STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL078-159	A. BUILDING: _____ B. WING _____	R 10/15/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
A BETTER WAY RESIDENTIAL SERVICES	220 CALVINS ROAD SHANNON, NC 28386

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on October 15, 2018. The complaint was unsubstantiated (intake #NC00142650). Deficiencies were cited. This facility is licensed for the following category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children and Adolescents.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) A written fire plan for each facility and area-wide disaster plan shall be developed and shall be approved by the appropriate local authority. (b) The plan shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate fire emergencies. (d) Each facility shall have basic first aid supplies accessible for use. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were held quarterly and repeated on each shift. The findings are: Review on 10/12/18 of facility records revealed: - No fire drills completed from June 2018 thru September 2018. - No disaster drills completed from June 2018	V 114		

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V 114	Continued From page 1 thru September 2018. Interview on 10/12/18 the Assistant Program Manager stated: - The facility had not completed disaster and fire drills from June 2018 thru September 2018. - She would ensure drills were completed as required. Interview on 10/15/18 the Program Director stated she was aware the disaster and fire drills were required to be completed quarterly and on each shift.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug;	V 118		

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V 118	Continued From page 2 (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review, observation and interview the facility failed to administer medications as ordered by a physician and failed to keep MARs current affecting two of three audited clients (#2 and #4). The findings are: A. Review on 10/12/18 of client #2's record revealed: - 12 year old male. - Admission date of 02/09/18. - Diagnoses of Attention Deficit Hyperactivity Disorder (ADHD), Mood Disorder and Disruptive Mood Dysregulation. Review on 10/12/18 of client #2's physician medication orders dated 10/03/18 revealed: - Invega (anti-psychotic) 9 milligrams (mg) - take one tablet daily at bedtime. - Benztropine (treats Parkinson's disease type symptoms) 0.5mg - one tablet twice daily. - Loratadine (treats allergies) 10mg - take one tablet daily. - Guanfacine (treats high blood pressure) 1mg - take one tablet three times a day. Review on 10/12/18 of client #2's September	V 118		

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V 118	Continued From page 3 2018 MAR revealed the following blanks: - Invega - 09/16/18 and 09/25/18. - Benztropine - 09/05/18, 09/08/18, 09/09/18, 09/12/18, 09/21/18 at 8am and 09/25/18 at 8am and 8pm. - Loratadine - 09/05/18, 09/08/18, 09/09/18, 09/12/18, 09/21/18 at 8am and 09/25/18 at 8am. - Guanfacine - 09/05/18, 09/08/18, 09/09/18, 09/12/18, 09/21/18 at 8am, 09/18/18, 09/20/18 at 3pm and 09/25/18 at 8am, 3pm and 7pm. Interview on 10/12/18 client #2 stated he received his medications as ordered. B. Review on 10/12/18 of client #4's record revealed: - 17 year old male. - Admission date of 04/27/18. - Diagnoses of Disruptive Mood Disorder, ADHD and Schizophrenia Paranoid Type. Review on 10/12/18 of client #4's Physician orders dated 07/26/18 revealed the following medications: - Divalproex (treats seizures) 250mg - take one tablet twice daily. - Olanzapine (anti-psychotic) 15mg - take one tablet at bedtime. - Olanzapine 5mg - take one tablet in morning. - Amantadine (treats anti-viral) 100mg - take one capsule twice daily. - Hydroxyzine (anti-anxiety) 25 mg - take one capsule three times daily. - Trazodone (anti-depressant) 150mg - take one at bedtime. Review on 10/12/18 of client #4's August 2018 and September 2018 MARs revealed the following blanks: August 2018	V 118		

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V 118	Continued From page 4 - Divalproex - 08/13/18 at 7am. - Olanzapine - 08/13/18 at 7am. - Amantadine - 08/13/18 at 7am. September 2018 - Divalproex - 09/05/18, 09/09/18, 09/20/18 at 7am and 09/25/18 at 7am and 7pm. - Olanzapine - 09/04/18, 09/05/18, 09/09/18, 09/12/18 at 7am and 09/25/18 at 7am and 7pm. - Amantadine - 09/09/18, 09/12/18 at 7am and 09/25/18 at 7am and 7pm. - Hydroxyzine - 09/05/18, 09/09/18, 09/12/18 and 7am, 09/18/18 and 09/20/18 at 7pm. - Trazodone - 09/25/18. Interview on 10/12/18 client #4 stated he received his medications as ordered. Interview on 10/12/18 the Assistant manager stated: - Clients received their medications as ordered. - Staff may have forgotten to sign the MARs. Due to the failure to accurately document medication administration it could not be determined if clients received their medications as ordered by the physician.	V 118		