

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>mhl041-818</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/19/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SUCCESSFUL TRANSITIONS, LLC RESIDENTI.</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1458 LONDON DRIVE HIGH POINT, NC 27262</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow-up survey was completed on 12/19/18. The complaint is unsubstantiated. (Intake # NC00145935). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 736	<p><b>27G .0303(c) Facility and Grounds Maintenance</b></p> <p><b>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</b></p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews the facility failed to be maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observations on 12/18/18 at approximately 4:30 PM revealed the following: - Clients computer room/den had no blinds and requires a general cleaning of dust and particles - Client #2's room had no switch plate and there was a hole in the wall (which was covered in a vinyl material half way up the walls) approximately 4 x 3 inches behind the bedroom door -Client bathroom #1 toilet paper holder was broke and remained on the wall, under the sink cabinet were three or four pieces of wash clothes or cleaning rags and a variety of other unidentifiable items were piked there. Bathroom needs general cleaning</p>	V 736		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- Client bedroom #2's dresser drawers were not on track and made using the dresser difficult and both bedside table drawers were off tracks</li> <li>- Client bathroom #2 revealed no shower handle to turn water on or off, plaster material not covering tub making water able to run in along side wall area</li> <li>- Client #1's bedroom had 20 plus hangers hanging in the closet and all the clothing items were on the floor of closet, air vent completely unattached from floor</li> <li>- Client #3's bedroom dresser had no handles to open or shut it, second dresser wood framing was broke/cracked</li> <li>- Hallway hot water heater area has broken wooden frame, in between heater and air handler were a variety of hangers, curtain rods and a bedframe and numerous wires were exposed in between the heater ad air handler.</li> </ul> <p>Interview with the Qualified Professional(QP) revealed: - "Repairs are slowly being made."</p> <p>Interview with the Licensed Professional(LP) revealed: - "There seems to be many things that need to be addressed here."</p>	V 736		