

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL040-028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 01/25/2019
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NAME OF PROVIDER OR SUPPLIER KRYSTAL'S HOUSE LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 83 WHITE HORSE RD PIKEVILLE, NC 27863
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on January 25, 2019. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Mental Illness.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p>	V 118		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 118	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications on the written order of a physician affecting one of three clients (#3). The findings are:</p> <p>Review on 01/25/19 of client #3's record revealed: -70 year old female. -Admission date of 09/19/07. -Diagnoses of Schizophrenia Paranoid Type, Mild Mental Retardation, Persistent Hypokalemia.</p> <p>Review on 01/25/19 of client #3's Physician order revealed: 12/17/18 -Zyprexa 10mg Take 2 tablets by mouth at bedtime.</p> <p>Review on 01/24/19 of client #3's January 2019 MAR revealed: -Zyprexa 10mg Take 1 tablet by mouth at bedtime.</p> <p>Review on 01/25/19 of client #3's medication revealed: -Label transcription: Zyprexa 10mg Take one by mouth at bedtime.</p> <p>During interview on 01/25/19 client #3 was not familiar with any of her medications or any changes in her medications.</p> <p>During interview on 01/25/19 the Licensee revealed:</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>-Client #3's Physician had changed her medication due to trying to decrease the amount of medication she was on.</p> <p>-She was unable to locate the prescription with the change from 2 tablets to one tablet.</p> <p>-She would contact client #3's physician to determine the correct amount of medication.</p> <p>Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.</p>	V 118		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(f) Medication review:</p> <p>(1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated.</p> <p>(2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview, the facility failed to obtain a drug regimen reviews for 3 of 3 clients (#1, #2 and #3) who received psychotropic drugs. The findings are:</p>	V 121		

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V 121	<p>Continued From page 3</p> <p>Finding #1: Review on 01/25/19 of client #1's record revealed: - Admission date of 08/25/09. - Diagnoses of Schizophrenia Paranoid Type, Diabetes, Hypertension, Renal Insufficiency, Breast Cancer and Anemia. - The most recent documented drug regimen review was completed on 04/2018.</p> <p>Review on 01/24/19 of client #1's most recent medication revealed: - Aspirin 81mg -Lantus 100 units -Cozarr 100mg -Metoprolol Tartrate 50mg -Multivitamin -Miralax Powder -Zocor 40mg -Lasix 20mg -Magnesium Oxide 400mg -Novolin 70/30 -Ferrous Gluconate 324mg -Neurontin 100mg -Haldol 5mg -Risperdal 2mg -Arcane 5mg</p> <p>Finding #2: Review on 01/25/19 of client #2's record revealed: - Admission date of 04/04/06. - Diagnoses of Psychotic Disorder, Insomnia, Respiratory Failure, Hypertension, Hypothyroidism, Osteoporosis, Mild Mental Retardation, Hyperlipidemia, Diabetes, Depression, Anxiety, Dementia and Schizophrenia. -The most recent documented drug regimen review was completed on 04/2018.</p>	V 121		

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V 121	<p>Continued From page 4</p> <p>Review on 01/25/19 of client #2's most recent medication revealed:</p> <ul style="list-style-type: none"> -Norvasc 5mg -Calcium 600mg -Aricept 10mg -Lexapro 10mg -Synthroid 0.175mg -Lialda 1.2gm -Zestril 5mg -Prilosec 40mg -Pravachol 20mg -Eliquis 5mg -Haldol 5mg -Tylenol 325mg -Abilify 10mg -Cogentin 1mg -Desyrel 50mg <p>Finding #3 Review on 01/25/19 of client #3's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 09/19/07. -Diagnoses of Schizophrenia Paranoid Type, Mild Mental Retardation, Persistent Hypokalemia -The most recent documented drug regimen review was completed on 04/2018. <p>Review on 01/24/19 of client #2's most recent medication revealed:</p> <ul style="list-style-type: none"> -Aspirin 81mg -Ferrous Sulfate 325mg -Vitamin D 2000 units -Mobic 15mg -Prilosec 20mg -Miralax Powder -Valium 5mg -Depakote 250mg -Voltaren 1% gel -Carafate 1gm 	V 121		

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V 121	<p>Continued From page 5</p> <p>-Zyprexa 10mg -Seroquel 100mg</p> <p>During interview on 01/25/19 the Licensee revealed: -The drug regimens had been completed. -She was unable to locate them during the time of the survey. -She had contacted the pharmacy for them to send the drug regimen reviews.</p>	V 121		