ must be approved by				
		DD/SAS pursuant to				
	Paragraph (g) of th					
		onstrate competence in the				
	following core areas					
		e and understanding of the				
	people being serve					
		ng and interpreting human				
	behavior;	ig and interpreting numan				
	*	ng the effect of internal and				
		hat may affect people with				
	disabilities;	. Family distribution in a citizen				
		for building positive				
		ersons with disabilities;				
		ng cultural, environmental and				
		ors that may affect people with				
	disabilities;					
	(6) recognizir	ng the importance of and				

Division of fleatiff Service Regulation				ı		
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPL	E CONSTRUCTION	(X3) DATE SURVEY		
AND PLAN	AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING:		COMPLETED	
					_	,
			B WING		F	
		MHL032-383	B. WING		01/2	3/2019
NAME OF I	PROVIDER OR SUPPLIER	STREET ADI	DRESS CITY S	STATE, ZIP CODE		
			LIN DRIVE	,		
MELODY	' HOUSE					
		DURHAM,	NC 27703			
(X4) ID		TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF CORRECTION		(X5)
PREFIX		MUST BE PRECEDED BY FULL	PREFIX	(EACH CORRECTIVE ACTION SHOUL		COMPLETE DATE
TAG	REGULATORY OR L	SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROF DEFICIENCY)	PRIAIE	DATE
				22.10.2.10.1		
V 536	Continued From pa	ge 14	V 536			
		son's involvement in making				
	decisions about the					
		ssessing individual risk for				
	escalating behavior					
		cation strategies for defusing				
	and de-escalating p	otentially dangerous behavior;				
	and					
		ehavioral supports (providing				
		ith disabilities to choose				
		ctly oppose or replace				
	behaviors which are	e unsafe).				
	(h) Service providers shall maintain					
	documentation of initial and refresher training for					
	at least three years.					
	(1) Documentation shall include:					
		ipated in the training and the				
	outcomes (pass/fail					
		where they attended; and				
	(C) instructor					
		ion of MH/DD/SAS may				
	` ,	documentation at any time.				
		ications and Training				
	Requirements:	iodiono dna Trailing				
		shall demonstrate competence				
		testing in a training program				
	,	g, reducing and eliminating the				
	need for restrictive					
		shall demonstrate competence				
		g grade on testing in an				
	instructor training p					
	0.	•				
		ng shall be , include measurable learning				
		able testing (written and by				
		avior) on those objectives and				
		ds to determine passing or				
	failing the course.	and and the advantage of the state of				
		ent of the instructor training the				
		ns to employ shall be				
	approved by the Div	ision of MH/DD/SAS pursuant				

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY	
AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		A. BUILDING:		COMPLETED	
				R	
MHL032-383		B. WING		01/2	3/2019
NAME OF PROVIDER OR SUPPLIER	STREET ADI	DRESS, CITY, S	STATE, ZIP CODE		
MELODY HOUSE	2727 MAR	LIN DRIVE			
MELODY HOUSE DURHAM,		NC 27703			
PREFIX (EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 536 Continued From pa	age 15	V 536			
to Subparagraph (i (5) Acceptate shall include but ar (A) understar (B) methods course; (C) methods performance; and (D) documen (6) Trainers teaching a training reducing and elimin interventions at lear review by the coac (7) Trainers aimed at preventin need for restrictive annually. (8) Trainers instructor training a (j) Service provide documentation of i training for at least (1) Docu (A) who partin outcomes (pass/fa (B) when and (C) instructo (2) The Divis request and review (k) Qualifications of (1) Coaches requirements as a (2) Coaches the course which is (3) Coaches competence by con train-the-trainer ins	o)(5) of this Rule.  ole instructor training programs e not limited to presentation of: nding the adult learner; for teaching content of the  for evaluating trainee  tation procedures. shall have coached experience program aimed at preventing, nating the need for restrictive st one time, with positive h. shall teach a training program g, reducing and eliminating the interventions at least once  shall complete a refresher at least every two years. rs shall maintain nitial and refresher instructor three years. mentation shall include: cipated in the training and the il); d where attended; and r's name. cion of MH/DD/SAS may r this documentation any time. of Coaches: shall meet all preparation trainer. shall teach at least three times to being coached. shall demonstrate mpletion of coaching or	V 536			

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING:		(X3) DATE SURVEY COMPLETED		
		MHL032-383	B. WING		01/2	3/2019
MELODY HOUSE 2727 MAR		DRESS, CITY, S RLIN DRIVE , NC 27703	STATE, ZIP CODE			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
V 536	Continued From pa	ge 16	V 536			
	failed to ensure one current training on t restrictive interventi services. The findin Review on 1/23/19 records revealed:	view and interview, the facility of three staff (Staff #1) had the use of alternatives to ons prior to providing gs are:  of the facility's personnel				
	revealed: -The group home u Interventions Plus f alternative to restric -Staff #2 was hired had been driving cli -Staff #2 spent time -She was not aware training on alternati just like her other si -She would have St alternatives to restr	or training on the use of ctive intervention. first as a Cook/Helper and ents in the company van. e alone with the clients. e that Staff #2 needed to have ves to restrictive intervention taff at the house. eaff #1 enrolled for training on ictive intervention. a personnel file for Staff #2.  Iff #2 had no training on				

Division of Health Service Regulation STATE FORM

6899 Z89511 If continuation sheet 17 of 19

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
			A. BOILDING.		R	
	MHL032-383 B. WING		01/23/2019			
NAME OF I	PROVIDER OR SUPPLIER		, ,	STATE, ZIP CODE		
MELODY	HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUI CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETE DATE
V 736	Continued From pa	ge 17	V 736			
V 736	27G .0303(c) Facili	ty and Grounds Maintenance	V 736			
	EXTERIOR REQUI (c) Each facility and maintained in a safe	803 LOCATION AND REMENTS If its grounds shall be e, clean, attractive and orderly e kept free from offensive				
	This Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure facility grounds were maintained in a clean, safe and attractive manner. The findings are:					
	Observation on 1/23/19 at about 11:00 AM of kitchen area revealed: -The kitchen's Formica countertop had been damaged in several areas and was falling apartLinoleum flooring around the cabinets was damaged and was missing piecesPaint on wall was peeling off.					
	revealed: -Home was in proce-Bathrooms were re-Plans were to have-New floorings were	e bedroom walls re-painted. e planned to be placed. operty was being made by				

Division of Health Service Regulation STATE FORM

6899 Z89511 If continuation sheet 18 of 19

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		A. BOILDING.		R		
MHL032-383		B. WING		01/23/2019		
NAME OF I	PROVIDER OR SUPPLIER	STREET AD	STATE, ZIP CODE			
MELODY	'HOUSE		RLIN DRIVE , NC 27703			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETE DATE
V 736	Continued From page 18		V 736			
V 736		stitutes a re-cited deficiency	V 736			

6899