

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-946	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/09/2018
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME - MARCONY WAY	STREET ADDRESS, CITY, STATE, ZIP CODE 3316 MARCONY WAY RALEIGH, NC 27610
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V 000	<p>INITIAL COMMENTS</p> <p>An complaint, annual and follow up survey was completed on November 9, 2018. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p>	V 000		
V 290	<p>27G .5602 Supervised Living - Staff</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients</p>	V 290		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 290	<p>Continued From page 1</p> <p>present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of secondary complications to alcohol and other drug addiction; and</p> <p>(2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on interview and record review the facility failed to provide supervision to six of six clients (#1, #2, #3, #4, #5, #6). The findings are:</p> <p>Review on 10/31/18 of client #1's record revealed:</p> <ul style="list-style-type: none"> -Admission date of 1/8/18. -Diagnoses of Schizophrenia and Chronic Kidney Disease. -Supervision Assessment dated 1/8/18 revealed no unsupervised time. -History of assault of group home staff. -History of masturbating in front of others. <p>Review on 10/31/18 of client #1"s Treatment Plan dated 11/14/17 revealed:</p> <ul style="list-style-type: none"> -"Reduce walking off without telling others. -'Pan handling' for money. -Will not pleasure himself in common areas of the group home, do in the privacy of the 	V 290		

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V 290	<p>Continued From page 2</p> <p>bathroom and when alone."</p> <p>Review on 11/5/18 of Police Report dated 10/18/18 from Local Police regarding client #1 revealed:</p> <ul style="list-style-type: none"> - "Sex offense/Indecent Exposure" - "[Two minor children] were waiting for the [school bus] on the sidewalk. - ...they notices an older white male walk out of [facility]. - The white male began to walk towards [minor children]...asked how they were doing." - [The two minor children] turned around and saw the man standing behind them. - ...he was visibly shaking...[One minor] asked the suspect if he was cold because he was shaking and only wearing a sweater... - ...While [one minor] was still facing suspect...worried the man was going to kidnap her and she did not want to look awry. - The suspect, at this point, undid his pant in a manner that exposed his genitals to [one minor child]. - [One minor child] screamed at the suspect and yelled or [other minor child]. - By the time [other minor child] turned around, the suspect's genitals were not visible to the children. - The children backed away from the suspect and called their mother. - The suspect walked back to the house [facility]." <p>Review on 11/9/18 of Incident Report dated 10/18/18 regarding client #1 revealed:</p> <ul style="list-style-type: none"> - "[Local Police Department] arrived at the residence at approximately 6:15 p.m. They advised the staff [staff #1] that the [client [client #1] had exposed himself at a school bus stop and they were there to arrest him. He was taken to 	V 290		

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V 290	<p>Continued From page 3</p> <p>the [County Detention Center]. His medications were taken to the Detention Center today. The facility is awaiting information advising of disposition."</p> <p>During interview on 11/1/18 client #2 stated: -Had known client #1 to walk to neighbors home in the past looking for cigarettes. -No one in the home had unsupervised time. -Staff #1 "stays in her bedroom most of the time." -Not aware of other clients leaving the home unsupervised.</p> <p>During interview on 11/1/18 client #3 stated: -Staff #1 goes to her room some during the day/night. -Will knock on the door if they need anything.</p> <p>During interview on 11/1/18 client #4 stated: -Client #1 had walked to neighbors home in the past looking for cigarettes. -They do not have unsupervised time in the home or community. -"[Staff #1] stays in her bedroom a lot." -Staff #1 likes to stay in her bed, "she sleeps a lot."</p> <p>During interview on 11/1/18 Client #1's Guardian (County Department of Social Services) stated: -Client #1 had a history of being aggressive with staff members in group homes, for which he had served jail time in the past. -Client #1 should be supervised at all times due to his history of aggressive behaviors and walking off. -Client #1 had never had a history of having an attraction to children, or exposing himself to children. -Client #1 is a "very sick man, and needs to</p>	V 290		

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V 290	<p>Continued From page 4</p> <p>hospitalized verses jail." -Not sure if client #1 is even aware he was exposing himself to children.</p> <p>During interview on 11/31/18 Staff #1 stated: -Client #1 was arrested for "indecent Exposure." -He walked down to the bus stop and exposed himself to some minor children. -"I did not even know he had been out of the house that morning until the police showed up that afternoon to question and arrest him." -"I was in my room getting dressed that morning." -Client #1 always woke up and came to her bedroom door for his morning cigarette, which he would smoke on the back deck. -Not aware of him ever leaving the home to walk around the neighborhood. -After giving clients medications in the morning, "I go to my room to shower and get dressed for about an hour." -Clients will be in their room or common area at this time. -No clients in the home had unsupervised time. -Client #1 did have a history of exposing himself in the home, but not out in public. -Client #1 will attempt to masturbate in the common areas of the home, but he has goals to redirect him to private areas. -He has an ACT team that works with him on these behaviors.</p> <p>During interview on 10/31/18 The Qualified Professional (QP) stated: -Was contacted on 10/31/18 by staff #1 at 6:30 PM stating client #1 had exposed himself to some children in the neighborhood. -Staff #1 told her she must have been in the</p>	V 290		

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V 290	Continued From page 5 bathroom when client #1 left that morning. -No clients in the home had unsupervised time. -Client #1 had a history of masturbating in the common areas of the home and his ACT team and staff had been working with him on this behavior. -His medication was change/increased a few weeks ago and staff had noticed a decrease in his impulse to masturbate as in the last few weeks. -Client #1 did not have a history of exposing himself in public, so they were all surprised by this. -Staff #1 should not be in her room while clients are in the home.	V 290		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility failed to maintain the home in a safe, attractive and orderly manner, free from offensive odor. The findings are: Observation on 10/31/18 at 2:00 PM revealed: -Upstairs bathroom had cracked toilet top and broken toilet paper holder. -Client #5 mattress sinking in the middle, broken dresser, and smoke detector chirping in	V 736		

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V 736	<p>Continued From page 6</p> <p>his bedroom.</p> <ul style="list-style-type: none"> -Downstairs bathroom had extremely dirty toilet, shower and shower curtain, vanity/mirror broken. -Downstairs common area had a hold in wall beneath heater that was rotted/burned out and ceiling stained from possible leak. -Client #1 and #5 room had bags of clothes all over the floor, strong body odor smell and dirty floor. -broken dresser, sinking mattress and floor pieces missing. -Strong body odor through out the home. -Walls through out need painting, as were dirty and scuffed. <p>During interview on 10/31/18 staff #1 stated:</p> <ul style="list-style-type: none"> -She and clients do the cleaning of the home. -Told clients to clean, then she would go behind them. <p>During interview on 2/1/18 client #2 stated:</p> <ul style="list-style-type: none"> -Had been sleeping on the couch because his mattress was so bad. -Staff was aware his mattress was bad and knew he was sleeping on the couch. <p>During interview on 10/31/18 The Qualified Professional stated:</p> <ul style="list-style-type: none"> -"I have told them to clean this house, I had not seen it this bad." -Stayed on staff to maintain the home. -The licensee will have someone to complete the repairs and replace furniture as needed. <p>[The is a re-cited deficiency and required's a 30 day plan of correction]</p>	V 736		