

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL018-096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/31/2018
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NAME OF PROVIDER OR SUPPLIER CHANGING LIVE NOW #3	STREET ADDRESS, CITY, STATE, ZIP CODE 4675 HICKORY LINCOLNTON HIGHWAY NEWTON, NC 28658
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 12/31/18. The complaint was substantiated. (Intake #NC 00146265). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children and Adolescents-Level II.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Review on 12/27/18 of logs for Fire and Disaster drills revealed: -While fire drills were documented as having been implemented, the logs for the information on Disaster Drills were blank for the year from January 1, 2018 until December 27, 2018. -Additional documents were requested but could not be provided.</p>	V 114		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 114	Continued From page 1 Interview on 12/27/18 with Client #1 revealed that fire drills had been done while he was at the facility. He could not recall drills about other disasters. Interview with the Program Director on 12/31/18 revealed that staff had been trained to do both types of drills. He could not offer an explanation of why documentation of disaster drills had not been done.	V 114		
V 115	27G .0208 Client Services 10A NCAC 27G .0208 CLIENT SERVICES (a) Facilities that provide activities for clients shall assure that: (1) space and supervision is provided to ensure the safety and welfare of the clients; (2) activities are suitable for the ages, interests, and treatment/habilitation needs of the clients served; and (3) clients participate in planning or determining activities. (h) Facilities or programs designated or described in these Rules as "24-hour" shall make services available 24 hours a day, every day in the year, unless otherwise specified in the rule. (c) Facilities that serve or prepare meals for clients shall ensure that the meals are nutritious. (d) When clients who have a physical handicap are transported, the vehicle shall be equipped with secure adaptive equipment. (e) When two or more preschool children who require special assistance with boarding or riding in a vehicle are transported in the same vehicle, there shall be one adult, other than the driver, to	V 115		

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V 115	<p>Continued From page 2</p> <p>assist in supervision of the children.</p> <p>This Rule is not met as evidenced by: Based upon observations, record and interview, the facility failed to assure that the facility was supplied with sufficient food to prepare nutritious meals for 2 of 2 clients (Client #1 and #2) The findings are:</p> <p>Observations of the facility kitchen on 12/27/18 revealed: -the refrigerator held only a few food items. This included milk, hot dogs and left over chicken. The freezer contained one whole kitchen. -the pantry was well stocked with a variety of canned vegetables, canned beans and other pantry items such as breakfast cereal. These items were stored safely above the kitchen sink. -there were no menus or shopping reminders seen in the facility. -there were no fresh foods such as fruits and vegetables observed in the facility.</p> <p>Observation of the facility kitchen on 12/31/18 revealed: -The pantry items had been re-arranged and many placed upon the kitchen table. -The refrigerator had the addition of frozen proteins that included chicken and red meat. Other items seen on 12/27/18 were still available. -The kitchen did not have any fresh fruits or</p>	V 115		

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V 115	<p>Continued From page 3</p> <p>fresh vegetables with which to provide a complete nutritional meal.</p> <p>Interview with Client #1 on 12/27/18 revealed: -He laughed when asked if he was given enough to eat then stated he was given more than enough. He could not recall yesterdays meal or the meal on Thanksgiving. He stated he thought he had visited another facility for Thanksgiving,</p> <p>Interview with Client #2 on 12/31/18 revealed: -He had just moved into the facility the week prior to the interview. -He felt he had good food at the facility. -Staff prepared meals and did the shopping.</p> <p>Interview with Staff #1 at 1:00 PM on 12/31/18 revealed: -Staff #1 was asked what was "on the menu for lunch today?" -Staff and Client #2 who was present could not say there were any plans for lunch. Staff #2 indicated some surprise that it was time for lunch and could not say what plans he had for providing lunch to clients.</p>	V 115		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure the Medication Administration Record (MAR) was accurate and kept current for 1 of 2 sampled clients (Client #1). The findings are:</p> <p>Review of the record for Client #1 on 12/27/18 revealed: -Client #1 was a pre-adolescent admitted to the facility on 1/17/18.</p>	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> -The Client's physician had ordered four medications on 12/1/18 that were to be given to the client by facility staff on a daily basis. -The MARs for the months of October and November 2018 were completed for these medications. -The MAR for the month of December 2018 had not been completed. The period of days from 12/19/18 thru 12/27/18 was blank and had not been completed to indicate that the medication had been given. -The MAR for December 2018 appeared to have been machine copied and the entire row of dates, 12/1/18 thru 12/31/18, was not legible without holding the sheet up to a light source. Entries had been documented on this MAR until 12/19/18. <p>Interview with Staff #1 on 12/27/18 revealed:</p> <ul style="list-style-type: none"> -Staff #1 stated he had asked the Program Director to replace the December 2018 MAR with a copy where the date row was visible. -The program Director had not had time to do this yet. -He was continuing to give Client #1 his daily medication. <p>Interview on 12/31/18 with Client #1 revealed he stated he was getting his medication every day as ordered by his physician.</p> <p>Interview on 12/31/18 with the Program Director revealed he was unaware of the problems with December 2018's MAR.</p>	V 118		

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V 736 V 736	<p>Continued From page 6</p> <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a clean, attractive, orderly manner. The findings are:</p> <p>Observations on 12/27/18 at 10 AM revealed the following items in need of maintenance:</p> <ul style="list-style-type: none"> -The facility exterior had a large number of leaves surrounding and intruding into the facility. - The facility "two car garage" had no doors and leaves had blown into this area all the way to the rear wall. The leaves were sufficient to leave a trail were people had walked thru them. -The facility gutters were full of leaves. In one area in the front of the house plants were growing out of the gutters. Similarly the rear gutters had a plant of about 12 inches in height growing out of the gutters. -Leaves had become piled on the roof where the roof line sloped for drainage. -The rear handicapped ramp was visible but covered by leaves as were the steps out the back door. -The living room had leaves tracked onto the rug. -A box of trash had been placed in the garage and it had spilled out into the area. 	V 736 V 736		

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V 736	Continued From page 7 Interview on 12/31/18 with the Program Director revealed he was aware that the leaves needed to be removed from around the facility but had not had the funds to pay someone to rectify the problem.	V 736		