

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-052	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/07/2018
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NAME OF PROVIDER OR SUPPLIER SOMEONE DOES CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 601 WEST WALNUT STREET TARBORO, NC 27886
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V 000	<p>INITIAL COMMENTS</p> <p>An annual & follow up survey was completed on 12/7/18. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Developmental Disabled Adults</p>	V 000		
V 112	<p>27G .0205 (C-D) Assessment/Treatment/Habilitation Plan</p> <p>10A NCAC 27G .0205 ASSESSMENT AND TREATMENT/HABILITATION OR SERVICE PLAN</p> <p>(c) The plan shall be developed based on the assessment, and in partnership with the client or legally responsible person or both, within 30 days of admission for clients who are expected to receive services beyond 30 days.</p> <p>(d) The plan shall include:</p> <p>(1) client outcome(s) that are anticipated to be achieved by provision of the service and a projected date of achievement;</p> <p>(2) strategies;</p> <p>(3) staff responsible;</p> <p>(4) a schedule for review of the plan at least annually in consultation with the client or legally responsible person or both;</p> <p>(5) basis for evaluation or assessment of outcome achievement; and</p> <p>(6) written consent or agreement by the client or responsible party, or a written statement by the provider stating why such consent could not be obtained.</p>	V 112		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 112	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three audited clients (#2) treatment plan was reviewed annually and revised. The findings are:</p> <p>Review on 12/7/18 of client #2's record revealed:</p> <ul style="list-style-type: none"> - admitted 5/15/19 - diagnoses of Schizophrenia & Moderate Intelluctual Developmental Disability - last treatment plan was dated June 2017 - no current treatment plan to update his health status - a 11/20/18 physician consultation "urology colonscopy...5 pound weight gain...next study 2028...will continue to monitor..." <p>During interview on 12/7/18 staff #1 reported:</p> <ul style="list-style-type: none"> - client #2 has lost weight - his physicians are aware of his weight lost and client #2 being unstable - he has walked off balance for the last month - he has only fallen one time - she monitors client #2 at all times - he likes to go to his bedroom and pull clothes out of his closet...he fell yesterday in his bedroom - she currently worked with him on not pulling clothes out of his closet <p>During interview on 12/7/18 the Licensee reported:</p> <ul style="list-style-type: none"> - client #2 had lost some weight - he has a good appetite - his balance has been off since October 2018... he has fallen only one time and that was yesterday - his physician has ran several test and has not found anything healthwise - she will have the Qualified Professional 	V 112		

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V 112	Continued From page 2 complete & revise client #2's treatment plan	V 112		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.	V 118		

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V 118	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure one of three audited clients (#2) medications were administered on the written order of a physician and failed to ensure medications administered were recorded immediately after administration for two of three audited clients (#1 & #5). The findings are:</p> <p>Review on 12/7/18 of client #1's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 3/8/17 - diagnoses of Intermittent Explosive Disorder; Moderate Intellectual Developmental Disability & Anxiety Disorder - a physician's order dated 10/24/18: Ativan 1mg: 1 tab under the tongue three times (TID) a day (can treat seizure and anxiety disorder) <p>Review on 12/7/18 of client #2's record revealed:</p> <ul style="list-style-type: none"> - admitted 5/15/19 - diagnoses of Schizophrenia & Moderate Intellectual Developmental Disability - a FL2 dated 4/6/18: Diphenhydramine 50mg bedtime - a 10/9/18 physician consultation: discontinue Diphenhydramine (can treat pain and itching caused by insect bites...insomnia) <p>Review on 12/7/18 of client #5's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 5/2/14 - diagnosis of Schizoaffective Disorder; Mild Intellectual Developmental Disability; Obesity; Hypertension and Obstructive Sleep Apnea - a physician order dated 5/29/18: Dicyclomine 20mg (can treat irritable syndrome) & a physician order dated Ativan .5mg TID (can treat seizure and anxiety disorder) <p>1. The following is an example of how a physician's order was not followed:</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>Review on 12/7/18 of client #2's October, November and December 2018 MARs revealed:</p> <ul style="list-style-type: none"> - the Diphenhydramine was administered daily all three months from 10/9/18 to current <p>2. The following are examples of how staff failed to record immediately after administration:</p> <p>A. Review on 12/7/18 of client #1's November 2018 MAR revealed:</p> <ul style="list-style-type: none"> - Ativan was to be administered TID a day: 8am; 12pm and 8pm - the Ativan was initialed at 8am & 8pm but not at 12pm for the entire month <p>Review on 12/7/18 of client #5's December 2018 MAR revealed:</p> <ul style="list-style-type: none"> - Ativan was to be administered TID a day: 8am; 12pm and 8pm - the Ativan was initialed at 8am & 8pm but not at 12pm for the entire month - at 12:20pm the Dicyclomine had already been initialed by staff for the 4pm dose <p>During interview on 12/7/18 staff #1 reported:</p> <ul style="list-style-type: none"> - she reviewed the MARs daily - the MARs not being initialed was an oversight on her part <p>During interview on 12/7/18 the Licensee reported:</p> <ul style="list-style-type: none"> - she has a facility nurse that comes once a month to review the MARs - the nurse came last week - the staff are forgetting to sign the noon dose for the client's medications - staff that take the clients to their physician appointments are responsible for the updates - if a medication was discontinued at the 	V 118		

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V 118	<p>Continued From page 5</p> <p>appointment, staff are suppose to write discontinue on the MARs</p> <ul style="list-style-type: none"> - she usually reviewed any notes from the nurse's visits but she has not reviewed any notes for the month of December 2018 <p>"Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician"</p>	V 118		