Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: _ MHL080-164 B. WING 12/05/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 106 SOUTH FRANKLIN STREET CABARRUS COUNTY GROUP HOME 5 CHINA GROVE, NC 28023 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DATE DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual survey was completed on 12/5/18. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. V 119 27G .0209 (D) Medication Requirements V 119 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (d) Medication disposal: (1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion. (2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program. Documentation shall specify the client's name, medication name, strength, quantity, disposal date and method, the signature of the person disposing of medication, and the person witnessing destruction. (3) Controlled substances shall be disposed of in DHSR - Mental Health accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any JAN 07 2019 subsequent amendments. (4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be Lic. & Cert. Section disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge. Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

STATE FORM

CU9R11

If continuation sheet 1 of 4

(X6) DATE

Division of Health Service Regulation

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIF A. BUILDING	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		MHL080-164	B. WING		12/05/2018
	ROVIDER OR SUPPLIER	ME 5	ADDRESS, CITY, S UTH FRANKLIN GROVE, NC 28		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLETE
V 119	interviews, the facility medication were disp guards against divers affecting 3 of 3 clients are: Finding #1: Review on 12/5/18 of -admission date of 7/1 Intellectual Disability I Defiant Disorder, Autiand Seasonal Allergie-physicians' orders da following medications:	as evidenced by: riew, observations and failed to ensure all expired osed of in a manner that ion or accidental ingestion is (#1, #2, #3). The findings client #1's record revealed: 1/07 with diagnosis of Disorder Mild, Oppositional stic Disorder, Hypertension s;	V 119		
	Observation on 12/5/1 medications on site re-lbuprofen 200mg one two labels, one on top dispensed 6/6/17 with underneath a second with a dispense date of expiration date of 10/2-Mucinex 1200mg one had two labels, one or dispensed 3/3017 with underneath a second with a dispense date of expiration date of 10/2 Review on 12/5/18 of 10/2018-12/2018 reveals	8 at 3:22pm of client #1's vealed: three times a week had from pharmacy #1 expiration date 6/6/18, label from pharmacy #2 of 5/27/16, a manufacturer's 2017; every 12 hours as needed top from pharmacy #1 expiration date 3/30/18, label from pharmacy #2 of 5/27/16, a manufacturer's 2017.		Expired Thurrofen returned to Pharmacy on 12/6/18. New Ibuprofen ordered of received on 12/6/18 (Seattached) Expired Mucinex returned to pharmon 12/6/18 for disposal Mucinex ordered on 12/6 and delivered to Group on 12/7/18 (see attached	acy . New 12/6/18 6/18 nome 12/7/18

Division of Health Service Regulation

PRINTED: 12/10/2018 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED. A. BUILDING: B. WING MHL080-164 12/05/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 106 SOUTH FRANKLIN STREET CABARRUS COUNTY GROUP HOME 5 CHINA GROVE, NC 28023 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRFFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) V 119 Continued From page 2 V 119 -Mucinex 1200mg one every 12 hours as needed not administered. Finding #2: Review on 12/5/18 of client #2's record revealed: -admission date of 7/1/07 with diagnosis of Intellectual Disability Disorder Moderate, Attention Deficit Disorder, Speech Impairment, Hyperlipidemia, Asthma, Vitamin D Deficiency and Allergic Rhinitis: -physician's order dated 2/19/18 for the following medication: Ventolin HFA 90 mcg inhale 2 puffs every 4-6 hours as needed. Observation on 12/5/18 at 3:40pm of client #2's Expired medications on site revealed: Ventolin HFA Inhaler (Pro-Air) -Ventolin HFA 90 mcg inhale 2 puffs every 4-6 12/6/18 was sent to pharmacy on 12/6/18 for disposal. A hours as needed had two labels, one on top from pharmacy #1 dispensed 1/5/17 with expiration date 1/5/18, underneath a second label from new one was ordered and pharmacy #2 unable to read, a manufacturer's received on 12/6/18 (see expiration date of 9/2017. attached) Review on 12/5/18 of client #2's MARS from 10/2018-12/2018 revealed Ventolin HFA 90 mcg inhale 2 puffs every 4-6 hours as needed not administered. Finding #3: Review on 12/5/18 of client #3's record revealed: -admission date of 6/1/14 with diagnosis of Intellectual Disability Disorder Mild, Major Depression Disorder, Hypercholesterolemia,

Division of Health Service Regulation

Colitis:

needed.

Hypertension, Leukopenia, Onychonyosis, Vitamin D Deficiency, Kidney Stones and Gastritis

-physician's order dated 8/22/18 for the following medication: Desitin 13% apply twice daily as

