

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0601297	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 10/01/2018
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NAME OF PROVIDER OR SUPPLIER LILLEY HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 12430 CLACKWYCK LANE CHARLOTTE, NC 28262
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on 10/1/18. The complaint (#NC00142710) was substantiated. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Alternative Family Living.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure medications were self-administered by clients only when authorized in writing by a physician, affecting 1 of 1 former clients (former client #1). The findings are:</p> <p>Review on 9/19/18 of Former Client #1's record revealed: - Admission date of 5/5/15; Discharge date of 8/25/18 - Diagnoses of Autism, Bipolar Disorder, Schizoaffective Disorder, Epilepsy - No physician's order for Self Administration of medications</p> <p>Interview on 9/28/18 with Former Client #1 revealed: -He had lived in the home for about 3 years - He took medications daily. Sometimes the AFL provider gave his medications and sometimes he took his own medications. - Before going to bed, the AFL provider would bring him his medications, put in his room for Former Client #1 to take that night and then he would come in and get the empty container in the morning. - His mom found pills in his bed. He didnt know where they came from. The pills may have fell out in his bed or he forgot to take them.</p> <p>Interview on 9/28/18 with Former Client #1's mother revealed: - The AFL provider worked a lot. He would leave</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Former Client #1's medications out for him to take when he had to leave out.</p> <ul style="list-style-type: none"> - Former Client #1 would say "they're probably down there on the counter for me to take." - She found pills Former Client #1's bed when she was packing him up to move. He didnt know why they were in his bed. - Former Client #1 did not have a physician's order to self administer medications and shouldnt have been taking his own medications <p>Interview on 9/20/18 with the AFL Provider revealed:</p> <ul style="list-style-type: none"> - Former Client #1 has never been able to self administer his own medications <p>Interview on 9/19/18 with the Qualified Professional (QP) revealed:</p> <ul style="list-style-type: none"> - She wasnt sure if Former Client #1 was able to self-administer medications 	V 118		
V 120	<p>27G .0209 (E) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(e) Medication Storage:</p> <p>(1) All medication shall be stored:</p> <p>(A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit;</p> <p>(B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container;</p> <p>(C) separately for each client;</p> <p>(D) separately for external and internal use;</p> <p>(E) in a secure manner if approved by a physician for a client to self-medicate.</p>	V 120		

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V 120	<p>Continued From page 3</p> <p>(2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on interview, the facility failed to ensure medications remained in a securely locked cabinet, affecting 1 of 1 former client (Former Client #1). The findings are:</p> <p>Review on 9/19/18 of Former Client #1's record revealed: - Admission date of 5/5/15; Discharge date of 8/25/18 - Diagnoses of Autism, Bipolar Disorder, Schizoaffective Disorder, Epilepsy</p> <p>Interview on 9/28/18 with Former Client #1 revealed: - Sometimes the AFL provider would bring his medications and put it in his room for him to take that night. He kept them in his room on top of the dresser in front of the TV. - Medications were also left out on the kitchen table for him to take</p> <p>Interview on 9/28/18 with Former Client #1's mother revealed: - A lot of the time if he had to leave out, the AFL Provider would leave Former Client #1's medications out on the kitchen counter for him to take - When she would question Former Client #1 about his medications, he would say "they're probably down there on the counter for me."</p>	V 120		

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V 120	Continued From page 4 Interview on 9/20/18 with the AFL Provider revealed: - "The only time we ever put the boxes out on the table is when the monitoring specialist comes." - The medication boxes were kept in a locked cabinet.	V 120		