FORM APPROVED Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: _ R MHL078-095 12/11/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 115 CHRISTIAN DRIVE CEDAR STREET RESIDENTIAL LUMBERTON, NC 28358 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 000 INITIAL COMMENTS V 000 An annual and follow up survey was completed on December 11, 2018. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised DHSR - Mental Health Living for Adults with Developmental Disabilities. V 114 27G .0207 Emergency Plans and Supplies V 114 JAN 04 2019 10A NCAC 27G .0207 EMERGENCY PLANS Lic. & Cert. Section AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and All Fire Drills will be held monthly, shall be approved by the appropriate local rotated on different shifts and authority. (b) The plan shall be made available to all staff weekends to ensure that Community and evacuation procedures and routes shall be Innovations are following the posted in the facility. Guidelines to the Division of Health (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be Shrive Regulation. Documentation will repeated for each shift. Drills shall be conducted be kept to reflect all drills have been under conditions that simulate fire emergencies. completed in the designated time. (d) Each facility shall have basic first aid supplies accessible for use. Program Manager will submit all drills to Community Innovations Quality Management Department monthly and all drills will be monitored by the This Rule is not met as evidenced by: Qualified Professional to ensure that all Based on record review and interview, the facility Drills are completed and in compliance failed to ensure fire and disaster drills were held quarterly and repeated on each shift. The with Community Innovations Policy and findings are: Procedures. Review on 12/11/18 of facility records revealed: - 1st quarter 2018 - Fire Drills

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(January, February, March); no fire drill for

second shift documented. - 2nd quarter 2018

STATE FORM

VISION DUDELLO 12/31/2018

PRINTED: 12/20/2018 FORM APPROVED Division of Health Service Regulation STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: ____ MHL078-095 B. WING _ 12/11/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 115 CHRISTIAN DRIVE CEDAR STREET RESIDENTIAL **LUMBERTON, NC 28358** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) V 114 Continued From page 1 V 114 (April, May, June); no documented fire drill for first shift and no disaster drill for first shift documented for review. Interview on 12/11/18 the Qualified Professional (QP) stated: - She understood the fire and disaster drills were to be completed quarterly and repeated on each shift.

Division of Health Service Regulation

STATE FORM: REVISIT REPORT MULTIPLE CONSTRUCTION PROVIDER / SUPPLIER / CLIA / DATE OF REVISIT **IDENTIFICATION NUMBER** A. Building B. Wing MHL078-095 12/11/2018 Υ3 NAME OF FACILITY STREET ADDRESS, CITY, STATE, ZIP CODE CEDAR STREET RESIDENTIAL 115 CHRISTIAN DRIVE LUMBERTON, NC 28358 This report is completed by a State surveyor to show those deficiencies previously reported that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the State Survey Report (prefix codes shown to the left of each requirement on the survey report form). ITEM DATE ITEM DATE ITEM DATE Y4 Y5 **Y**4 Y5 Y4 Y5 ID Prefix V0118 Correction **ID Prefix** Correction **ID Prefix** Correction 27G .0209 (C) Reg. # Completed Reg. # Completed Reg. # Completed LSC 12/11/2018 LSC LSC ID Prefix Correction **ID Prefix** Correction **ID Prefix** Correction Reg.# Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix ID Prefix** Correction Correction **ID Prefix** Correction Reg. # Reg. # Completed Completed Reg.# Completed LSC LSC LSC **ID Prefix ID Prefix** Correction Correction **ID Prefix** Correction Reg.# Completed Reg. # Completed Reg. # Completed LSC LSC LSC **ID Prefix ID** Prefix Correction **ID Prefix** Correction Correction Reg.# Completed Reg. # Completed Reg. # Completed LSC LSC LSC **REVIEWED BY REVIEWED BY** DATE SIGNATURE OF SURVEYOR DATE STATE AGENCY (INITIALS) 12/11/18 **REVIEWED BY REVIEWED BY** DATE TITLE DATE CMS RO (INITIALS) FOLLOWUP TO SURVEY COMPLETED ON CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? 12/7/2017 YES NO

Page 1 of 1

EVENT ID:

KAGT12



ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

December 21, 2018

Melissa Bryant Community Innovations, Inc. 80 Alliance Drive Whiteville, NC 28472

Re: Annual and Follow Up Survey completed 12/11/18

Cedar Street Residential, 115 Christian Drive, Lumberton, NC, 28358

MHL #078-095

E-mail Address: mbryant@communityinnovations.com

Dear Ms. Bryant:

Thank you for the cooperation and courtesy extended during the annual and follow up survey completed 12/11/18.

