STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL034-172	A. BUILDING: _____ B. WING _____	11/28/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COMMUNITY ASSISTED RESIDENTIAL ENVIRONMEN	2530 MERRIMONT DRIVE WINSTON-SALEM, NC 27107

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 11/28/2018. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.	V 000		
V 738	27G .0303(d) Pest Control 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (d) Buildings shall be kept free from insects and rodents. This Rule is not met as evidenced by: Based on observation, review and interviews, the facility was not maintained free of rodents. The findings are: Observation at approximately 3:30 Pm on 11/27/2018 revealed: - The County Sanitation Inspector opened the doors to the lower cabinets in the kitchen; - Mouse droppings were present in the cabinets. Review on 11/28/2018 of the "Inspection of Residential Care Facility" report by the County Sanitation Inspector revealed: - A total of 6 demerits were given for "Vermin Control" due for "effective control of rodents and other vermin ..." and " ...vermin harborages and breeding areas." Interview on 11/27/2018 with staff #1 revealed: - She had seen a mouse in the facility	V 738		

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V 738	Continued From page 1 approximately 1 month ago; - Traps were set out for mice at that time; - There had not been any other mice seen since then; - Staff #2 had told her that he last cleaned the lower cabinets in the kitchen approximately 1 ½ weeks ago. Interview on 11/27/2018 with staff #2 revealed: - He had not seen any mice or mouse droppings in the kitchen; - Staff #2 cooked for clients, so he would have noticed if there were any mouse droppings in the cabinets that had food or regularly used dishes/utensils; - Food items were stored in the upper cabinets in the kitchen; - The lower cabinets in the kitchen contained bowls and dishes that were not used on a regular basis. Interview on 11/28/2018 with the Director of Operations/Qualified Professional (DO/QP) revealed: - Staff #1 had mentioned that a mouse had been caught at the facility a couple of months ago, but no further issues with mice had been reported to the DO/QP; - The cabinets in the facility were probably cleaned at least monthly; - The facility had used a local pest control company for control of ants during the summer months, but had not used them for rodent control; - A different pest control company would be contacted to deal with rodents due to concerns that the previous pest control company staff had not accurately reported their services to the facility.	V 738		