PRINTED: 12/10/2018 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ B. WING MHL080-164 12/05/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 106 SOUTH FRANKLIN STREET CABARRUS COUNTY GROUP HOME 5 CHINA GROVE, NC 28023 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE COMPLETE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DATE DEFICIENCY) V 119 Continued From page 3 V 119 Observation on 12/5/18 at 3:31pm of client #3's Expired Desitin was returned medications on site revealed: to pharmacy for disposal on 1216/18. Ordered a new -Desitin 13% apply twice daily as needed had two labels, one on top from pharmacy #2 with expiration date 6/6/17, underneath a second label Desitin on 12/6/18. Phamacy also from pharmacy #2 with expiration date of had to order and due to 8/16/17, a manufacturer's expiration date of snow it was delivered to 4/2017. group home on 12/12/18. Review on 12/5/18 of client #3's MARS from (See attached) 10/2018-12/2018 revealed the following: -Desitin 13% apply twice daily as needed not administered. Interview on 12/5/18 with the Group Home Manager revealed: -not aware of why two labels on the medications: -been on her job about a year; -the as needed medications have not been used: -client #2 has a new inhaler which is current and not expired. Beginning 12/6/18, when a label expires but the Interview on 12/5/18 with the Administrative Assistant revealed: -changed pharmacies from #2 to #1 over a year medication is still good. the medication will be -pharmacy #1 sent labels for all as needed Sent back to the pharmacy medications for staff to put over labels from pharmacy #2; to be relabeled. -nobody caught the expiration dates on the as needed medications.

	Proair HFA 90mcg	619801	1 Inhaler	DE	Lugh A All
2	Fexofenadine 180mg	1405452 R			Light full
(3)	Ibuprofon Zwing	424578N	1 bottle	DE	Jught hick
4	Muchex DM	1397168 N	160x	DE	Logh A Ril
5	Destinin Cream	6808664	1/4 tube	DF	Jugh A fich



Medication Return Form

Cannon Pharmacy Enhanced Care 140 Cabarrus Ave West

Phone: 704-918-4833 Fax: 1-866-380-1678

RDC EXP OS SU FP RR Resident Discharge: Med Discontinued: Resident Expired: Resident Absent: Resident Refusal: Family Provides: Pharmacy Error: Med Expired: Overstock:

> Date Pharmacy Picked Up: Bag ID Number: Community:

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	Number Returned								5 ()					
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	Patient Name			1						7			(1)	

Instructions:

- 1. Send controlled substances separately
- 2. Fill out as much information as possible
 - 3. Have pharmacy driver sign form
 - 4. Keep yellow sheet for records
- 5. Send white sheet and medication back to pharmacy

Signatures:

Community Representative Signature

Pharmacy Representative Signature



Medication Return Form

Cannon Pharmacy Enhanced Care 140 Cabarrus Ave West Fax: 1-866-380-1678 Phone: 704-918-4833

Med Discontinued: DC
Resident Discharge: RDC
Resident Exproverstock: CS
Resident Absent: SU
Family Provides: FP
Resident Refusal: RR
Pharmacy Error: ER
Med Expired: DE

Date Pharmacy Picked Up: Bag ID Number: Community:

•	Reacon for Dotting	-			9.
	Number Returned				
	RX Number				
	Medication Name, Strength				
	Patient Name				
		(10)	(3) n		_

Instructions:

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Signatures:

Community Representative Signature

Pharmacy Representative Signature

L8B215B 19125009

CANNON PHCY ENHANCED CARE

140 CABARUS AVE W CONCORD, NC 28027

PAGE 4

CCGH- CABARRUS GROUP HOMES

FC7223009

12/06/18 14:03

288 AVIATION DR

CHINA GROVE, NC 28023-6661

704-855-0004

Batch No 1403

CCGH181206140300000901

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L8B215B 19125009

CANNON PHCY ENHANCED CARE

140 CABARUS AVE W CONCORD, NC 28027

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CCGH- CABARRUS GROUP HOMES

FC7223009

12/07/18 17:52

288 AVIATION DR

CHINA GROVE, NC 28023-6661

704-855-0004

CCGH181207175200000901

Batch No 1752

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CANNON PHCY ENHANCED CARE

140 CABARUS AVE W

CONCORD, NC 28027

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CCGH- CABARRUS GROUP HOMES

FC7223009

12/12/18 12:44

288 AVIATION DR

CHINA GROVE, NC 28023-6661

704-855-0004

CCGH181212124400000901

Batch No 1244

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ROY COOPER . Governor

MANDY COHEN, MD, MPH . Secretary

MARK PAYNE · Director, Division of Health Service Regulation

DHSR - Mental Health

JAN 07 2019

Lic. & Cert. Section

December 12, 2018

Ginger Pope Cabarrus County Group Homes, Inc. P.O. Box 1197 Concord, NC 28026

Re:

Annual Survey completed 12/5/18

Cabarrus County Group Home #5, 106 S. Franklin Street, China Grove, NC 28023

MHL # 080-164

E-mail Address: jwpope@ctc.net; margiew@ctc.net

Dear Ms. Pope:

Thank you for the cooperation and courtesy extended during the annual survey completed December 5, 2018. A deficiency was cited.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

Standard level deficiency was cited.

Time Frames for Compliance

 Standard level deficiencies must be corrected within 60 days from the exit date of the survey, which is February 3, 2019.

What to include in the Plan of Correction

- Indicate what measures will be put in place to **correct** the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to prevent the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603 MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718 www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

December 12, 2018 Ginger Pope Cabarrus County Group Homes, Inc.

Send the <u>original</u> completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Lynn Grier at (704)596-4072.

Sincerely,

Gina McLain

Facility Compliance Consultant I

Hima McLain

Mental Health Licensure & Certification Section

Cc: Trey Sutten, Director, Cardinal Innovations LME/MCO

Onika Wilson, Quality Management Director, Cardinal Innovations LME/MCO

File