

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL041-837	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/02/2018
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NAME OF PROVIDER OR SUPPLIER BISBEE PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 4821 BISBEE DRIVE GREENSBORO, NC 27407
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 10/2/18. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.</p>	V 000	<div style="border: 1px solid black; padding: 5px; background-color: #e0e0ff;"> <p>RECEIVED</p> <p><small>By DHSR - Mental Health Lic. & Cert. Section at 8:09 am, Oct 22, 2018</small></p> </div>	
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority.</p> <p>(b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies.</p> <p>(d) Each facility shall have basic first aid supplies accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were held at least quarterly and repeated for each shift. The findings are:</p> <p>Review on 10/1/18 of the facility's fire drill log from 10/14/17 - 9/3/18 revealed:</p> <ul style="list-style-type: none"> - No documentation a fire drill was held on 3rd shift during the 2nd quarter (April - June) of 2018 - No documentation a fire drill was held on 3rd 	V 114	<p>Pursuant to 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. Here, the director and the qualified professional will retrain all staff members on how to properly document fire and disaster drills on a quarterly basis. The training will include staff members demonstrating how both fire & disaster drills shall be completed and documented for all shifts. This mean a minimum of 6 drills per quarter for 3 shifts, of which 3 will be fire and 3 will be for disaster drills. To make fire & disaster drills easier to track, the director and the qualified professional will create a new form and/or simplifying the existing form to minimize documentation errors.</p>	12/1/18

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Signature] TITLE
Director

(X6) DATE
10/9/18

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V 114	<p>Continued From page 1</p> <p>shift during the 3rd quarter (July - September) of 2018</p> <p>Review on 10/1/18 of the facility's disaster drill log from 10/10/17 - 8/26/18 revealed:</p> <ul style="list-style-type: none"> - No documentation a disaster drill was held on 1st or 2nd shift during the 4th quarter (October - December) of 2017 - No documentation a disaster drill was held on 3rd shift during the 3rd quarter (July - September) of 2018 - There was documentation drills were held on 8/18/18 and on 8/26/18; however, based on the documentation, it was difficult to determine the exact time the drill was conducted, i.e., on 8/16/18, the time was either 2:20 am or 7:20 am and on 8/26/18, the time noted was 10 (no am or pm) was listed <p>Interview on 10/1/18 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> - Fire and disaster drills were held at least weekly and on each shift - She would begin reviewing the drill logs more closely to ensure the drills were held as required. <p>Interview on 10/1/18 with the Executive Director revealed:</p> <ul style="list-style-type: none"> - During the week, staff worked the following shifts: 1st shift (7 am until 3 pm); 2nd shift (3 pm until 11 pm) and 3rd shift (11 pm until 7 am.) - On the weekends, staff worked 12 hour shifts - He felt certain staff were conducting the drills as required; however, based on their failure to properly document the times the drills were held, it made it difficult to determine if all the the shifts had been covered - He would address the issue with his staff immediately and would ensure that fire and 	V 114		

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V 114	Continued From page 2 disaster drills were held as required and staff completed the drill logs correctly.	V 114		