

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-456	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/09/2018
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NAME OF PROVIDER OR SUPPLIER SECURING RESOURCES FOR CONSUMERS, I	STREET ADDRESS, CITY, STATE, ZIP CODE 10 MEADOW CREST DRIVE DURHAM, NC 27703
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on November 9, 2018. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 121	<p>27G .0209 (F) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interview the facility failed to obtain drug reviews every six months for three of three clients (#1, #2 and #3) who received psychotropic drugs. The findings are:</p> <p>a. Review on 11/7/18 of client # 1's record revealed: -Admission date of 10/3/08. -Diagnoses of Profound Mental Retardation, Seizure Disorder, Allergic Rhinitis and Herpes Simplex Virus Type 1.</p>	V 121	<p>Drug reviews for five of five clients will be completed on 11/15/2018 and scheduled for May and November each year thereafter.</p>	

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 121	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Physician's order dated 9/19/18 for Lamotrigine 150 mg, one and one half tablet two times daily and Diazepam 5 mg, one tablet at bedtime. -Physician's order dated 5/14/18 for Carbamazepine ER 100 mg, five tablets two times daily. -Physician's order dated 11/14/17 for Risperidone 0.5 mg, one tablet in the evening and Risperidone 1 mg, one tablet two times daily. -The November 2018 MAR revealed client #1 was administered the above medications. -There was a six months psychotropic drug review for client #1 dated 8/9/16. -There was no evidence of a current six months psychotropic drug review for client #1. <p>b. Review on 11/7/18 of client # 2's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 10/3/08. -Diagnoses of Moderate Mental Retardation, Autistic Disorder and Seizure Disorder. -Physician's order dated 7/21/18 for Divalproex Sodium ER 500 mg, four tablets at bedtime. -Physician's order dated 5/7/18 for Benztropine 1 mg, one tablet two times daily; Chlorpromazine 100 mg, one tablet two times daily; Chlorpromazine 50 mg, one tablet two times daily; Lamotrigine 150 mg, one tablet two times daily; Alprazolam 1 mg, one tablet three times daily and Aripiprazole 20 mg, one half tablet in the morning. -The November 2018 MAR revealed client #2 was administered the above medications. -There was a six months psychotropic drug review for client #2 dated 8/9/16. -There was no evidence of a current six months psychotropic drug review for client #2. <p>c. Review on 11/7/18 of client # 3's record revealed:</p>	V 121		

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V 121	Continued From page 2 -Admission date of 8/1/08. -Diagnoses of Mild Intellectual Disability, Schizoaffective Disorder and Unspecified Cognitive Disorder. -Physician's order dated 2/12/18 for Paroxetine HCL 10 mg, one tablet in the morning; Quetiapine Fumarate 200 mg, one tablet in the morning and Quetiapine Fumarate 300 mg, three tablets at bedtime. -The November 2018 MAR revealed client #3 was administered the above medications. -There was no evidence of a six months psychotropic drug review for client #3. Interview with the Manager on 11/7/18 revealed: -The agency had a registered nurse doing the psychotropic drug reviews. -The registered nurse had been doing the psychotropic drug reviews for a few years. -He did not realize a registered nurse could not do the psychotropic drug reviews. -The pharmacy used to do the psychotropic drug reviews for them. -He confirmed the six months psychotropic drug review for clients' #1, #2 and #3 were not completed.	V 121		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by:	V 736		

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V 736	<p>Continued From page 3</p> <p>Based on observation and interviews, the facility failed to ensure facility grounds were maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 11/7/18 at approximately 1:00 PM of the facility revealed the following issues:</p> <ul style="list-style-type: none"> -Bathroom #2-The shower curtain was torn. -Client #3's bedroom-There were three knobs missing from the chest of drawers. -Clients' #1 and #2 bedroom-The wardrobe was broken, drawers to dresser were off the tracks, client #1 had no box spring, there were no blinds/curtains covering the window and the top of bedroom door was stained. -Den area-The light switch closest to outside door was cracked, carpet was torn and stained. -Client #4's bathroom area-There were approximately twelve small cracks in the linoleum, there was no shower curtain and the handle was missing to the bathroom door. -Client #4's bedroom-There were five knobs missing to the chest of drawers. -Kitchen area-The cabinets that surrounded the sink were broken. <p>Interview with staff #1 on 11/7/18 revealed:</p> <ul style="list-style-type: none"> -She thought management was aware of most of the issues with the group home. -She confirmed the facility was not maintained in a safe, clean, attractive and orderly manner. <p>Interview with the Manager on 11/7/18 revealed:</p> <ul style="list-style-type: none"> -He was aware of most of the issues with the group home. -The agency had a maintenance person come in to look at the issues with the home. -Client #2 was responsible for some of the property damage throughout the home. -Client #2 could be "very destructive." 	V 736	<p>In Bathroom #2, staff replaced shower curtain on 11/7/2018. Client #3's knobs were replaced on the chest of the drawers on 11/7/2018. The broken wardrobe in Clients' #1 and #2's bedroom was thrown out on 11/7/2018. Blinds and curtains were hung in Clients' #1 and #2's bedroom on 11/7/2018. The top of the bedroom door was cleaned on 11/7/2018 in Clients' #1 and #2's bedroom.</p> <p>A professional contractor is scheduled to build a personalized platform bed for the Client #2 on 11/26/2018.</p> <p>A professional contractor is scheduled to complete identified repairs needed in the den area on 11/19/2018.</p> <p>A professional contractor is scheduled to complete identified repairs in Client #4's bathroom and bedroom 11/19/2018.</p> <p>Property management sent out a professional contractor to complete identified repairs in the kitchen area on 11/1/2018.</p>	

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V 736	Continued From page 4 -He confirmed the facility was not maintained in a safe, clean, attractive and orderly manner. This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. The findings are: Observation of the facility on 11/7/18 at approximately 1:00 PM revealed : -The kitchen sink water temperature was 122 degrees Fahrenheit. -Bathroom #1 water temperature was 130 degrees Fahrenheit. -Bathroom #2 water temperature was 130 degrees Fahrenheit. Interview with client #3 on 11/9/18 revealed: -She did not need assistance to adjust the water temperature during bathing.	V 752	Property management sent out a professional contractor to adjust the water temperature in the home on 11/09/2018.	

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V 752	Continued From page 5 Interview with staff #1 on 11/7/18 revealed: -The hot water heater was just recently replaced. -They did not realize the water was too hot. -None of the clients required assistance during bathing. -All of the clients were capable of adjusting the water temperature. -She confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. Interview on 11/7/18 with the Manager revealed: -The hot water heater was just recently installed in the home. -They did not think about checking the water temperature. -All of the clients were capable of adjusting the water temperature during bathing. -He confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit.	V 752		