

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL059-054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/12/2018
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

QUALITY ADULT CARE

180 EAST COURT STREET
MARION, NC 28752

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 12/12/18. One Deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Intellectual and Developmental Disabilities.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying,</p>	V 108		

DHSR - Mental Health
DEC 28 2018
Lic. & Cert. Section

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Division of Health Service Regulation

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NAME OF PROVIDER OR SUPPLIER QUALITY ADULT CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 180 EAST COURT STREET MARION, NC 28752
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 108	<p>Continued From page 1</p> <p>reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure at least one staff was available at all times who was trained in cardiopulmonary resuscitation (CPR) and First Aid for 2 of 2 current staff sampled. (The Facility Administrator and the Qualified Professional). The findings are:</p> <p>Review of personnel records for the Qualified Professional (QP) and the Facility Administrator (FA) on 12/12/18 revealed: -The QP was hired on 9/22/10. Her CPR and First Aid training expired on 11/18/18. -The FA was hired on 10/4/11. Her CPR and First Aid training also expired on 11/18/18.</p> <p>Interview with the FA on 12/12/18 revealed that she and the QP are the primary care staff at the facility. They may work together but are often the only staff on a shift.</p> <p>Interview with the QP on 12/12/18 revealed that she believed that their CPR training had another year until expiration. She stated the failure to reschedule the required training was her responsibility and she began making arrangements for retraining prior to surveyor exit.</p>	V 108		

December 28, 2018

Quality Adult Care Inc.
180 East Court St.
Marion, NC 28752
(828)559-0636
qualityadultcare@gmail.com

Susan McMickle
Department of Health and Human Services
Division of Health Service Regulation

Susan,

In the survey completed on 12/12/18, Quality Adult Care was found deficient in 27G.0202 (Personnel Requirements) prefix (V 108). The staff of Quality Adult Care had let their CPR/First Aid training lapse. Quality Adult Care has arranged for CPR/First Aid training to be provided for it's staff ASAP. The training will be done by the end of the month of January, 2019. When the new training is completed, Quality Adult Care will forward a copy of the certificate of completion to DHHS (Division of Health Regulation).

Thank you,

Quality Adult Care Inc.

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