As a result of the follow up survey, it was determined that all of the deficiencies are now in compliance, which is reflected on the enclosed Revisit Report. Additional deficiencies were cited during the survey.

Enclosed you will find all deficiencies cited listed on the Statement of Deficiencies Form. The purpose of the Statement of Deficiencies is to provide you with specific details of the practice that does not comply with state regulations. You must develop one Plan of Correction that addresses each deficiency listed on the State Form, and return it to our office within ten days of receipt of this letter. Below you will find details of the type of deficiencies found, the time frames for compliance plus what to include in the Plan of Correction.

Type of Deficiencies Found

All other tags cited are standard level deficiencies.

Time Frames for Compliance

 Standard level deficiency must be corrected within 60 days from the exit of the survey, which is 02/09/19.

What to include in the Plan of Correction

MENTAL HEALTH LICENSURE & CERTIFICATION SECTION

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1800 Umstead Drive, Williams Building, Raleigh, NC 27603
MAILING ADDRESS: 2718 Mail Service Center, Raleigh, NC 27699-2718
www.ncdhhs.gov/dhsr • TEL: 919-855-3795 • FAX: 919-715-8078

- Indicate what measures will be put in place to correct the deficient area of practice (i.e. changes in policy and procedure, staff training, changes in staffing patterns, etc.).
- Indicate what measures will be put in place to prevent the problem from occurring again.
- Indicate who will monitor the situation to ensure it will not occur again.
- Indicate how often the monitoring will take place.
- Sign and date the bottom of the first page of the State Form.

Make a copy of the Statement of Deficiencies with the Plan of Correction to retain for your records. *Please do not include confidential information in your plan of correction and please remember never to send confidential information (protected health information) via email.*

Send the <u>original</u> completed form to our office at the following address within 10 days of receipt of this letter.

Mental Health Licensure and Certification Section NC Division of Health Service Regulation 2718 Mail Service Center Raleigh, NC 27699-2718

A follow up visit will be conducted to verify all violations have been corrected. If we can be of further assistance, please call Wendy Boone at (252) 568-2744.

Sincerely,

Gloria S. Locklear

Facility Compliance Consultant I

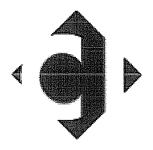
Mental Health Licensure & Certification Section

Cc: Leza Wainwright, Director, Trillium Health Resources LME/MCO
Fonda Gonzales, Interim Quality Management Director, Trillium Health Resources LME/MCO
Sarah Stroud, Director, Eastpointe LME/MCO
Jeanette Jordan-Huffam, Quality Management Director, Eastpointe LME/MCO
File

12/21/18 Melissa Bryant Cedar Street Residential

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12/21/18 Melissa Bryant Cedar Street Residential





Whiteville Office 80 Alliance Drive Whiteville, NC 28472 910-642-5697

www.communityinnovations.com

December 31, 2018

Gloria Locklear Facility Compliance Consultant I Mental Health Licensure & Certification Section

Re:

Annual and Follow-up Survey completed on 12/11/18

Cedar Street Residential, 115 Christian Drive, Lumberton, NC 28358

Dear Ms. Locklear:

Please find enclosed Plan of Correction for Annual Survey completed on December 11, 2018. If you have any question, please feel free to call me at the above number or my cell 910-625-5305.

Sincerely,

Melissa Bryant

Contract Division Director

Enclosure

DHSR - Mental Health

JAN 0 4 2019

Lic. & Cert. Section