

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  MHL092-795	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  R 10/22/2018
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NAME OF PROVIDER OR SUPPLIER  LIFE SKILLS INDEPENDENT CARE #1	STREET ADDRESS, CITY, STATE, ZIP CODE 800 PERRY HOWARD ROAD FUQUAY VARINA, NC 27526
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A Limited Follow Up Survey for two Type A1's was completed October 22, 2018. This was a limited follow up survey, only 10A NCAC 27G.1701 Residential Treatment Children (V293) including any cross referenced deficiencies (V112) and 10A NCAC 27D.0304 Client Rights- Protection from Neglect (V512) were reviewed for compliance. The following were brought back into compliance: 10A NCAC 27G.1701 Residential Treatment Children (V293) including any cross referenced deficiencies (V112) and 10A NCAC 27D.0304 Client Rights- Protection from Neglect (V512). A deficiency was recited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G.1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000		
V 108	<p>27G .0202 (F-I) Personnel Requirements</p> <p>10A NCAC 27G .0202 PERSONNEL REQUIREMENTS</p> <p>(f) Continuing education shall be documented.</p> <p>(g) Employee training programs shall be provided and, at a minimum, shall consist of the following:</p> <p>(1) general organizational orientation;</p> <p>(2) training on client rights and confidentiality as delineated in 10A NCAC 27C, 27D, 27E, 27F and 10A NCAC 26B;</p> <p>(3) training to meet the mh/dd/sa needs of the client as specified in the treatment/habilitation plan; and</p> <p>(4) training in infectious diseases and bloodborne pathogens.</p> <p>(h) Except as permitted under 10a NCAC 27G .5602(b) of this Subchapter, at least one staff member shall be available in the facility at all</p>	V 108	<p>Staff members are schedule for training on the alarm system on 11/19/2018: the training will include hands on arming and disarming the system</p>	

DHSR-Mental Health

NOV 15 2018

Lic. & Cert. Section

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Rene Whitehead* TITLE Director

(X6) DATE 11/9/18

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V 108	<p>Continued From page 1</p> <p>times when a client is present. That staff member shall be trained in basic first aid including seizure management, currently trained to provide cardiopulmonary resuscitation and trained in the Heimlich maneuver or other first aid techniques such as those provided by Red Cross, the American Heart Association or their equivalence for relieving airway obstruction.</p> <p>(i) The governing body shall develop and implement policies and procedures for identifying, reporting, investigating and controlling infectious and communicable diseases of personnel and clients.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to assure two of two audited staff (#1 and the House Manager) were provided education related to the operation of the facility's alarm system. The findings are:</p> <p>Observation and tour of the facility on 10/15/18 between 3:30-5:30 PM revealed:</p> <ul style="list-style-type: none"> <li>-Two staff (House Manager and staff #1) at the facility with one client</li> <li>-Staff #1 activated alarm by opening window in client #1's bedroom. Once the alarm engaged, staff #1 was not able to disengage the alarm using the control panel in the facility. A representative from the alarm company was heard via an intercom system in which prearranged security code information was requested from staff. Staff #1 provided incorrect information. The House Manager provided the correct code. Alarm was disengaged by the alarm company.</li> </ul>	V 108		

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V 108	Continued From page 2  During interview on 10/15/18, staff #1 reported she: -Normally worked at another group home managed by the same licensee. -Would not have to engaged or disengaged the alarm system as she worked during the day time hours -Had not been trained on how to operate the alarm system inclusive of how to engage and disengage the system at the control panel in the facility  During interview on 10/15/18; the House Manager reported she: -Was not able to assist staff #1 to engage or disengage the alarm at the facility. When she left the facility during her shift, she did not engage or disengage the alarm using the control panel, she used a key to lock the door of the facility. -The facility's alarm was engaged and disengaged remotely by the Residential Support Specialist  During interview on 10/10/18, the Licensee reported: -She did not engage and disengage the alarm at the facility...the staff and the Residential Support Specialist engaged and disengaged the facility's alarm...the staff engaged and disengaged the alarm in the facility using the control panel and the Residential Support Specialist engaged as well as disengaged the facility's alarm remotely on his cell phone. -The staff at the group home had been trained by the alarm company.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 108		