

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL036-321</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>12/06/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AT HEAVEN'S GATE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>2242 RICHLAND AVENUE</b> <b>GASTONIA, NC 28052</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up was completed on 12/6/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living/Alternative Family Living</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observations, records review and interviews, the facility failed to ensure in areas of the facility where clients were exposed to hot water, the temperature of the water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observations on 12/5/18 at approximately 1:30pm revealed:</p> <ul style="list-style-type: none"> <li>- The hot water temperature in the kitchen sink read 123 degrees Fahrenheit (F)</li> <li>- The hot water temperature in the bathroom read 119 degrees F.</li> </ul> <p>Interview on 12/5/18 with the AFL Provider revealed:</p> <ul style="list-style-type: none"> <li>- She usually checks the water temperatures and</li> </ul>	V 752		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	Continued From page 1  they always fluctuate. - She would attempt to adjust the temperature by turning down the water heater again. The water heater was already at low. - There could be something wrong with the water heater and she may need to get someone out to look at it.	V 752		