

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL058-003	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/28/2018
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NAME OF PROVIDER OR SUPPLIER MCLAWHORNE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 1044 MCLAWHORNE ROAD ROBERSONVILLE, NC 27871
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An Annual and follow up survey was completed on 11/28/18. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.	V 291		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 291	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to maintain coordination with other qualified professionals who are responsible for the treatment/habilitation of one of three audited clients (#4). The findings are:</p> <p>Review on 11/27/18 of client #4's record revealed:</p> <ul style="list-style-type: none"> - admitted to the facility on 7/17/93 - diagnoses of Diabetes; Hypertension; Hyperlipidemia; Intellectual Developmental Disorder and Blindness - a prescription dated 9/25/18 "Pevnar 13 .5ml intramuscularly one time...at pharmacy"...for the prevention of pneumococcal pneumonia... - a written note on the prescription from the pharmacy dated 9/25/18 "we currently have a waiting list for this vaccine. I placed [client #4] on the waiting list and will call caregiver in a few weeks when we get to his name...Pevnar 13-administered at most pharmacy..." <p>Review on 11/28/18 of a letter from the pharmacy that revealed:</p> <ul style="list-style-type: none"> - "...the vaccine has been on manufacturer backorder since June...we have not been able to get any in stock from our manufacturer and are currently keeping a running waiting list to administer to those patients in need...[client #4] is still on the waiting list with 31 patients awaiting the vaccine in front of him..." <p>During interview on 11/27/18 staff #1 reported:</p> <ul style="list-style-type: none"> - all staff take the clients to their appointments - she has not followed up on the Pevnar 13 vaccine to see where his name was on the list...or if another pharmacy had the vaccine 	V 291		

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V 291	<p>Continued From page 2</p> <ul style="list-style-type: none"> - any staff could have followed up on the Prevnar 13 vaccine - she planned to develop a form that would assist staff on following up with future appointments <p>During interview on 11/27/18 staff #2 reported:</p> <ul style="list-style-type: none"> - any staff could have followed up on the Prevnar 13 vaccine, however she has not - there was a waiting list at the pharmacy when he was initially taken to get the vaccine - she has not followed up to see where his name was on the list...or attempted to contact another pharmacy - she contacted his physician's office today and client #4 has an appointment for the vaccine on 11/29/18 <p>During interview on 11/28/18 the Residence Service Manager reported:</p> <ul style="list-style-type: none"> - she made contact with the pharmacy today - client #4 was currently still on the waiting list - she understood other pharmacies could be contacted for the Prevnar 13 vaccine 	V 291		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p>	V 752		

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V 752	<p>Continued From page 3</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure water temperatures were maintained between 100-116. The findings are:</p> <p>Observation on 11/27/18 revealed the following water temperatures:</p> <ul style="list-style-type: none"> - kitchen sink was 92 - clients' bathroom sink was 92 <p>During interview on 11/27/18 staff #1 reported:</p> <ul style="list-style-type: none"> - she started in February 2018 - 3 months after she started someone came and turned the water temperature up <p>During interview on 11/27/18 the Residential Service Manager reported:</p> <ul style="list-style-type: none"> - a water heater was purchased in 2017 - a representative from a plumbing company recently had to turn the water down - the water temperatures were ran around 115 however, steam came from the water..."that was too hot" - another water thermometer was purchased today to check the water temperatures - she would also contact someone to come back out and recheck the water temperatures <p>[This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.]</p>	V 752		