STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL032-243	A. BUILDING: _____ B. WING _____	R-C 11/27/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOUSE OF CARE, INC	5800 LAKE ELTON ROAD DURHAM, NC 27713

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint and follow-up survey was completed November 27, 2018. The complaint was substantiated (intake #NC00145387). There was a deficiency cited. This facility is licensed for the following service category: 10A NCAC 27G. 5600C Supervised Living for Adults with Developmental Disabilities	V 000		
V 290	27G .5602 Supervised Living - Staff 10A NCAC 27G .5602 STAFF (a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs. (b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time. (c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present: (1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or (2) children or adolescents with	V 290		

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V 290	Continued From page 1 developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body. (d) In facilities which serve clients whose primary diagnosis is substance abuse dependency: (1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to supervise clients during community and social activities affecting one of three audited clients (#3). The findings are: Review on 11/27/18 of Client #3's record revealed: -Admission date of 6/9/03. -Diagnoses of Moderate Intellectual Developmental Disability, Diabetes and Chronic Otitis. -Treatment plan dated 2/1/18. -No unsupervised time allowed in the home or community. Interview on 11/14/18 with a Neighbor revealed: -On October 31, 2018 the community hosted a social activity for children in the neighborhood.	V 290		

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V 290	Continued From page 2 -Home owners participating in the activity had to turn lights on to show support for children to collect candy. -The group home had their lights on. -Children went to the group home for Halloween to collect candy. -Clients' in the group home took the children's candy instead of putting candy in the basket. -Children were crying. -Learned someone in the group home put money in the children's basket rather than candy. -Felt money was an exchange for candy. -Parents went to the group home to talk with staff that resulted into an argument. -Police were called and spoke with the group home. Interview on 11/27/18 with Staff #1 revealed: -She worked at the group home on October 31, 2018. -Confirmed clients initially were in the living room and then went outside. -She was not aware of turning lights off or on to determine Halloween participation. -Children came to the house and gave clients candy. -Confirmed client #3 grabbed and took a child's candy. -She denied any child was crying. -A couple came to the house about the incident. -She had a discussion with the couple about the incident. -She told clients not to accept candy from the children. -She told client #3 he was not supposed to take the child's candy and told to return it. -She reported being outside the home when client #3 grabbed a child's candy. -Confirmed that she put $1 dollar in a child's basket.	V 290		

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V 290	Continued From page 3 -The police came to the group home. -She talked with the officer and showed him a piece of candy children gave to the clients. -The police asked her to turn off the house lights if they were not participating in the Halloween activity and left. -She informed the Director about the incident. Interview on 11/27/18 with the Qualified Professional revealed: -She was not aware of the incident until the survey. -She learned today staff #1 witnessed client #3 grabbing a child's candy during the community activity. -Client #3 did not have unsupervised time in the community or home. -Confirmed client #3 should have been closely monitored.	V 290		